## (Abstract)

B.Sc. Hotel Management and Catering Science Programme under Choice Based Credit and Semester System - implemented with effect from 2021 admissions - Credits of two courses in Syllabus part -Corrected-Erratum-Issued

## ACADEMIC C SECTION

Acad/C2/16587/NGC/2021
Dated: 20.02.2024
Read:-1. U O Acad/C2/16587/NGC/2021/ dated 26.10.2021, 07.04.2022, 24.08.2022, 31.01.2023
2. U O Acad/C2/16587/NGC/2021 dated 18.08.2023 and 30.09.2023
3. U. O. Note No. ES I/ES I-4/6975/2023 dated 20.11.2023
4. Letter No. Acad/C2/16587/NGC/2021dated 16.12.2023
5. Letter No. KHIM/ E 12/ 87 / 2023 -24 dtd.19.12.2023.
6. Orders of Vice Chancellor in file of even No. dated 18-2-2024

## ORDER

1.The Scheme, Syllabus and Pattern of Question Papers of B.Sc. Hotel Management and Catering Science Programme (CBCSS-OBE) were implemented w. e. f 2021 admission, vide papers read (1) above and some modifications were effected vide papers read (2) above.
2. The Examination Branch vide paper read (3) above, reported the discrepancy in the credit distribution of two courses (6B21HMCLarder and Kitchen Administration and 6B26HMC-M S Office Practical) in the scheme and syllabus of the programme. As per the scheme part, the credit of these courses are 2 whereas in the detailed part of the Syllabus, the credit of these courses are seen recorded as 3 (page No. 145\& 157) and sought clarification in this regard.
3. Subsequently, as ordered, clarification was sought from the Principal, Kerala Institute of Hospitality Management (Paper read 4) as the syllabus of the Programme was prepared by the college authorities in the circumstance of non existence of Board of studies.
4.The Principal, Kerala Institute of Hospitality Management vide the Paper read (5) above, intimated that that this was a typographical error and corrected the error occurred in the detailed part of the syllabus (page No. 145 \& 157)
4. After considering the matter in detail the Vice Chancellor has approved the corrections effected in the detailed part of the syllabus (Page No. 145 \& 157) of B.Sc. Hotel Management and Catering Science Programme and therefore, the following erratum is issued

## Erratum

The credit of two courses viz (6B21HMCLarder and Kitchen Administration and 6B26HMC-M S Office Practical) in the detailed part of the syllabus (Page No. 145 \& 157) of B.Sc. Hotel Management and Catering Science Programme (CBCSS) implemented w.e.f. 2021 admission, is corrected as 2 instead of 3
5 . Orders are issued accordingly.

> Sd/-
> Narayanadas K
> DEPUTY REGISTRAR (ACAD)
> For REGISTRAR



# BSc HOTEL MANAGEMENT AND CATERING SCIENCE 

(UNDER THE FACULTY OF SCIENCE, KANNUR UNIVERSITY)

AS PER THE REGULATIONS FOR
CHOICE BASED CREDIT AND SEMESTER SYSTEM FOR UNDER GRADUATE PROGRAMME 2019
(OUTCOME BASED EDUCATION SYSTEM)

UNDER LANGUAGE REDUCED PATTERN

SYLLABUS FOR
BSc HOTEL MANAGEMENT AND CATERING SCIENCE CORE, COMPLEMENTARY ELECTIVE, AND GENERIC ELECTIVE COURSES OF

## BSC HOTEL MANAGEMENT AND CATERING SCIENCE

Programme

## CHOICE BASED CREDIT AND SEMESTER SYSTEM

## (2021 ADMISSION ONWARDS)

Prepared by<br>R. Singaravelavan, Principal, SIHM, Kozhikode/ Principal (i/c), KIHM, Thalassery, Kerala

Examined by
Dr. Kannan, Director and Professor, Centre for Tourism and Hotel Management, Madurai Kamaraj University, Tamil Nadu

Mr. K. Rajasekhar, Principal, Institute of Hotel Management and Catering Technology, Trivandrum, Kerala

## KANNUR UNIVERSITY VISION AND MISSION STATEMENTS

Vision: To establish a teaching, residential and affiliating University and to provide equitable and just access to quality higher education involving the generation, dissemination and a critical application of knowledge with special focus on the development of higher education in Kasargode and Kannur Revenue Districts and the Manandavady Taluk of Wayanad Revenue District.

## Mission:

- To produce and disseminate new knowledge and to find novel avenues for application of such knowledge.
- To adopt critical pedagogic practices which uphold scientific temper, the uncompromised spirit of enquiry and the right to dissent.
- To uphold democratic, multicultural, secular, environmental and gender sensitive values as the foundational principles of higher education and to cater to the modern notions of equity, social justice and merit in all educational endeavours.
- To affiliate colleges and other institutions of higher learning and to monitor academic, ethical, administrative and infrastructural standards in such institutions.
- To build stronger community networks based on the values and principles of higher education and to ensure the region's intellectual integration with national vision and international standards.
- To associate with the local self-governing bodies and other statutory as well as non-governmental organizations for continuing education and also for building public awareness on important social, cultural and other policy issues.


# KANNUR UNIVERSITY <br> PROGRAMME OUTCOMES (PO) 

## PO 1.Critical Thinking:

Acquire the ability to apply the basic tenets of logic and science to thoughts, actions and interventions.

Develop the ability to chart out a progressive direction for actions and interventions by learning to recognize the presence of hegemonic ideology within certain dominant notions.
1.3 Develop self-critical abilities and also the ability to view positions, problems and social issues from plural perspectives.

## PO 2.Effective Citizenship:

Learn to participate in nation building by adhering to the principles of sovereignty of the nation, socialism, secularism, democracy and the values that guide a republic.

Develop and practice gender sensitive attitudes, environmental awareness, empatheticsocial awareness about various kinds of marginalisation and the ability to understand and resist variouskinds of discriminations.

Internalise certain highlights of the nation's and region's history. Especially of the freedom movement, the renaissance within native societies and the project of modernisation of the post-colonial society.

## PO 3. Effective Communication:

Acquire the ability to speak, write, read and listen clearly in person and through electronic media in both English and in one Modern Indian Language

Learn to articulate, analyse, synthesise, and evaluate ideas and situations in a well- informed manner.

Generate hypotheses and articulate assent or dissent by employing both reason and creative thinking.

## PO 4. Interdisciplinarity:

Perceive knowledge as an organic, comprehensive, interrelated and integrated faculty of the human mind.

Understand the issues of environmental contexts and sustainable development as a basic interdisciplinary concern of all disciplines.

Develop aesthetic, social, humanistic and artistic sensibilities for problem solving and evolving a comprehensive perspective.

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# BSc. HOTEL MANAGEMENT AND CATERING SCIENCE 

## Regulation, Scheme \& Syllabus

## Introduction

The hospitality industry is one of the fast-growing industries today across the world. There is a huge demand for a highly trained man power in operational, supervisory, and managerial levels of various sectors ofthe Hospitality Industry. The 3-year degree programme in Hotel Management and Catering Science is designed to impart adequate knowledge and training to the students to meet the requirements of the different segments of the Hospitality Industry and to face the challenges of the dynamic industry.

In this program. Industrial Exposure training is introduced in the fourth semester as a part of the curriculum to provide an opportunity to the students to understand the real work environment of four core functional departments of the Hotel Industry and to interact with the guests and the co-workers confidently.

French is recommended as Second additional Language since most of the culinary terms are in French.

The programalso motivates the students to become entrepreneurs.
This programwill ensure the aspiring students to have a promising career in the Hospitality industry.

## PSO STATEMENTS

PSO1. To provide adequate knowledge and skills necessary for all levels of positions in the various sectors of $t$ he hospitality industry across the world
PSO2. To provide required operational and managerial skills in Production, Food and Beverage Service, Housekeeping and Front Office Operations
PSO3. To develop the required skills in Accounts, Management,Entrepreneurship, Research Methodology
PSO4. To impart necessary skills to do the research
PSO5. To enhance the communication skills for a better career in theHospitality Industry.
PSO6. To provide basic working skills in French.
PSO7. To provide the basic knowledge in food safety, food science and nutrition
PSO8. To create an awareness on the importance of protecting the environment
PSO9. To provide an opportunity to start own business

## 1. TITLE OF THE PROGRAMME

This DEGREE shall be called BACHELOR OF SCIENCE IN HOTEL MANAGEMENT AND CATERING SCIENCE (Language Reduced Pattern -LRP) under the Faculty of Science.

## 2. ELIGIBILITY FOR ADMISSION

A Pass in Higher Secondary Examination of the state or an Examination accepted by the University as equivalent thereto with a minimum $45 \%$ marks in aggregate.

The maximum age limit for admission shall be 23 years as on $1^{\text {st }}$ June of the academic year. For SC/ST candidates, the age limit is 25 years as on $1^{\text {st }}$ June of the academic year.

## Reservation of Seats to SC/ST and other reservation categories

The rules for reservation of seats for SC/ST candidates and other reservation categories as laid down by the State Government from time to time will be followed.

## 3. DURATION OF THE PROGRAMME

The programme shall be of six semesters, distributed over a period of 3 Academic years. The odd semesters $(1,3,5)$ shall be from June to October and the even semesters $(2,4,6)$ shall be from October/November to March. Each semester shall have 90 working days of 5 hours each inclusive of all examinations.

## 4. MEDIUM OF INSTRUCTION

The medium of instruction and examination shall be in English.

## STRUCTURE OF THE PROGRAM

Total number of courses for the entire BSc HM\&CS Programme is 41 which are spread through 120 credits. The courses of the program are grouped into 4 categories as follows.

1. Common courses
2. Core courses
3. Complementary Elective Courses and
4. Generic Elective Course

## Common Courses

There shall be 10 Common courses (Total 38 Credits) for completing the programme. These Common Courses from 1-4 shall be taught by the English teachers, 5 and 6 by the teachers of Additional Language and the general awareness courses by the teachers of departments offering core courses concerned. The additional languages are French, German and Spanish. The Institute/College concerned can offer any one of these additional languages. Code assigned to all the common courses is "A"

## Core Courses

Core courses are the main courses of the programme. These are offered by the parent department. The number of core courses are 26 including Industrial Training and Project work. Core courses are taught in all the semesters. Code assigned to all the Core courses is " B "

## Complementary Elective Courses

These courses are related to the core course which supplements the core course. Code assigned to Complementary Elective Courses is "C"

## Generic Elective Course Courses

This Course of 2 credits is open to all the students of other disciplines except the students of the parent department. This course will be taught in $5^{\text {th }}$ Sem. Code assigned to Generic Elective Course is " $D$ "

All the Core, Complementary Elective Courses and Generic Elective courses for the programme shall be taught bythe Hotel Management faculties.

## Credit and Marks Distribution for Various Categories of Courses

| CATEGORIES OF COURSE |  | NO. OF <br> PAPERS | CREDITS | MARKS |  |  |  |  |
| :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Common Courses <br> (CODE A) | Common Course English | 4 | 14 | 200 |  |  |  |  |
|  | Additional Common Course | 2 | 8 | 200 |  |  |  |  |
|  | General Awareness Course | 4 | 16 | 400 |  |  |  |  |
| Core Courses (CODE B) | 26 | 64 | 2600 |  |  |  |  |  |
| Complementary Elective Course (CODE C) | 4 | 16 | 400 |  |  |  |  |  |
| Generic Elective Course (CODE D) | 1 | 2 | 50 |  |  |  |  |  |
| TOTAL |  |  |  |  |  | $\mathbf{4 1}$ | $\mathbf{1 2 0}$ | $\mathbf{3 8 5 0}$ |

Number of Papers in Each Category and Semester Assigned

| Category of <br> Course and Code | Theory | Practical |  <br> IET <br> Report | Total <br> Papers | Total <br> Marks | Credit | Semester <br> Assigned |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Common English <br> Course <br> Code A | 4 | --- | --- | 4 | 200 | 14 | I,II |
| Addl. Common <br> Course <br> Code A | 2 | ---- | ---- | 2 | 200 | 08 | I,II |
| General <br> awareness Course <br> Code A | 4 | --- | ---- | 4 | 400 | 16 | III,V,VI |
| Core Course <br> Code B | 15 | 9 | 2 | 26 | 2600 | 64 | I,II,III,IV, |
| Complementary <br> Elective Course. <br> Code C | 4 | --- | ---- | 4 | 400 | 16 | III,V,VI |
| Generic Elective <br> Course <br> Code D | 1 |  |  | 1 | 50 | 02 | V |
| TOTAL | 30 | 9 | 2 | 41 | 3850 | 120 |  |


| Semester | Course | credit | Hours/ week | Total Credits | Total Hours |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Common Course English I | 4 | 5 | 18 | 25 |
|  | Common Course English II | 3 | 4 |  |  |
|  | Additional Common Course I | 4 | 4 |  |  |
|  | Core course 1 | 3 | 3 |  |  |
|  | Core Course 2 | 2 | 2 |  |  |
|  | Core Course 3 | 2 | 2 |  |  |
|  | Core Course | -- | 3 |  |  |
|  | Core course | -- | 2 |  |  |
| 2 | Common Course English III | 4 | 5 | 23 | 25 |
|  | Common Course English IV | 3 | 4 |  |  |
|  | Additional Common Course II | 4 | 4 |  |  |
|  | Core Course-4 | 3 | 3 |  |  |
|  | Core Course-5 | 3 | 3 |  |  |
|  | Core Course-6 | 3 | 3 |  |  |
|  | Core Course-7 | 3 | 3 |  |  |


| 3 | General Awareness Course 1 | 4 | 3 | 25 | 25 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Core Course-8 | 2 | 2 |  |  |
|  | Core Course-9 | 2 | 3 |  |  |
|  | Core Course-10 | 2 | 3 |  |  |
|  | Core Course-11 | 2 | 2 |  |  |
|  | Core Course-12 | 3 | 3 |  |  |
|  | Core Course-13 | 2 | 2 |  |  |
|  | Core Course-14 | 2 | 2 |  |  |
|  | Core Course-15 | 2 | 2 |  |  |
|  | Complementary Elective Course 1 | 4 | 3 |  |  |
| 4 | Core Course-16 | 5 | * | 5 | * |
| 5 | General Awareness Course 2 | 4 | 3 | 22 | 25 |
|  | General Awareness Course 3 | 4 | 4 |  |  |
|  | Core Course-17 | 2 | 3 |  |  |
|  | Core Course-18 | 2 | 3 |  |  |
|  | Core Course-19 | 2 | 3 |  |  |
|  | Core Course-20 | 2 | 3 |  |  |
|  | Core Course | -- | 1 |  |  |
|  | Complementary Elective Course-2 | 4 | 3 |  |  |
|  | Generic Elective Course | 2 | 2 |  |  |
| Semester | Course | credit | Hours/ week | Total Credits | Total Hours |
| 6 | General Awareness Course-4 | 4 | 3 | 27 | 25 |
|  | Core Course-21 | 2 | 3 |  |  |
|  | Core Course-22 | 3 | 3 |  |  |
|  | Core Course-23 | 3 | 3 |  |  |
|  | Core Course-24 | 3 | 3 |  |  |
|  | Core Course-25 | 2 | 2 |  |  |
|  | Core Course-26 | 2 | 2 |  |  |
|  | Complementary Elective course-3 | 4 | 3 |  |  |
|  | Complementary Elective Course-4 | 4 | 3 |  |  |
|  | TOTAL |  |  | 120 | 150 |

*Students will be undergoing 17 weeks ( $17 \times 6=102$ days) training in a star Hotels during the fourth Semester

## 6. SCHEME OF EXAMINATION

SEMESTER I

| No. | Course <br> Code | Title | Marks |  |  | Duration of Exam | Contact <br> Hrs / <br> Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 1A01ENG | Common Course English I | 10 | 40 | 50 | 3 hrs | 5 | 4 |
| 2 | 1A02ENG | Common Course English II | 10 | 40 | 50 | 3 hrs | 4 | 3 |
| 3 | $\begin{aligned} & \text { 1A01FRE/ } \\ & \text { 1A01GER/ } \\ & \text { 1A01SPN } \end{aligned}$ | French I/German I/Spanish I | 20 | 80 | 100 | 3 hrs | 4 | 4 |
| 4 | 1B01HMC | Food Production I | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| 5 | 1B02HMC | Food and Beverage Service I | 20 | 80 | 100 | 3 hrs | 2 | 2 |
| 6 | IB03HMC | Introduction to Hospitality Industry | 20 | 80 | 100 | 3 hrs | 2 | 2 |
|  |  | Food Production Practical I |  |  |  | --- | 3 |  |
|  |  | Food and Beverage Service Practical I |  |  |  | --- | 2 |  |
| TOTAL |  |  | 100 | 400 | 500 |  | 25 | 18 |

## SEMESTER II

| No. | Course Code | Title | Marks |  |  | Duration of Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 2A03ENG | Common Course English III | 10 | 40 | 50 | 3 hrs | 5 | 4 |
| 2 | 2A04ENG | Common Course English IV | 10 | 40 | 50 | 3 hrs | 4 | 3 |
| 3 | $\begin{aligned} & \text { 2A02FRE/ } \\ & 2 \mathrm{~A} 02 \mathrm{GER} / \\ & 2 \mathrm{~A} 02 \mathrm{SPN} \end{aligned}$ | French II/German II/ Spanish II | 20 | 80 | 100 | 3 hrs | 4 | 4 |
| 4 | 2B04HMC | Food Production II | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| 5 | 2B05HMC | Food and Beverage Service II | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| 6 | 2B06HMC | Food Production Practical I | 20 | 80 | 100 | 4 hrs | 3 | 3 |
| 7 | 2B07HMC | Food and Beverage Service I | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| TOTAL |  |  | 120 | 480 | 600 |  | 25 | 23 |

## SEMESTER III

| No. | Course Code | Title | Marks |  |  | Duratio nof Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 3A01HMC | Food Safety | 20 | 80 | 100 | 3 | 3 | 4 |
| 2 | 3B08HMC | Bakery and Confectionery | 20 | 80 | 100 | 3 | 2 | 2 |
| 3 | 3B09HMC | Introduction to <br> Alcoholic <br> Beverages | 20 | 80 | 100 | 3 | 3 | 2 |
| 4 | 3B10HMC | Front Office | 20 | 80 | 100 | 3 | 2 | 2 |
| 5 | 3B11HMC | Housekeeping | 20 | 80 | 100 | 3 | 3 | 2 |
| 6 | 3B12HMC | Bakery and Confectionery Practical | 20 | 80 | 100 | 4 | 3 | 3 |
| 7 | 3B13HMC | Food and Beverage Service Practical II | 20 | 80 | 100 | 3 | 2 | 2 |
| 8 | 3B14HMC | Front Office Practical | 20 | 80 | 100 | 3 | 2 | 2 |
| 9 | 3B15HMC | Housekeeping Practical | 20 | 80 | 100 | 3 | 2 | 2 |
| 10 | 3C01HMC | Food Science and Nutrition | 20 | 80 | 100 | 3 | 3 | 4 |
| TOTAL |  |  | 200 | 800 | 1000 |  | 25 | 25 |

SEMESTER IV

| No. | Course Code | Title | Marks |  |  | Duration of Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 4B16HMC | Industrial Training Practical | 20 | 80 | 100 | 3 hrs | --- | 5 |
| TOTAL |  |  | 20 | 80 | 100 |  | --- | 5 |

## SEMESTER V

| No. | Course Code | Title | Marks |  |  | Duratio nof Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 5A02HMC | Environmental Studies | 20 | 80 | 100 | 3 | 3 | 4 |
| 2 | 5A03HMC | Accounts | 20 | 80 | 100 | 3 | 4 | 4 |
| 3 | 5B17HMC | Food Production III | 20 | 80 | 100 | 3 | 3 | 2 |
| 4 | 5B18HMC | Food and Beverage Service III | 20 | 80 | 100 | 3 | 3 | 2 |
| 5 | 5B19HMC | Food Production Practical II | 20 | 80 | 100 | 4 | 3 | 2 |
| 6 | 5B20HMC | Food and Beverage Service Practical III | 20 | 80 | 100 | 3 | 3 | 2 |
|  |  | Project | -- | --- | --- | -- | 1 | -- |
| 7 | 5C02HMC | Functions of Management | 20 | 80 | 100 | 3 | 3 | 4 |
| 8 | $\begin{aligned} & \text { 5D01HMC } \\ & \text { 5D02HMC } \\ & \text { 5D03HMC } \end{aligned}$ |  | 10 | 40 | 50 | 3 | 2 | 2 |
| TOTAL |  |  | 150 | 600 | 750 |  | 25 | 22 |

## SEMESTER VI

| No. | Course Code | Title | Marks |  |  | Duratio nof Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 6A04HMC | Entrepreneurial Development | 20 | 80 | 100 | 3 | 3 | 4 |
| 2 | 6B21HMC | Larder and Kitchen Administration | 20 | 80 | 100 | 3 | 3 | 2 |
| 3 | 6B22HMC | Food and Beverage Management | 20 | 80 | 100 | 3 | 3 | 3 |
| 4 | 6B23HMC | Research Methodology | 20 | 80 | 100 | 3 | 3 | 3 |
| 5 | 6B24HMC | Financial <br> Management | 20 | 80 | 100 | 3 | 3 | 3 |
| 6 | 6B25HMC | Project | 20 | 80 | 100 | 3 | 2 | 2 |
| 7 | 6B26HMC | MS Office Practical | 20 | 80 | 100 | 3 | 2 | 2 |
| 8 | 6C03HMC | Facility Planning | 20 | 80 | 100 | 3 | 3 | 4 |
| 9 | 6C04HMC | Hotel Engineering | 20 | 80 | 100 | 3 | 3 | 4 |
| TOTAL |  |  | 180 | 720 | 900 |  | 25 | 27 |

## GENERIC ELECTIVE COURSES

(Offered to the students of other disciplines)

| No. | Course <br> Code | Title |  |  |  | Marks |  |  |
| :---: | :---: | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Internal | External | Total | Duration <br> of Exam | Contact <br> Hrs / <br> Wk | Credit <br> 1 | 5 D01HMC |
| 2 | Food Cost Control | 10 | 40 | 50 | 2 hrs | 2 | 2 |  |
| 3 | 5D02HMC | Food Safety | 10 | 40 | 50 | 2 hrs | 2 | 2 |

## 7.INDUSTRIAL TRAINING

Industrial Exposure training for a duration of 17 weeks in a not less than 3-star Hotels is introduced in the fourth semester as a part of the curriculum requirement.

The primary objective of this training is to provide an opportunity to the students to understand the actual work environment in the four core departments of the Hotel. Students will be able to observe the latest technology applied and the latest trends followed in the Hotels. The students will be able to interact with the guests and understand their needs. At the end of the training, the students' communication skills, confidence level and overall personality will improve.

Training arrangement will be made by the Training Coordinator of the Institute. Once the student has been selected / deputed for Industrial Training by the institute, he/she shall not be permitted to undergo IT elsewhere. In case students make direct arrangements with the hotel for Industrial Training, these will necessarily have to be approved by the institute. Students selected through campus interviews will not seek Industrial Training on their own.

The students should undergo training fromthe dateannounced bythe Institute. No student is allowed to deviate from the training schedule unless approved by the Principal of the Institute for a valid reason.

The duration of training will be 17 weeks. This would be divided into four/five weeks training in each ofthe four keyareas ofthe Hotel- Food Production, Food \& Beverage Service, Accommodation Operations \& Front Office Operations.

Industrial Training will require an input of 102 working days i.e. ( 17 weeks $x 06$ days $=102$ days). A student can avail leave to a maximum of $15 \%$ ( 15 days) only with prior permission of the hotel authorities. Minimum $75 \%$ of attendance is required to appear for the end term examination. The Vice-Chancellor of the University can condone the shortage of attendance maximum of fourteen days on Medical grounds, if eligible, as per the University regulations.

Any student having less than the required percentage of attendance i.e $75 \%$ will have to compensate the attendance shortage during the summer vacation of the second year and to appear for the examination in the next academic year at the end of fourth semester. Only one chance will be given to compensate the attendance shortage. It is mandatory that every student complete the Industrial Training before he appears for $6^{\text {th }}$ Semester examination.

Students ontraining will be contacted frequently by the Training coordinator of the Institute.
During the training, each student should maintain a log book. They should enter the daily activities, skills acquired and the observations in the log book and get it signed by the immediate supervisor.

At the end of the training, each student should prepare a training report. The content of the training report will include the Certificate page of the Institute, Certificate page of the Examiners, Copy of the Certificate issued by the Hotel, Introduction, Profile of the Hotel, Organization structure of the Hotel, Functions of the departments, Duties Performed, skills acquired in each department, Observations on technology / latest trend and any other relevant information pertaining to leaning outcome.

## 8. PROJECT

Every student will have to undertake a research project on any topic from Hotel Management \& Catering Science and related courses in the curriculum. The research project is intended to serve the student develop the ability to apply multidisciplinary concepts, tools and techniques to deal with any subject related to hospitality industry. The topics shall either be allotted by the supervising teacher or selected by the students in consultation with the supervising teacher. The topics chosen should provide solution/suggestions for the existing problems faced by the hospitality industry.

The Project work will be done under the supervision and guidance of the teachers of the Department.
Repeated projects and downloaded materials shall not be considered for external evaluation.
The project work shall have the following stages:
Project proposal presentation and literature review $-5^{\text {th }}$ semester
Field work and data analysis $-6^{\text {th }}$ Semester
Report writing and draft report presentation - $6^{\text {th }}$ Semester
Final report submission $\quad-6^{\text {th }}$ Semester
The project report shall be printed in A4 size paper and spiral bound The layout is:

Font : Times New Roman
Size 12
Line Spacing : 1.5
Margin: Left - 1.25; Right-1; Top-1; Bottom-1
The project report should be submitted to the Department in the last week of February of the sixth semester without fail.
Belated and incomplete Project will not be entertained. The candidate shall prepare three copies of the report: two copies for submission to the Department and one copy for the student to bring at the time of viva-voce

## Structureofthe Report

TitlePages
Certificate of the supervising Teacher with signature
Contents
List of Tables, Figures, Charts etc
Chapter 1- Introduction, Objectives ofthe study, Review of literature, Statement ofthe problem, Need and Significance of the study, Research Methodology, scheme etc
Chapter II - Theoretical Back ground
Chapter III-Data Analysis and Interpretation
Chapter) IV Summary, Findings and Recommendations
Appendix Questionnaire, Specimen copies of forms, other
exhibits
Bibliography (Books, journal articles, website etc. used for the project work)

### 9.0 CREDITS

The student is required to achieve a minimum of 120 credits of which 38 credits ( 14 for common English courses +8 for additional Language +16 credits for generalawareness courses) shall be from common courses, 64 credits from core courses, 16 credits from complimentary elective courses and 2 from Generic elective course.

### 10.0 ATTENDANCE

A student shall be permitted to appear for the semester examination, only if she/he secures not less than $75 \%$ attendance in all courses of a semester put together. Only those students who are registered for the university examination with eligible attendance (including those under condonablelimit) alone are eligible to be promoted to next semester.

Students are eligible for the condonation of shortage of attendance for a maximum of 14 days ina semester subject to a maximum two times during the whole period of BSc HMCS. Condonation of shortage of attendance may be granted by the Vice Chancellor on production of the medical certificate from a registered medical practitioner for the days absent. Students who attend, with prior permission from the Head of the department/ institution are eligible to get their lost days treated as 'Present' on submission of an application to the Principal through the head the Department witha certificate of participation / attendance certificate in such activities, provided the student concerned attend the required course of instruction in lieu of the days/ hours lost as may be decided by the Head of The Department/ Principal.

A student who is not eligible for condonation of shortage of attendance shall repeat the semester along with the subsequent batch by availing re admission.

## 11. EVALUATION

The evaluation scheme for each course comprises of
a. Continuous Evaluation (CE)
b. End Semester Evaluation (ESE)

20 \% weightage is given to the Continuous Evaluation and $80 \%$ weightage for the End Semester Evaluation.
Continuous evaluation will be done bythe staff handling the course and the End Semester Evaluation by the University.

## Continuous Evaluation

Continuous Evaluation should be carried out in a very transparent manner. The marks awarded to the students in each component of the courses shall be notified on the notice one week before the commencement of End semester Examination.

## a) Theory Course

Continuous Evaluation for 100 marks and 50 Marks theory courses will be 20 marks and 10 marks respectively.

The components for continuous evaluation for theory course are as give below

| Components | $20 \%$ of 50 Marks <br> 10 Marks | $20 \%$ 0f 100 Marks <br> 20 |
| :--- | :--- | :--- |
| Assignments | 2.5 Marks | 05 Marks |
| Viva-Voce | 2.5 Marks | 05 Marks |
| Tests | 05 Marks | 10 Marks |
| Total | 10 Marks | 20 Marks |

i. Assignment

Teachers handling the courses should identify the topic/s for the assignments relevant to the course. The assignments given to the students should provide additional information. Teachers should also guide the students in doing the assignment work qualitatively. The assignments should be evaluated and returned to the students.

## ii. Viva-Voce

Viva voce will be conducted on the topics covered and also on the assignments done by the students.
iii. Tests

Two class tests will be conducted during the semester- one covering the portions of first $21 / 2$ units and the second covering the rest of the units. Each Test may be conducted for 50 marks for a duration of one and half hour. The corrected answer scripts must be distributed to students for marks verification and feedback within five working days from the date of examination. The answer scripts should be collected with the signatures ofthe students and retained in the department.
The marks scored will be converted to "out of ten" for 20 Marks CE and "out of five" for 10 Marks CE.
The average marks of the two tests will be taken for Continuous evaluation

## b) Practical Course

BSc HMCS program emphasis more on the practical. All the practical courses have 100 Marks. Hence the marks for Continuous evaluation will be 20. The components for the Continuous evaluation for practical courses are as follows

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignments - relevant to course | 05 |
| Product Knowledge / Viva | 03 |
| Performance | 07 |
| Record | 03 |
| Total | 20 |

## c) Industrial Training

20 Marks is given for continuous Evaluation for Industrial Training.
Continuous evaluation marks will be awarded by the Training Manager or Personnel Manager or any competent authority of the Hotel at the end of the training who is closely monitoring the performance ofthe trainees. The parameters for continuous evaluation are given below.

| Components | Marks |
| :--- | :--- |
| Attendance | 03 |
| Punctuality | 02 |
| Grooming | 02 |
| Attitude | 03 |
| Performance at work | 10 |
| TOTAL | 20 |

The authorityawarding the internal marks will sign the Internal Mark statement with name, date and the seal of the Hotel. The marks awarded to the students should be notified by the authority who awarded the marks.

Upon receiving the mark statement from the Hotel, the training coordinator will enter the marks and send it to the University.

## d) Project

Following are the components for the Continuous Evaluation for Project

| Punctuality | 3 Marks |
| :--- | :--- |
| Involvement | 3 Marks |
| Data Collection | 4 Marks |
| Organization of Report | 5 Marks |
| Viva-Voce | 5 Marks |
|  |  |
| Total | 20 Marks |

Submission of the Project Report and presence of the student for viva are compulsory for internal evaluation.

## End Semester Evaluation

End Semester Evaluation is conducted by the University for $80 \%$ of the Total marks.
a) Theory Courses

The end semester evaluation for theorycourses is conducted with question papers set bythe external experts. The evaluation of answer scripts shall be done by the examiners appointed bythe University
based on a well-defined scheme of valuation and answer keys provided by the University. After the Ende semester Evaluation external evaluation, only marks are to be entered in the answer scripts. All other calculations including grading are done by the University.

## Question Paper Pattern

Questions for End Semester Evaluation are grouped into parts A, B, and C. Questions should be asked from all the units of the syllabus.

## Part A Questions.

Part A will have Multiple Choice Questions. Each MCQ will have four options. Two MCQ will be asked from each unit, thus having total of 10 MCQs in Part A.

## Part B Questions

Part B will have EITHER OR type of short answer questions. Two questions will be asked from each unit with internal choice. The students have to answer any one question of the two. Thus, Part B will have 10 Questions, 2 from each unit and the students will be answering 5 Questions, one from each unit.

## Part C Questions

Part C will have EITHER OR type of essaytype/long answer questions. Two questions will be asked from each unit with internal choice. The students have to answer any one question of the two. Thus, Part C will have 10 Questions, 2 from each unit and the students will be answering 5 Questions, one from each unit.

## Pattern for 80 Marks

Time : $\mathbf{3} \mathbf{~ H r s}$
Mark 80

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> (Each Question should have <br> four options) | 10 Questions <br> (2 Questions to be asked <br> from Each Unit) | 01 Mark <br> Each | 10 |
| B | EITHER OR TYPE <br> (Short answer) | 5 Questions <br> (2 Questions from each <br> Unit to be asked with <br> internal Choice.) | 05 Marks <br> for Each | 25 |
| C | EITHER OR TYPE <br> (Long answer) | 5 Questions <br> (2 Questions from each <br> Unit to be asked with <br> internal Choice) | 09 Marks <br> for Each | 45 |
| TOTAL MARKS |  |  |  | 80 |

# Pattern for 40 Marks 

Time: $\mathbf{2}$ Hrs
Mark 40

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> (Each Question should have <br> four options) | 10 Questions <br> (2 Questions to <br> be asked from <br> Each Unit) | $1 / 2$ Mark <br> Each | 05 |
| B | EITHER OR TYPE <br> (Short answer) | 5 Questions <br> (2 Questions <br> from each Unit to <br> be asked with <br> internal Choice) | 02 Marks <br> for Each | 10 |
| C | EITHER OR TYPE <br> (Long answer) | 5 Questions <br> 2 Questions from <br> each Unit to be <br> asked with <br> internal Choice | 05 Marks <br> for Each | 25 |
| TOTAL MARKS |  |  |  |  |

Example 1. PART A All questions carry equal Marks
$10 \times 1=10$
Select the best option given under each question.

1. Which one of the following is an accompaniment with Tomato Juice?

Worcestershire sauce b.) Tabasco Sauce c) Chilli sauce d) Soya sauce
Part A will have Question No from 1 to 10 .

## Example: 2 PART B All questions carry equal Marks

Compile a four-course continental menu
OR
Write the accompaniments for Caviar and CheesePart
B will have Question No from 11 to 15

## Example:3 PART C All questions carry equal Marks <br> $5 \times 9=45$

What are the thirteen courses of French Classical Menu?
Give two examples for each.
OR
b). Explain the points to be considered while compiling a menu.

Part C will have Question No from 16 to 20

## a) Practical Course

End Semester Evaluation for Practical courses will be conducted by a Board of two examiners (One Internal and One External) appointed bythe University.
Evaluation of practical should involve submission of record certified by the course teacher and the Principal.
A viva voce based on the practical shall be conducted individually by the Board of Examiners. The common components for the external evaluation of practical courses are given below.

| Record: | 10 Marks |
| :--- | :---: |
| Viva-Voce | 15 Marks |
| Practical | 55 Marks |

Practical Marks 55 will be distributed according to the nature of practical courses. The details of components are given at the end of the Practical course syllabus.

## c. Industrial Training

Out of 80 External marks, 10 marks is assigned for log book, 20 for the training report and 50 marks for the seminar/presentation before the panel of examiners. The students should do power point presentation

Panel of examiners will consist of one Internal examiner and one external examiner appointed by the University. The presentation would be limited to only one keyarea of the student's interest.

During the external examination, every student must produce the following compulsorily.

1. Training certificate -original along with attested photo copy
2. Log Book
3. Training report- 2 copies

After the examination, original training certificate, one copy of the training report and the log book will be returned to the students.

Not more than 15 students will be evaluated per day.

## d. Project

A Board of two examiners, internal and external, appointed by the University shall evaluate the project

The components for External Evaluation of 80 Marks for project are:

- Statement of Problems/Objectives
- Review of Literature
- Methodology
- Statistical tools

5 Marks
5 Marks
5 Marks
5 Marks

- Analysis and Interpretations
- Presentation
- Viva-Voce

10 Marks
10 Marks
40 Marks

No marks shall be awarded to a candidate if she/he fails to submit the Project Report for external evaluation.

The student should get a minimum of 40 \% marks of the aggregate and $40 \%$ separately for ESE and $10 \%$ marks CE for pass in the project. In an instance of inability of obtaining a minimum of $40 \%$ marks, the projectwork will be redone and the report may be re- submitted as per university regulations
There shall be no improvement chance for the Marks obtained in the Project report
The Board of examiners shallevaluate not morethan 15 projects per day.

## GRADING

Indirect grading system shall be adopted for the assessment of a student's performance in a course (both CE and ESE) Each course is evaluated by assigning marks with a letter grade ( $\mathrm{A}^{+}, \mathrm{A}, \mathrm{B}, \mathrm{C}, \mathrm{D}, \mathrm{E}$ and F ) to that course bythe method of indirect grading.

Mark system is followed instead of direct grading for each question. For each course in the semester, letter grade, grade point and percentage of marks are introduced in the indirect grading system with scale as per guidelines given below:

| $\%$ of $\mathbf{M a r k s ( C E + E S E )}$ | Grade | Interpretation |
| :--- | :---: | :---: |
| 90 and above | A+ | Outstanding |
| 80 to below90 | A | Excellent |
| 70 to below80 | B | Very Good |
| 60 to below 70 | C | Good |
| 50 to below 60 | D | Satisfactory |
| 40 to below50 | E | Pass |
| Below 40 | F | Failure |

Evaluation (both CE and ESE) is carried out using Mark system. The grading on the basis of a totalCE and ESE marks will be indicated for each course. Each letter grade is assigned a 'Grade point' (GP) which is obtained using the formula:

Grade Point = (Total marks awarded / Total Maximum marks) x 10.
'Credit point' (CP) of a course is the value obtained by multiplying the grade point (GP) by the credit (C) of the course

$$
\mathbf{C P}=\mathbf{G P} \times \mathbf{C}
$$

A candidate securing not less than $40 \%$ of aggregate marks of a course with not less than $40 \%$ in End Semester Evaluation (ESE )and not less than $10 \%$ in Continuous Evaluation (CE ) separately shall be declared to have passed in that course. A minimum of grade point 4 with letter grade E is needed for the successful completion of a course.

Appearance for Continuous Evaluation (CE) and End Semester Evaluation (ESE) are compulsory and no grade shall be awarded to a candidate if she/he is absent for CE/ESE or both.

After the successful completion of a semester, Semester Grade Point Average (SGPA) of a student in that semester is calculated using the formula given below.

## SGPA = Sum of the Credit Points of all courses in a semester / Total Credits in that semester

Semester Grade Point Average' (SGPA) is the value obtained by dividing the sumof credit points obtained by a student in the various courses taken in a semester by the total number of credits in that semester. SGPA determines the overall performance ofa student at the end of a semester.

For the successful completion of a semester, a student should pass all courses in that semester. However, a student is permitted to move to the next semester irrespective of SGPA obtained.

SGPA shall be rounded off to three decimal places.
The Cumulative Grade Point Average (CGPA) ofthe student is calculated at the end of each semester. The CGPA of a student determines the overall academic levelof the student in each stage of the programme. CGPA can be calculated by thefollowing formula:

## CGPA = Sum of Credit Points of all completed semesters / Total Creditsacquired

CGPA shall be rounded off to three decimal places.
At the end of the programme, the over all performance of a candidate is indicated by the Overall Grade Point Average . Overall Grade Point Average (OGPA) of the student is calculated at the end of the programme. The OGPA of a student determinesthe overall academic level the student in a programme and is the criterion for classification and ranking the students. OGPA can be calculated by the following formula

## OGPA = Sum of Credit Points obtained in all semesters of the programme / Total Credits (120)

OGPA shall be rounded off to three decimal places.

An overall letter grade for OGPA for the entire programme shall be awarded to a student after completing the entire programme successfully .Over all letter grade based on OGPA and conversion of Grades into classification shall be in the following way.

| Grade rangeOGPA | Overall Letter <br> Grade | Classification |
| :---: | :---: | :---: |
| $9-10$ | A+ | First class with <br> Distinction |
| $8-8.999$ | A |  |
| $7-7.999$ | B | Second class |
| $6-6.999$ | C |  |
| $5-5.999$ | D | Fail |
| $4-4.999$ | E |  |
| Below 4 |  |  |

The Percentage of marks based on OGPA is calculated by multiplying them by 10 .

## Percentage in two decimal places $=[$ OGPA in three decimal places] $\mathbf{x ~ 1 0 \%}$

Those candidates who pass all the courses prescribed for a programme shall be declared to have successfully completed the programme and eligible for the degree. Minimum OGPA required for the successful completion of the degree programme is

A student who fails to secure a minimum mark for a pass in a course is permitted to write the examination along with the subsequent batch.

Revaluation: In the new system revaluation is permissible. The prevailing rules and regulations of revaluation are applicable to KUCBCSSUG2019.

## AWARD OF DEGREE

For the successful completion of all the courses (common, core, complementary elective and generic elective courses) a candidate has to secure minimum E grade. Satisfying the minimum credit 120 and securing minimum OGPA 4 shall be the minimum requirement for the award of degree.

In all other matters regarding the BSc HM\&CS programme under Choice Based Credit Semester which is not specified in this regulation, the common regulation KUCBCSSUG 2019 will be applicable

BSc HOTEL MANAGEMENT AND CATERING SCIENCE

## SYLLABUS

## SCHEME OF EXAMINATION AND SYLLABUS

## SEMESTER I

| No. | Course <br> Code | Title | Marks |  |  | Duration of Exam | $\begin{gathered} \hline \text { Contact } \\ \text { Hrs / } \\ \text { Wk } \end{gathered}$ | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 1A01ENG | Common Course English I | 10 | 40 | 50 | 3 hrs | 5 | 4 |
| 2 | 1A02ENG | Common Course English II | 10 | 40 | 50 | 3 hrs | 4 | 3 |
| 3 | $\begin{aligned} & \hline \text { 1A01FRE/ } \\ & \text { 1A01GER/ } \\ & \text { 1A01SPN } \end{aligned}$ | French I/German I/ Spanish I | 20 | 80 | 100 | 3 hrs | 4 | 4 |
| 4 | 1B01HMC | Food Production I | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| 5 | 1B02HMC | Food and Beverage Service I | 20 | 80 | 100 | 3 hrs | 2 | 2 |
| 6 | IB03HMC | Introduction to Hospitality Industry | 20 | 80 | 100 | 3 hrs | 2 | 2 |
|  |  | Food Production Practical I |  |  |  | --- | 3 |  |
|  |  | Food and Beverage Service Practical I |  |  |  | --- | 2 |  |
| TOTAL |  |  | 100 | 400 | 500 |  | 25 | 18 |

## FRENCH I

| Course Category | Common Course Additional Language |
| :--- | :--- |
| Code | 1A01FRE |
| Credit | 4 |
| Hours/week | 4 |
| Total Hours | 72 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives

To learn the basics of French- days of the week, months, genders, time, weather, colours, numbers, articles, plural formation, definite and indefinite article conjugation of three groups of verbs, simple sentence writing

## UNIT I

## 10 Hrs

Introduction of the Language to first time beginner: Basic introduction of French; the alphabets and their pronunciation; nature and rules of the language; the accents; the Orthographic Signs; the punctuation signs; the numbers in French 0-9; cardinal and ordinal form of number; Greetings. Basic Vocabularies (Hotels Based Vocabularies)

## UNIT II

16 Hrs
The days of the week; months; item narration; gender specification for the things; the country; city name; time; weather; fruits and vegetable fish, meat, and poultry names; the family name; body parts; colors, numbers 10-100 gradual learning; French phonetics; professions; all the necessary word meaning used in general and specifically by hotel industryprofessionals.

## UNIT III

16 Hrs
Basic and Introductory Grammar: The Articles; plural forms of nouns; gender (masculine and feminine forms); definite articles; indefinite articles; subject; pronouns; verbs and their types; principal and auxiliary verbs in French (être and avoir); verb's groups: first, second and third group; rule of making ordinal numbers; verbs conjugation in present participle. Verbs for different types of cooking

Sentence and Dialogue framing: The affirmative form of the sentences using first, second and third group verbs (only present tense); dialogue and phrases from the text book (Situation 1-7); chapter 1 from text book; verbs aller; the negative and interrogative form using all types of verbs.

## UNIT V

14 Hrs
French culture and self-presentation: Introduction of France and it's culture; basic geo-political-economical introduction of France; French history, French (Tourist) habits and introduction of individual in French; translations of sentences French to English and English to French. Verbal French practice session.

## Text Book

Gupta, Malini ; Gupta,Vasanthi\&UshaRamachandran. Bon Voyage: 1 Method defrançais l'hôtelier et du tourisme pour les débutants, New Delhi: W. R. GoyalPublication House

## Scheme of Evaluation

## Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first $21 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit to be set <br> with internal <br> Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## GERMAN I

| Course Category | Common Course Additional Language |
| :--- | :--- |
| Code | 1A01GER |
| Credit | 4 |
| Hours/week | 4 |
| Total Hours | 72 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives:

1. to familiarize the students with German for basic communication in everyday situations
2. To understand the basic grammar
3. to familiarize students with the basics of writing simple direct sentences and short compositions

## UNIT I

10 Hrs
Current trends in German orthography, German grammar and lexical units, discourse models, oral andwritten
Day of the week, Month, Numbers
Greetings and self-introduction
UNIT II
16 Hrs
Communication patterns, prose passages, etc.
Reading a clock
Weather
Family Members
UNIT III
16 Hrs
Communication skills in everyday situations
Simple conversation in a Restaurant, Hotel, Railway Station, Airport, Travel agency
UNIT IV
16 Hrs
Training in creative writing in German
Simple essay writing.

Letter Writing
Simple conversation.
Life and culture of German
Text Book: Lernziel Deutsch (Lessons 1-6)
Reference Materials
Lernziel Deutsch
Themen
Tangram
Sprachkurs Deutsch
Schulz-Griesbach

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first 2 $1 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

End Semester Evaluation (ESE): Max 80 Marks

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit to be set <br> with internal <br> Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## SPANISH I

| Course Category | Common Course Additional Language |
| :--- | :--- |
| Code | 1A01SPN |
| Credit | 4 |
| Hours/week | 4 |
| Total Hours | 72 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives

1. To develop the Listening, speaking, reading \& writing skills in Spanish
2. to familiarize the students with everyday situations in Spanish
3. to familiarize students with the basics of writing simple direct sentences and short compositions

## UNIT I

Sounds and alphabet (special mention on variations in Latin America)
Syllables, Accent, Intonation Patterns
Day of the week, Month, Numbers
Greetings and self-introduction
UNIT II
Nouns and Articles: gender and number
Pronouns - personal, interrogative, reflexive. Indirect and Direct object pronouns. Use
of "se"
Reading a clock
Weather
Family Members

## UNIT III

Verbs i) Regular, radical changing, irregular and reflexive verbs.
ii) Infinitive form.
iii) Introduction to Imperative mood.

## UNIT IV

Adjectives and Adverbs.
Prepositions; Use of 'por' and 'para'
Idiomatic expressions and their uses.
Simple conversation in a Restaurant, Hotel, Railway Station, Airport, Travelagency
UNIT V
Paraphrasing, summarizing simple texts (written and oral).
Simple essay writing.
Simple conversation.

Life and culture of Spanish speaking people: Linguistic and geographical diversity of Spanish speaking countries, their demographic/racial profile, current issues of general interest.

## Textbook

Lourdes Miquel \& Neus Sans, Intercambio 1 (Librodel alumno, cuaderno de ejercicios, casetes),Difusion, Madrid, 1989

Or
Francisca Castro and Soledad Rosa, Ven 1 (Libro del alumno, cuaderno de ejercicios) Edelsa,1997.

## Additional Reading

Lourdes Miquel \& Neus Sans, El hombre que veia demasado, edi-6, Madrid

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first 2 $1 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | 10 Questions <br> 2 Questions to be <br> asked from Each <br> Unit | 01 Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit to be set <br> with internal <br> Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## FOOD PRODUCTION - I

| Course Category | Core |
| :--- | :--- |
| Code | 1B01HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective:

1. To understand the aims and objectives of cooking food, Kitchen equipment and tools used, safety procedures, the importance of kitchen uniform, personal hygiene and, Staffing structure
2. To know the classification, methods of preparation and mixing of ingredients, and the types of fuels with advantages and disadvantage
3. To understand the various methods of cooking food with their advantages and the examples of dishes cooked in each method
4. To learn the recipe for various types of stocks, glazes, Foundation and Proprietary sauces,
5. To learn the recipes of derivative sauces, miscellaneous sauces, and their uses
6. To gain knowledge on appetizer, types with examples, soup classification with examples and soup garnishes.

UNIT I
9 Hrs
Introduction to cookery_Aims and Objectives of Cooking Food.
Factors influencing the eating habits
Equipment and Tools used in the kitchen and their uses.
Safety in the Kitchen, Kitchen Uniform and Personal hygiene
Kitchen Organization_ Main and satellite Kitchen_ Duties and Responsibilities of each.
UNIT II
Classification of raw materials and their uses
Methods of preparing ingredients
Methods of mixing ingredients
Texture
Fuels-Types, Advantages and Disadvantages

Methods of cooking Food- Meaning, procedures, Advantages, terms associated with Boiling, Poaching, Stewing, Frying, baking, Braising, Roasting, Steaming, and paper bag cooking, Examples for each

UNIT IV
Stocks _ Meaning, uses and types, Recipes for Brown, white, vegetable and Fish Stock, Points observed while making stock, Reasons for cloudy stock Glazes_ meaning and uses, Preparation
Thickening Agents used in Continental Cookery
Sauces_Meaning, quality for a good sauce, Types_Foundation and Proprietary sauces Meaning of Proprietary sauces with examples, Meaning of Foundation Sauces with examples
Recipes for 1 lit Foundation sauces: Béchamel, Velouté, Espagnole, Tomato, Mayonnaise, and Hollandaise

## UNTI V

11 Hrs
Derivatives of Foundation sauces- with main ingredients and their uses.
Miscellaneous sauces: Mint sauce, Horseradish sauce, Cumberland sauce, Bread sauce, Roast gravy, Cranberry sauce, Melba sauce, Peach sauce, Apple sauce, Custard sauce Appetizers, types and examples
Soups_Importance of soups, Classification of soups, explanation of each type with examples.
Garnishes for Soups

## Reference:

1. Practical Cookery _ Kinton and Cessarani_ Hodder and Stoughton
2. Professional practical cookery_ Cracknell_
3. Modern cookery fro teaching and Trade_Volume 1 ThangamE Philip, Orient Longman
4. Theory of Cookery - Arora - Frank Brothers

## Scheme of Evaluation

## Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first 2 $1 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

## End Semester Evaluation (ESE): Max 80 Marks

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit to be set <br> with internal <br> Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## FOOD AND BEVERAGE SERVICE I

| Course Category | Core |
| :--- | :--- |
| Code | 1B02HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective:

1. To knowvarious types of Restaurants and their characteristics
2. To understand Qualities required for food service staff, the organization structure of a Restaurant and the duties and responsibilities of each staff
3. To learn various types of food service equipment, their uses, purchase consideration and the storage
4. To understand the meaning and the functions of ancillary sections
5. To knowthe various types of non-alcoholic beverages, preparation methods and service procedure
6. To learn various types of breakfast and their menu, cover and service procedure
7. To gain knowledge on Full afternoon tea and High Tea menu, cover and the service procedure

Introduction to Food and beverage service
Types of Restaurants and their characteristics -Coffee shop, Specialty Restaurant, Fine dining restaurant, Popular restaurant, Dhaba, Fast Food restaurant, Rotisserie, Carvery, Food Court, Kiosk, Drive in, Bar, Pub.

Qualities required for F\& B Service personnel - personal hygiene, Knowledge on Food and beverage, Punctuality, Local knowledge, Personality, Attitude towards guests, memory, Honesty, Loyalty, Conduct, Sales ability, sense of urgency, Memory, Team spirit, communication skills tactfulness, presence of mind, cooperation

Organization structure of large and Medium Restaurant -French, American and English system, Duties and responsibilities of each staff.
Intra and Inter department Relationships

Food Service equipment: -Introduction

Furniture-Tables, chairs -dimension, Side boards-Lay out of dummy waiter and its uses. Linen- meaning, sizes oftable cloths, slip cloths, buffet cloths, trolley cloths, waiter cloths, serviettes, traycloths. Calculation on able cloth and Napkin requirements
Crockery-Meaning, types, examples, sizes and capacities, their uses. selection of crockery Cutlery- meaning, examples, uses, selection criteria for cutlery
Glassware- different types of glasses, capacities and their uses.
Miscellaneous equipment: uses of each miscellaneous equipment.
Disposables- meaning, advantages and disadvantages of disposables.
Purchase considerations for food service equipment
Storage of service equipment

## UNIT III:

7 Hrs
Ancillary Sections - Importance of ancillary sections
Still room- functions, equipment, provisions, control and staff.
Silver room/Plate room-equipment, staff, silver cleaning methods- burnishing, polivit, plate powder, silver dip
Wash up- procedure, Dish washing methods- manual and machine method
Hotplate: Meaning, Aboyeur and his work.
Pantry-Location and its function
Linen store Room: purpose
Dispense bar
UNIT IV:
8 Hrs
Non-Alcoholic beverages_Classification of Non-Alcoholic Beverages
-Stimulating, Nourishing and Refreshing
Coffee- characteristics of good coffee
Making of coffee_ Points observed while making coffee
Reasons for weak, flat and bitter coffee
Different Coffee making methods - Instant, Saucepan or jug method, La cafetiere, percolator, Cona, Filter, Pour through, Espresso, still-set, Turkish or Egyptian Service of Coffee.

Tea-Types of Tea and the difference in processing - Black, Green, Yellow, White and Oolong Tea
Tea blends- Meaning, Characteristics of Assam, Darjeeling, Earl Grey, Lapsang Souchong, SriLanka
Method of Making and serving Tea
Tisanes- Meaning with examples
Aerated waters_ Meaning and examples.

Mineral waters-Meaning and Examples
Squashes_ meaning, examples, and service procedure
Juices_ types and service procedure
Syrups_ Meaning, examples with their flavors and service procedure
UNIT V:
8 Hrs
Meaning of Mise-en-place, Mise-en-scene.
Cover_Meaning, Rules observed while laying the cover.
Breakfast: Meaning, types -Continental, English, American, and Indian.
Menu and Cover for Continental, English, American, and Indian breakfast menu
Order taking and service procedures for breakfast in the Restaurant
Full Afternoon and High tea_ menu, cover and service procedure

## Reference:

1. Food and Beverage Service, R.Singaravelavan, Oxford University Press
2. Food and beverage Service: Dennis R. lillicrap, John A Cousins
3. Modern Restaurant Service, A manual for students \& Practitioners - John Fuller Hutchinson.
4. Food \& Beverage Service Training Manual - Sudhir Andrews - Tata McGraw-Hill.
5. The waiter..John Fuller Hutchinson

Scheme of Evaluation

## Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first 2 $1 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

End Semester Evaluation (ESE): Max 80 Marks
Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options <br> 10 Questions. No Choice | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | 01 Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) <br> 10 Questions, 2 from each Unit <br> to be set with internal choice. <br> One question from each Unit <br> to be answered | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit to be set <br> with internal Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) <br> 10 Questions, 2 from each Unit <br> to be set. One question from <br> each Unit to be answered | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## INTRODUCTION TO HOSPIATLITY INDUSTRY

| Course Category | Core |
| :--- | :--- |
| Code | 1 B03HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 2 Hours |

## Objective:

1. To learn the various sectors of hospitality industry and their importance, classification of residential establishments
2. To understand the organization structure of a hotel, functions and importance of various departments of the hotel, classification of departments based on therevenue generation
3. To comprehend the features of Institutional, Industrial and Transport Catering
4. To understand the importance of Tourism, role of UNWTO, Functions of Travel agencies and tour operators, sustainable tourism, MICE tourism and the factorsinfluencing the tourism

## UNIT 1

## 7 Hrs

Introduction - Origin and growth, Sectors of Hospitality Industry -Accommodation, food and beverage, Tourism, MICE, and recreation- Meaning and their importance.
Nature of Product and services of Hospitality Industry
Purpose of travel
Evolution of Hotel industry in the world and in India
Types or classification of Residential establishment - based on location, size, ownership, type of clientele, length of stay and facilities offered.
Other residential establishments- Govt. guest houses, youth hostels, Sarai/ Dharmashalas, yatri niwas, paying guest, service apartments/aparthotel
Meaning of Chain of Hotels- International and Indian Chain of Hotels

Function of a hotel, Hotel Organization structure, Departments in a hotel, Function of Front office, Food and Beverage-Production and Service, Housekeeping, Accounts, Human Resources, Sales and Marketing, Engineering and Maintenance, Purchase, and Security.

Inter departmental relationship of all the departments
Qualities required for hospitality staff
Classification of Departments based on revenue generation- Functioning and revenue producing, functioning and non-revenue producing, revenue producing not functioning. Major and Minor Revenue producing department

UNIT 3
7 Hrs
Sectors of Food and Beverage service Industry, their features and functions
Primary sectors, secondarysectors with examples, Commercial sector, Welfare sector, Transport Catering
Employment Opportunities and Scope for entrepreneurship
UNIT 4
7 Hrs
Institutional Catering - Importance, Characteristics, Menus and service procedures in Hospital, schools, colleges
Industrial catering - Importance, Characteristics, Menu and service
Transport Catering - Importance and features of Railway, ship and Air catering

## UNIT 5

7 Hrs

Tourism - Importance of Tourism in economic development and employment
Meaning of International Tourism, Domestic Tourism, In bound Tourists and out bound tourists
Documents required for domestic and International travel
Role of UNWTO, Significance of World tourism day
Function of Travel agencies and tour operators
UNESCO world heritage cites in India
Cultural festivals of India
MICE tourism and its importance
Factors influencing the Tourism Industry
Effect of Covid 19 Pandemic on Hospitality and Tourism Industry

## Reference Book :

1. Introduction to tourism \&hospitality industry- Sudhir Andrews- Tata McGraw- Hill
2. Hotel Front Office - A Training Manual - Sudhir Andrews - Tata McGraw- Hill
3. Hotel Front Office Operations and Management- Jatashankar R Tewari- Oxford University Press
4. Food and Beverage Service- R.Singaravelavan - Oxford University Press
5. Hospitality and Tourism- Rajat Gupta, Vikas Publishing House Pvt Ltd

Scheme of Evaluation

## Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have four <br> options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks for <br> Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks for <br> Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  | $\mathbf{8 0}$ |

## FOOD PRODUCATION PRACTICAL I

| Course Category | Core |
| :--- | :--- |
| Credit | 3 |
| Hours/week | 3 |
| Total practical and Total Hours | 36 practical, 108 hours |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Learning Outcome:

This course is designed to impart skills in the preparation of continental dishes. At the end of the Practical, the trainees would be able to

1. Identify the kitchen equipment and tools and understand their uses
2. Perform the duties safely
3. Identify the ingredients
4. Practice kitchen and personal hygiene
5. Acquire knife skills
6. Prepare the stocks, basic sauces and their derivatives
7. Prepare continental dishes.
8. Appreciate the importance of indenting and portion control
9. Proper storage of rawand cooked food

Practical to be conducted in the First and Second Semester. Examination will be held at the end of second semester

## Practical 1.

Introduction to Kitchen
i) Kitchen Equipment and tools- Identification, description and uses.
ii) Safety: proper method of handling gas, electric equipment, knives and other tools
iii) Kitchen and Personal hygiene- Importance, food storage, Cross contamination, cleaning of work area
iv) Disposal of food waste
v) Identification of ingredients, English and Hindi equivalent
vi) Kitchen Uniform
vii) Meaning of Recipe and Indenting
viii) Briefing on Journal writing and internal assessment

## Practical 2

i) Vegetables- Various cuts of Vegetables
ii) Stock- White, Brown, and Fish stock- Preparation and uses

## Practical 3

Mother Sauces- their derivatives and uses
a. Béchamel,
b. Espagnole
c. Velouté

## Practical 4

Continuation- Mother sauces- their derivatives and uses
d. Tomato
e, Mayonnaise
f, Hollandaise

## Practical: 5

Sandwich Preparation- Open, Toasted, Double decker s/w
Salads and Sala dressings- Russian, waldrof, Green, Coleslaw, ceaser

## Practical 6

Breakfast Egg preparations- soft, medium and hardboiled egg, poached egg, fried egg, scrambled egg, Omelet
Coffee and Tea preparation

## Practical 7 to 35

## Continental Cookery Practical

For each practical, a three-course continental menu will be compiled including the following dishes as per the guidelines given

| S.N | Category of dishes | No. |
| :---: | :--- | :---: |
| 1 | appetiser: Fish, fruits, eggs, vegetables, salads | 10 dishes |
| 2 | Soups- Consommé, cream, puree, velouté, broth, bisque | 20 dishes |
| 3 | Eggs- suitable for lunch | 3 dishes |
| 4 | Pastas | 5 dishes |
| 5 | Fish- Poached, fried, grilled | 7 dishes |
| 6 | Entré- Steaks, escalope, stews, and other entrée preparations <br> with mutton, lamb, beef, chicken | 15 dishes |
| 7 | Potato preparations | 15 dishes |
| 8 | Vegetable preparations | 15 dishes |
| 9 | Savoury | 5 dishes |
| 10 | Sweet- Hot and cold | 25 dishes |

## Guidelines for compiling a three-course menu.

## Three Course Menu

First course: Appetizer/ Soup
Second Course: Eggs/Pasta/ Fish/ Entrée/ Roti -compulsorily accompanied with one Potato or Vegetable preparation

Third Course: Savoury/Sweet

## Reference:

1. Practical Cookery _ Kinton and Cessarani_ Hodder and Stoughton
2. Professional practical cookery_ H.L.Cracknell and R.J.kaufmann MacMillan
3. Modern cookery for teaching and Trade_Volume 1 Thangam E Philip, Orient Longman

## FOOD AND BEVERAGE SERVICE PRACTICAL I

| Course Category | Core |
| :--- | :--- |
| Credit | 3 |
| Hours/week | 2 Hrs in first Semand 3 Hrs Sem in second Sem |
| Total Hours | 90 Hrs |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours, at the end of second semester |

## Objective:

1. To identify various service equipment
2. To acquire skills in napkin folding, laying and relaying table cloth, manipulating service spoons and forks, handling trays, cutlery, crockery, glassware and in other mise-en-place activities
3. To learn the method of setting up the sideboard
4. To acquire skillsfor the service of tea, coffee, juices, mineral water, squashes, various
5. types of breakfasts, high tea and full afternoon tea.
6. To learn menu planning, cover, and service procedure of various types of breakfast,
7. full afternoon tea and high tea in the restaurant
8. To learn setting up of various breakfast trays
9. To practice the service procedure of A la carte and Table d' hôte Menu
10. To learn the service procedure of various courses
11. To apply French. American, English, Russian, and Buffet service
12. To learn situation handling

## Practical to be conducted in the First and Second Semester Examination is held at the end of second semester

## Practical

Introduction to Training Restaurant
Journal writing and submission
Briefing on Personal grooming, journal submission, internal assessment

1. Enumeration of Food service equipment -cutlery and crockery, glassware, miscellaneous equipment
2. Napkin folding- Bishop's Mitre, Cock's comb, Cinderella shoe, Cone, Candle, fan, Pocket
3. Carrying light and heavy tray
4. Cleaning of glassware, cutlery and crockery
5. Preparing Cruet set, candle stand, and bud vase
6. Setting up the side board
7. Preparing pickle bowl, chutneybowl, sauce boat, toothpick stand, straw holder, butter dish
8. Laying the table cloth
9. Relaying the table cloth
10. Carrying glassware_ clean and soiled
11. Carrying Bowls and cups and saucers on a tray_ clean and soiled
12. Carrying fresh plates
13. Placing of plates ontable, Clearance of Soiled plates
14. Manipulating of service spoon and fork for various foods
15. Service of water
16. Placing and Clearance of bowls, cups and saucers
17. Service of Coffee and Tea
18. Service of mineral water, juices, squashes, syrups,
19. Continental breakfast Menu planning
20. Continental breakfast cover laying
21. Order taking and Continental breakfast service
22. English breakfast Menu planning
23. English breakfast cover laying
24. Order taking and English breakfast service
25. American breakfast menu planning
26. Cover for American breakfast
27. Order taking and American breakfast service
28. Indian breakfast menu planning
29. Cover for Indian breakfast
30. Order taking and Indian breakfast service
31. Breakfast Trayset up - Continental, English. American and Indian Breakfast
32. High and afternoon tea menu planning
33. High and afternoon tea service procedure
34. A la carte menu planning- Continental and Indian
35. Table d'hôte Menu Planning- Continental and Indian
36. A la carte Cover and Table d'hôte cover Laying for the menus compiled

A la carte service procedure

- Table reservations
- Briefing
- Greeting and seating guests
- Opening Napkins
- Service of water
- Taking order for aperitifs
- Service of Bread and butter
- Presenting the menu
- Offering suggestion
- Taking the food order
- Taking orders for wine
- Recognition and writing the food order
- Correcting the covers
- Service of soup
- Clearance of soup
- Service of fish
- Service of main course
- Clearing the full plates and the side plates
- Preparing and placing finger bowl
- Crumbing the table
- Laying / adjusting the cover for sweet
- Service of sweet
- Service of cheese
- Service of savory
- Service of dessert
- Service of coffee after the meals
- Service of Cigar and cigarettes
- Changing of ash trays during the service
- Presentation and settling of bills

37. Service procedure oftable d hôte menu
38. Service procedure of Indian menu- A la carte and Table d' hôte
39. French service
40. American service
41. English Service
42. Russian Service
43. Buffet Service
44. Handling various situations

## Reference:

1. Food and Beverage Service, R. Singravelavan, Oxford University Press
2. Food and beverage Service: Dennis R. Lillicrap, John A Cousins
3. Modern Restaurant Service, A manual for students \& Practitioners - John Fuller Hutchinson.
4. Food \& Beverage Service Training Manual - Sudhir Andrews - Tata McGraw-Hill.
5. The Waiter, John Fuller Hutchinson

## SCHEME OF EXAMINATION AND SYLLABUS

## SEMESTER II

| No. | Course Code | Title | Marks |  |  | Duration of Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 2A03ENG | Common Course English III | 10 | 40 | 50 | 3 hrs | 5 | 4 |
| 2 | 2A04ENG | Common Course English IV | 10 | 40 | 50 | 3 hrs | 4 | 3 |
| 3 | $\begin{array}{\|l\|} \hline \text { 2A02FRE/ } \\ \text { 2A02GER/ } \\ \text { 2A02SPN } \\ \hline \end{array}$ | French II/German II/ Spanish II | 20 | 80 | 100 | 3 hrs | 4 | 4 |
| 4 | 2B04HMC | Food Production II | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| 5 | 2B05HMC | Food and Beverage Service II | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| 6 | 2B06HMC | Food Production Practical I | 20 | 80 | 100 | 4 hrs | 3 | 3 |
| 7 | 2B07HMC | Food and Beverage Service I | 20 | 80 | 100 | 3 hrs | 3 | 3 |
| TOTAL |  |  | 120 | 480 | 600 |  | 25 | 23 |

## FRENCH II

| Course Category | Common Course-Additional Language |
| :--- | :--- |
| Code | 2 A02FRE |
| Credit | 4 |
| Hours/week | 4 |
| Total Hours | 72 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |
| Objer |  |

## Objective

- To learn various expressions used during travel, at the hotel, restaurant, French culinary terms, adjectives, adverbs, prepositions, negative sentences, reflexive verbs, and simple dialogue writing, and translation. The students will be able to understand French menu terms, write and understand simple sentences in French


## UNIT I

14 Hrs
Basic introduction; liaison from basic level; the expressions of politeness (expressions de politesse); the Orders (les commandes); the expressions (les expressions); simple conversation (conversations simple); vocabulary in French for continental cuisine \& drinks the names of Drinks (les vins de France); the Kitchen and its utensils (le materiel de cuisine); describing of dishes (description des plats de Français); sweets and drinks (desserts et café)

## UNIT II

14 Hrs
On Arrival (À l'arrivée); air travel (Voyage enavion); cruise travel (Voyage de croisière); rail travel(Voyage par le Train) ; car Travel(Voyage enVoiture).Situation- at the hotel(À l'hôtel); at the Cash Counter (A la Caisse); the breakfast(Le petit déjeuner); lunch in a restaurant(Le Déjeuner dans un restaurant); at the sightseeing ( A la vue de voir) ;the telephonic conversation (La conversation téléphonique).

## UNIT III

The adjectives and its use; Plural form of adjectives (pluriel des adjectifs); réflexive Verbs; reciprocal verbs; adverb; prepositions; negative sentences (sentences négatifs), conjugations; contracted articles; partitive articles (du, de la, de l', des). Pecularities of some of the first group verbs. Verbs Conjugation for - er, -ir, - re and -oir ending verbs in interrogative and negative format

Simple dialogue writing situation; visiting the place- At the railway station, bus station, during travelling; at hotel; at restaurant; at Café house; at atravel agency, using telephone; at Station.
Present oneself (Présentez-vous) in French; introduction of male / female (neighbour)(Votre Voisin et Voisine).

Passage reading and writing from text book (unit 2 \& Unit 3)
French to English translation, English to French translation.

UNIT V

## 15Hrs

Writing small letters - formal and informal, to the friends (ami/amie), to mama/papa. Writing Passage/ basic content in French- small email writing in French. Writing resume in French.
Introductory history of republic of France (Histoire d'introduction de la République de France) culture \&history.
Verbal French practice session.

## Reference

Gupta, Malini ; Gupta,Vasanthi\&UshaRamachandran. Bon Voyage: 1 Method defrançais l'hôtelier et du tourisme pour les débutants, New Delhi: W. R. GoyalPublication House

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first 2 $1 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

End Semester Evaluation (ESE): Max 80 Marks

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit to be set <br> with internal <br> Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## GERMAN II

| Course Category | Common Course-Additional Language |
| :--- | :--- |
| Code | 2 A02GER |
| Credit | 4 |
| Hours/week | 4 |
| Total Hours | 72 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives:

To make the students write and speak and understand the simple conversation in German

## UNIT I

12 Hrs
In the course of the syllabus the students come across situations in German social life such as shopping, buying birthday gifts, New Year celebrations, asking directions, family life, etc. By means of role play and writing brief reports on the situations mentioned above, the students acquire the targeted skills.

## UNIT II

14 Hrs
Further development of already acquired communication patterns through the introduction of simple German texts based on daily life in German-speaking countries such as Germany, Austria and Switzerland.

## UNIT III

16 Hrs
The introduction of practical training in translation from and into German.

## UNIT IV

16 Hrs

Simple Conversation at a Bar, Grocery Stores, Café, friends

UNIT IV
14 Hrs
Further training in creative writing in German as well as a brief introduction to commercial German expressions.

Text Book prescribed: Lernziel Deutsch (Lessons 7-12 )
Reference Materials : Lernziel Deutsch
Themen
Tangram
Wirtschaftsdeutsch
Schulz-Griesbach

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first $21 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit to be set <br> with internal <br> Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## SPANISH II

| Course Category | Common Course-Additional Language |
| :--- | :--- |
| Code | 2 A02SPN |
| Credit | 4 |
| Hours/week | 4 |
| Total Hours | 72 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives

The objective of the course should be to develop further the acquired skills through introduction of newlexical items and more complex syntactical structures so as to enable the learner to use Spanish effectively in written and oral communication.

UNIT I.
10 Hrs
Present tense of regular verbs, main irregular verbs + radical changing verbs.

## UNIT II

Participles (present \& past) of regular \& irregular verbs.

UNIT III
16Hrs
Reflexive verbs \& reflexive pronouns.
Direct \& Indirect object pronouns - use of two object pronouns
Prepositional pronouns.
UNIT IV
16 Hrs
Use of tenses : past, present \& future (regular \& irregular verbs)
Future and conditional.
Subjective mood with various clauses in present \& past tenses.
Comparative $\&$ superlative degrees of adjectives and adverbs.
UNIT V
14Hrs
Complex sentences with the use of relative pronouns.
Suffix, prefix, diminutive, augmentative \& pejorative.
Essay writing on general topics. Letter writing.

## Textbook

Lourdes Miquel \& Neus Sans, Intercambio II (Libro delalumno, cuaderno de ejercicios, casetes),Difusion, Madrid, 1989.

Or
Francisca Castro and Soledad Rosa, Ven II (Libro del alumno, cuaderno de ejercicios), Edelsa,1997.

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test (Two tests to be conducted- one test covering first 2 $1 / 2$ units and <br> the other, rest of the units. Average of two test marks will be taken) | 10 Marks |
| Assignments and Viva | 10 Marks |

End Semester Evaluation (ESE): Max 80 Marks

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit to be set <br> with internal <br> Choice. | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

FOOD PRODUCTION- II

| Course Category | Core |
| :--- | :--- |
| Code | 2B04HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective:

1. To learn the function of eggs in cookery, egg preparations, types and cooking of Pastas and Pasta sauces.
2. To understand the classification, cleaning and various methods of cooking fish and shell fish
3. To gain knowledge on various cuts of meat and cooking methods, and uses of offal
4. To learn methods of cleaning, cooking of Poultry, uses of offal, types of salads and salad dressings
5. To understand various types of potato preparation, classification and cooking of vegetables, various types of savouries and sweets.

## UNIT I:

10 Hrs.
Eggs_Function of eggs in cookery, characteristics of fresh eggs. Basic Egg preparation Pastas_Meaning, Types of Pastas, Recipe for basic pasta dough, Cooking of pastas, Pasta sauces and their recipes, Gnocchi_ types and description- Gnocchi romaine, Gnocchi piemontaise, Gnocchi Parisienne
Spätzle- meaning.
UNIT II
11 Hrs.
Fish_Classification of fish with examples- selection of fish, Cleaning and preparation of Fish, Cuts of Fish and description of each cut, cooking of Fish- Poaching, steaming, frying, baking, Grilling
Court Bouillon -Vinegar court bouillon and white wine court bouillon- recipe and uses. Shell fish- Classification of shell fish with examples, Quality points, Cleaning and preparation of Shell fish, cooking of shell Fish

UNIT III
Meat Cookery_hanging and conditioning of Meat, meat. Cuts of lamb, mutton, beef, pork, and veal.
Cooking methods of meat
Steaks_ names of steaks obtained from Fillet and sirloin and their cooking methods

Terms used in cooking of Steaks
Escalope_ Meaning and cooking of escalope
Offal-Meaning with examples and quality points
UNIT IV
10 Hrs
Poultry_Meaning and Examples.
Plucking, Drawing, Singeing and cleaning, preparation and Cuts for Cooking, Cooking Methods
Stuffing- uses of stuffing- Recipe for Sage and onion stuffing, chestnut stuffing, duxelles stuffing
Offal and their uses
Salads_ meaning, types, parts of salads, salad dressings-Main ingredients used in Salad dressing - method of making Salad dressings and dressing salads
Recipes for French dressing, English dressing, vinaigrette dressing, American dressing, lemon dressing, Mayonnaise dressing, Acidulated cream dressing

UNIT V
11 Hrs
Potatoes_ Styles of presenting Potatoes- Allumettes, Anna, Au Four, Duchesse, Chateau, Fondantes, Parley, Berny, Lyonnaise, Macaire, Paille, Vapeur
Vegetables_ Types of vegetables, Preparation, Cooking methods
Sandwiches_Meaning, Toasted sandwich, Club sandwich, book maker sandwich, double-decker or treble decker sandwich, pinwheel sandwich, open sandwich/smorgasbord.
Savouries: Meaning and examples of savouries made from Croûtes, canapés, barquettes, Bouchée, tartelettes, Flan, Pies
Sweet- Custard, bavarois, Fool, Soufflé, Types of Ice creams.

## Reference:

1. Practical Cookery _ Kinton and Cessarani_ Hodder and Stoughton
2. Professional practical cookery_ H.L.Cracknell and R.J.kaufmann MacMillan
3. Modern cookery fro teaching and Trade_Volume 1 ThangamE Philip, Orient Longman

Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |

## FOOD AND BEVERAGE SERVICE II

| Course Category | Core |
| :--- | :--- |
| Code | 2 B05HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective:

1. To learn French classical courses with examples, cover and accompaniments for selected dishes
2. To understand types on Menu, their characteristics and the points to be considered while compiling the menu.
3. To learn various methods offood service with their advantages and limitations.
4. To learn à la carte and table d' hôte menu service procedure, methods of order taking and billing.
5. To understand room service procedure, service of cigars, cigarettes and pipe

UNIT I:
11 hrs
French Classical courses- Hors d'oeuvre, Potage, Oeufs/farineux, Poisson, entrée, rélève, sorbet, roti, legumes, entremets, savoureux/fromage, desserts, café_ Explanation for each course with at least ten examples.

Cover and accompaniment for Hors d'oeuvre varies, Grapefruit cocktail, Tomato Juice, Oysters, Pate de foie gras, Smoked trout, Smoked Salmon, Caviar, Melon, Asparagus, Globe Artichoke, Petite Marmite, Minestrone, Soupe à l' Oignon, Cream of Tomato, Fish Orly, Fish Colbert, Fish Meunière, Grilled Herring, Grilled Mackerel, Roast Beef, Roast Pork, Roast lamb, Roast mutton, Irish stew, Roast Chicken, Roast Duck, Roast Turkey, Cheese, Fruits and nuts.

UNIT II:
Menu - Function of the Menu, Types of menu_ table d'hôte, A la carte, plat du jour, carte du jour.
Characteristics of A la carte and Table d'hôte menu.
A la carte menu sequence in western and Indian menu.
Menu planning_Points observed while compiling menu
Compiling of Table d'hôte and A la carte menu

UNIT III:
12 Hrs
Methods of Food service
Waiter Service- English, American, French, Russian, Guéridon, and Tray service-
Explanation, advantages and limitations of each service
Self-service- cafeteria service, Counter service, vending machine
Explanation, advantages and limitations of each service
Assisted Service-Buffet and Carvery
Explanation, advantages and limitations of each service
UNIT IV:
11 Hrs
Service procedure:
Points observed while waiting at the table
A la carte lunch/dinner menu service procedure
Table d'hôte menu service procedure
Order taking and Billing methods:
Order taking methods _ Check and bill system, service with order, Duplicate and triplicate system-
circumstantial KOTs.
Alcoholic beverages order
Billing methods_Bill as check, Separate bill, Bill with order, Prepaid, voucher, No charge, deferred Account

UNIT V:
10 Hrs
Room service- Importance, Room service equipment, Mise en place activities for room service, Order taking procedure for room service -Telephone, breakfast cards and in person, service procedure
Continental breakfast tray, English breakfast, American and Indian breakfast tray set up In roomFood and Beverage supplies, factors satisfying the guests in room service

Tobacco- Tobacco producing countries, parts of Cigars, Terms used to denote the colour of the wrapper of the cigar and the size, Storage of cigar, judging the quality cigar, service and lighting of Cigar, names of Havana Cigars
Cigarettes and Pipe -Names of International Cigarettes, service of Cigarettes and Pipe

## Reference

- Food and Beverage eservice, R. Singaravelavan, Oxford University Press
- Food and beverage Service, Dennis R. Lillicrap, John A Cousins
- Modern Restaurant Service- A manual for students \& Practitioners, John Fuller, Hutchinson.
- Food \& Beverage Service Training Manual - Sudhir Andrews - Tata McGraw-Hill.
- The waiter, John Fuller Hutchinson

Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> Q Questions from <br> each Unit with <br> internal Choice | 05 Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |

## FOOD PRODUCATION PRACTICAL I

| Course Category | Core |
| :--- | :--- |
| Code | 2 B06HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total practical and Total Hours | 36 practical, 108 hours |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Learning Outcome:

This course is designed to impart skills in the preparation of continental dishes. At the end of the Practical, the trainees would be able to

1. Identify the kitchen equipment and tools and understand their uses
2. Perform the duties safely
3. Identify the ingredients
4. Practice kitchen and personal hygiene
5. Acquire knife skills
6. Prepare the stocks, basic sauces and their derivatives
7. Prepare continental dishes.
8. Appreciate the importance of indenting and portion control
9. Proper storage of rawand cooked food

Practical to be conducted in the First and Second Semester

## Examination will be held at the end of second semester

## Practical 1.

Introduction to Kitchen
i) Kitchen Equipment and tools- Identification, description and uses.
ii) Safety: proper method of handling gas, electric equipment, knives and other tools
iii) Kitchen and Personal hygiene- Importance, food storage, Cross contamination, cleaning of work area
iv) Disposal of food waste
v) Identification of ingredients, English and Hindi equivalent
vi) Kitchen Uniform
vii) Meaning of Recipe and Indenting
viii) Briefing on Journal writing and internal assessment

## Practical 2

i) Vegetables- Various cuts of Vegetables
ii) Stock- White, Brown, and Fish stock- Preparation and uses

## Practical 3

Mother Sauces- their derivatives and uses
a. Béchamel,
b. Espagnole
c. Velouté

## Practical 4

Continuation- Mother sauces- their derivatives and uses
d. Tomato
e, Mayonnaise
f, Hollandaise

## Practical: 5

Sandwich Preparation- Open, Toasted, Double decker s/w
Salads and Salad dressings- Russian, waldrof, Green, Coleslaw, ceaser

## Practical 6

Breakfast Egg preparations- soft, medium and hardboiled egg, poached egg, fried Egg, Scrambled egg, Omelet Coffee and Tea preparation

## Practical 7 to 35

## Continental Cookery Practical

For each practical, a three-course continental menu will be compiled including the following dishes as per the guidelines given

| S.N | Category of dishes | No. |
| :---: | :--- | :---: |
| 1 | appetizer: Fish, fruits, eggs, vegetables, salads | 10 dishes |
| 2 | Soups- Consommé, cream, puree, velouté, broth, bisque | 20 dishes |
| 3 | Eggs- suitable for lunch | 3 dishes |
| 4 | Pastas | 5 dishes |
| 5 | Fish- Poached, fried, grilled | 7 dishes |
| 6 | Entrée- Steaks, escalope, stews, and other entrée preparations <br> with mutton, lamb, beef, chicken | 15 dishes |
| 7 | Potato preparations | 15 dishes |
| 8 | Vegetable preparations | 15 dishes |
| 9 | Savoury | 5 dishes |
| 10 | Sweet- Hot and cold | 25 dishes |

## Guidelines for compiling a three-course menu.

## Three Course Menu

First course: Appetizer/ Soup
Second Course: Eggs/Pasta/ Fish/ Entrée/ Roti -compulsorily accompanied with one Potato or Vegetable preparation

Third Course: Savoury/Sweet

## Reference:

1. Practical Cookery _ Kinton and Cessarani_ Hodder and Stoughton
2. Professional practical cookery_ H.L.Cracknell and R.J.kaufmann MacMillan
3. Modern cookery fro teaching and Trade_Volume 1 ThangamE Philip, Orient Longman

## Scheme of Evaluation

## Continuous Evaluation

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignments - assignments relevant to course | 05 |
| Product Knowledge / Viva | 03 |
| Performance | 07 |
| Record | 03 |
| Total | 20 |

## End Semester Evaluation

Each student should prepare the following

1. Appetizer or Soup
2. Main Course
3. Vegetable or Potato
4. Sweet

| Components | Marks |
| :--- | :--- |
| Uniform and Grooming | 03 |
| Indenting and Plan of Work | 05 |
| Appetizer or Soup | 08 |
| Main Course | 12 |
| Vegetable or Potato | 05 |
| Sweet | 10 |
| Presentation | 10 |
| Scullery | 02 |
| Viva | 15 |
| Record | 10 |
| TOTAL | 80 |

The parameters for evaluating the dishes : Temperature 20\%, Texture 20\%, Aroma/flavour $20 \%$, Taste 20\%, Eye Appeal 20\%

## FOOD AND BEVERAGE SERVICE PRACTICAL I

| Course Category | Core |
| :--- | :--- |
| Code | 2B07HMC |
| Credit | 3 |
| Hours/week | 2 Hrs in first Semand 3 Hrs Sem in second Sem |
| Total Hours | 90 Hrs |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours, at the end of second semester |

## Objective:

1. To identify various service equipment
2. To acquire skills in napkin folding, laying and relaying table cloth, manipulating service spoons and forks, handling trays, cutlery, crockery, glassware and in other mise-en-place activities
3. To learn the method of setting up the sideboard
4. To acquire skillsfor the service of tea, coffee, juices, mineral water, squashes, various
5. types of breakfasts, high tea andfull afternoon tea.
6. To learn menu planning, cover, and service procedure of various types of breakfast,
7. full afternoon tea and high tea in the restaurant
8. To learn setting up of various breakfast trays
9. To practice the service procedure of A la carte and Table d' hôte Menu
10. To learn the service procedure of various courses
11. To apply French. American, English, Russian, and Buffet service
12. To learn situation handling

## Practical to be conducted in the First and Second Semester Examination is held at the end of second semester

## Practical

Introduction to Training Restaurant
Journal writing and submission
Briefing on Personal grooming, journal submission, internal assessment

1. Enumeration of Food service equipment -cutlery and crockery, glassware, miscellaneous equipment
2. Napkin folding- Bishop's Mitre, Cock's comb, Cinderella shoe, Cone, Candle, fan, Pocket
3. Carrying light and heavy tray
4. Cleaning of glassware, cutlery and crockery
5. Preparing Cruet set, candle stand, and bud vase
6. Setting up the side board
7. Preparing pickle bowl, chutneybowl, sauce boat, toothpick stand, straw holder, butter dish
8. Laying the table cloth
9. Relaying the table cloth
10. Carrying glassware_ clean and soiled
11. Carrying Bowls and cups and saucers on a tray_clean and soiled
12. Carrying fresh plates
13. Placing of plates ontable, Clearance of Soiled plates
14. Manipulating of service spoon and fork for various foods
15. Service of water
16. Placing and Clearance of bowls, cups and saucers
17. Service of Coffee and Tea
18. Service of mineral water, juices, squashes, syrups,
19. Continental breakfast Menu planning
20. Continental breakfast cover laying
21. Order taking and Continental breakfast service
22. English breakfast Menu planning
23. English breakfast cover laying
24. Order taking and English breakfast service
25. American breakfast menu planning
26. Cover for American breakfast
27. Order taking and American breakfast service
28. Indian breakfast menu planning
29. Cover for Indian breakfast
30. Order taking and Indian breakfast service
31. Breakfast Trayset up - Continental, English. American and Indian Breakfast
32. High and afternoon tea menu planning
33. High and afternoon tea service procedure
34. A la carte menu planning- Continental and Indian
35. Table d'hôte Menu Planning- Continental and Indian
36. A la carte Cover and Table d'hôte cover Laying for the menus compiled

A la carte service procedure

- Table reservations
- Briefing
- Greeting and seating guests
- Opening Napkins
- Service of water
- Taking order for aperitifs
- Service of Bread and butter
- Presenting the menu
- Offering suggestion
- Taking the food order
- Taking orders for wine
- Recognition and writing the food order
- Correcting the covers
- Service of soup
- Clearance of soup
- Service of fish
- Service of main course
- Clearing the full plates and the side plates
- Preparing and placing finger bowl
- Crumbing the table
- Laying / adjusting the cover for sweet
- Service of sweet
- Service of cheese
- Service of savory
- Service of dessert
- Service of coffee after the meals
- Service of Cigar and cigarettes
- Changing of ash trays during the service
- Presentation and settling of bills

37. Service procedure of table d hôte menu
38. Service procedure of Indian menu- A la carte and Table d' hôte
39. French service
40. American service
41. English Service
42. Russian Service
43. Buffet Service
44. Handling various situations

## Reference:

1. Food and Beverage Service, R. Singravelavan, Oxford University Press
2. Food and beverage Service: Dennis R. Lillicrap, John A Cousins
3. Modern Restaurant Service, A manual for students \& Practitioners - John Fuller Hutchinson.
4. Food \& Beverage Service Training Manual - Sudhir Andrews - Tata McGraw-Hill.
5. The Waiter, John Fuller Hutchinson

## Scheme of Evaluation

## Continuous Evaluation (CE)

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignments - assignments relevant to course | 05 |
| Product Knowledge / Viva | 03 |
| Performance | 07 |
| Record | 03 |
| Total | 20 |

## End Semester Evaluation

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 03 |
| Waiters Kit | 02 |
| Identification of Equipment | 05 |
| Napkin Folding (any two) | 05 |
| Breakfast /High Tea/Table d hôte Menu <br> Planning | 10 |
| Breakfast /High Tea Cover | 15 |
| Service of any one course/dish and one <br> beverage | 15 |
| Viva | 15 |
| Record | 10 |
| TOTAL | $\mathbf{8 0}$ |

## SCHEME OF EXAMINATION AND SYLLABUS

SEMESTER III

| No. | Course Code | Title | Marks |  |  | Duratio nof Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 3A01HMC | Food Safety | 20 | 80 | 100 | 3 | 3 | 4 |
| 2 | 3B08HMC | Bakery and Confectionery | 20 | 80 | 100 | 3 | 2 | 2 |
| 3 | 3B09HMC | Introduction to Alcoholic Beverages | 20 | 80 | 100 | 3 | 3 | 2 |
| 4 | 3B10HMC | Front Office | 20 | 80 | 100 | 3 | 2 | 2 |
| 5 | 3B11HMC | Housekeeping | 20 | 80 | 100 | 3 | 3 | 2 |
| 6 | 3B12HMC | Bakery and Confectionery Practical | 20 | 80 | 100 | 4 | 3 | 3 |
| 7 | 3B13HMC | Food and Beverage Service Practical II | 20 | 80 | 100 | 3 | 2 | 2 |
| 8 | 3B14HMC | Front Office Practical | 20 | 80 | 100 | 3 | 2 | 2 |
| 9 | 3B15HMC | Housekeeping Practical | 20 | 80 | 100 | 3 | 2 | 2 |
| 9 | 3C01HMC | Food Science and Nutrition | 20 | 80 | 100 | 3 | 3 | 4 |
| TOTAL |  |  | 200 | 800 | 1000 |  | 25 | 25 |

## FOOD SAFETY

| Course Category | General Awareness |
| :--- | :--- |
| Code | 3A01HMC |
| Credit | 4 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Understand various food borne micro-organisms and factors affecting their growth
2. Explain the storage temperatures for various types of food, types of food spoilage and their causes
3. Detail the food preservation methods, role of food additives, common food adulterants used and the ways to detect them
4. Understand various types of food poisoning, reasons, symptoms and their prevention and learn about food allergies.
5. Appreciate the packaging and labelling regulations of Food safety and Standards Authority of India.

Micro-organisms- Generalcharacteristics of Micro-organisms based on their occurrence and structure
Common food borne micro-organisms
Bacteria, Fungi- Yeasts and Moulds, Virus, and Parasites
Factors affecting their growth in food
Introduction to microbiology: Relation of microbiology to hygiene- Classification of micro-organisms. Factors affecting the growth of micro-organism.
Bacteria: Morphology - size, shape, structure, reproduction, beneficial \& harmful effects ofbacteria.
Yeast: Morphology - size, shape, structure, reproduction, beneficial \& harmful effects of yeast
Mold: Classification-Rhizopus, mucor, asporgillus, pencillum, reproduction.

Food storage- Purpose- storage temperature of Vegetables, fruits, Dairy products, Fish, Meat, Poultry, Bakeryproducts and frozen foods
Storage procedure
Food Spoilage-Types- Chemical and Microbial
Microbial Spoilage- Molds, Yeasts, Bacteria
Chemical Spoilage
Causes for spoilage

UNIT III
10 Hrs
Preservation- Meaning and importance
Methods of Food preservation- Preservation by drying or dehydration, chilling and freezing, heating (canning and bottling, pasteurization, sterilization) salting, smoking, sugar, acids, chemicals, radiation, Modified atmosphere packaging
Food additives-Meaning, Categories of additives-Preservatives, coloring agents, flavoring agents, sweetening, emulsifying agents, antioxidants, flour improvers, thickeners, Humectants, Polyphosphates, Nutrients,
Adulterants-Meaning of adulterated food, Common adulterants in food and Method of their detection

UNIT IV
13 Hrs

Food Poisoning- Meaning and Types of food poisoning- Bacteria, Chemical and Metal Bacteria Food Poisoning, cross-contamination, conditions for bacterial growth, danger zone, Types of food poisoning bacteria- Salmonella group, Staphylococcus aureus, Clostridium perfringens, Bacillus cereus, and Escherichia Coli (E.coli) their incubation period, symptoms and prevention. Sources and Prevention of bacterial food poisoning.
Foods requiring special attention to avoid food poisoning.
Chemical and Metallic food poisoning and prevention
Food Allergies- Meaning, symptoms, foods that commonly contain allergens, control of food allergies

UNIT V
10 Hrs
FSSAI - Food safety and Standards Authority of India- Introduction
Food safety and Standards (Packaging and labelling) Regulations 2011-All Regulations pertaining to General, packaging and labelling from 1.1 to 2.6

## Reference

1. The theory of Catering, $11^{\text {th }}$ Edition, David Foskett and Victor Cesarani, Hodder Education
2. Food Science and Nutrition, Third Edition, Sunetra Roday, Oxford university Press
3. fssai.gov.in

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
|  | TOTAL MARKS |  |  |  |

## BAKERY AND CONFECTIONERY

| Course Category | Core |
| :--- | :--- |
| Code | 3B08HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Understand the function of bakery and confectionery department, equipment used, and its organization structure
2. Comprehend the function of rawmaterials used in Bakery
3. Explain the preparation of various types of yeast goods, characteristics of a good bread and possible reasons for faults in yeast goods.
4. Know the method of preparing various types of pastes, their products and the possible reasons for the faults.
5. Detail the various methods of making cake and biscuit mixture and their products
6. Understand different methods of making sponge mixture, possible reasons for faults, recipes for sponge cakes and various methods of decorating and finishing the bakery products
7. Knowthe recipes for different types of Icings.

UNIT - I
7 Hrs
Cookery versus Bakery -Introduction
Function of Bakery and confectionery department
Equipment and tools used in Bakery and Confectionery department
Organization structure of bakery and confectionery department in a five-star hotel
Raw materials used in Bakery and their functions- Flour, shortening agents, Eggs, Raising
agents, Milk, Sugar, salt, Flavoring agents, Fruits and Nuts
Oven Temperatures

## UNIT II

## 8 Hrs

Yeast Goods- Importance of Fermentation and handling of raw materials for yeast goods Yeast dough- Types of dough, steps in Yeast dough production, Terms used in yeast dough preparation,
Methods of making bread
Characteristics of a good bread
Faults and possible reasons in yeast goods
Recipes for bread, bread rolls, doughnuts, buns, brioche, croissant, danish pastry, savarin, baba au rhum
Storage of baked yeast good

Different types of Paste
Short crust, sugar pastry, Rough puff, puff paste, choux paste, Suet paste_ Recipes and the products made from these pastes.
Possible reasons for faults in these pastes

## UNIT IV

## 7 Hrs

Cakes and Biscuits- Introduction

Cake Mixture- Rubbing in and Creaming method -Recipes for Rock cakes and Rich fruit cake
Possible reasons for faults in cakes
Biscuit Mixture- rubbing in, sugar batter method, flour batter method, foaming methods making biscuit mixture- Recipe for short bread, cats' tongues, cookies, sponge fingers

## UNIT V

## 8 Hrs

Sponge Mixture-Introduction
Methods of making sponges- Melting method, boiling method, blending method, creaming method
Possible reasons for faults in sponges and Genoese sponge
Recipe for Victoria sandwich, Genoese sponge, chocolate gateau, swiss roll
Decoration and finishing the products- Importance
Filling, Coating, piping, dusting/dredging/sprinkling
Icing- Function of icing- Types of icings
Recipe for water icing, butter cream, butter icing, royal icing and fondant icing Marzipan

## Reference

1.Practical cookery, John Campbell, David Foskett, VictorCesarani, Book Power-Hodder Education
2. Modern Cookery for Teaching and Trade- Vol II, Thangam E Philip, Orient Black swan
3.Theoryof Bakery and Confectionery- Ashokkumar Yogambal,Printice Hall India learning Ltd.

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |

## INTRODUCTION TO ALCOHOLIC BEVERAGES

| Course Category | Core |
| :--- | :--- |
| Code | 3B09HMC |
| Credit | 2 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Understand the meaning of alcoholic beverages, methods of preparing alcohol, scales used for measuring the alcohol strength and the classification of alcoholic beverages
2. Explain the beer manufacturing process, types of beer, storage and service procedure
3. Explain various types of wines, grapes used in wine production, the production method, service of wines
4. Understand wine laws and classification of wines of various wine producing countries
5. Detail the production of various types of spirits, their characteristics and service procedure

## UNIT I

10 Hrs
Meaning of alcoholic beverage
Methods of preparing alcohol- Fermentation, Distillation
Types of Distillation process- Patent still and pot still
Classification of alcoholic beverages with examples
Meaning of proof and the scales used to measure the alcohol strength
Beer- Ingredients used and the production process
Terms used in Beer manufacturing
Types of Beer and their characteristics
Terms used in cask capacities
Faults in Beer
Storage of beer
Beer Brands
Service of Beer
Cider and Perry- Meaning and examples

## UNIT II

## 10 Hrs

Wine: Meaning, Classification of wine according to colour, taste and content
The Grape: Constituents of grapes, Well known red \& white grapes used in wine production Factors influencing the character of wine
Faults in wine

Naming of Wines
EU Wine regulations and labelling laws
Production of red, white \& rose wine
Sparkling wines - Meaning, Different methods of making sparkling wine
Champagne:

- Méthode Champenoise, Grapes used, Types of champagne, Terms used to denote Sweetness in champagne, Bottle size, Brand names


## UNIT III

10Hrs
Fortified wines: Meaning
Production, Types and brand names of the following:

- Sherry
- Port
- Madeira
- Marsala
- Malaga

Aromatized wines: Meaning
Vermouth: Introduction and Production method

- Styles of vermouth
- Brand names

Other aromatized wines: Dubonnet, St.Raphael, Lillet, Byrrh, Cap Corse
Bitters: Meaning

- Campari, Angostura, Amer Picon, Fernet Branca, Underberg,Cynar,Suze, Orange bitters,Peach bitters
Service of red and white wine and champagne
UNIT IV
12 Hrs
Wines of France:
- Wine laws and Classification
- Wine producing regions of France

Wines of Italy

- Wine laws and classification
- Wine producing regions of Italy

Wines of Germany

- Wine law and Classification
- Wine producing regions of Germany

Wines of Spain

- Wine laws and classification
- Wine producing regions of Spain

Wines of Portugal

- Wine classification
- Wine producing regions

Wines of US

- Wine laws and wine producing regions

Australian Wines

- Wine laws and wine producing regions

Whisky- Introduction
Meaning of Scotch whisky
Production of Malt whisky, Grain whisky and blended whisky
Types of Scotch whisky
Scotch brands
Characteristics of Irish whiskey, Bourbon Whiskey, Tennessee whiskey, rye whiskey and Canadian whisky

Brandy- Introduction
Cognac-Production and types, label language, and brands
Armagnac-Production, brands, label language
Gin-Introduction, Production and styles of Gin and Brands
Rum-Production and brands
Vodka- Introduction, Types and Brands
Tequila- Introduction, Production, types and brands
Other Spirits- Absinthe, Pastis, Akvavit, and sake
Service of Brandy, Whisky. Gin, Rum, Tequila, Absinthe, Pastis, Akvavit, and sake

## Reference

1. Food and Beverage Service, R,Singaravelavan, Oxford University Press
2. The Students Guide to Food \& Drink - John Cousins \& Andrew Durkan - Hodder \& Stoughton.
3. The Beverage Book - Andrew Durkan \& John A.Cousins - Hodder \& Stoughton.
4. Table \& Bar - Jeffery Clarke
5. The International Guide to Drinks - United KingdomBartenders Guild.

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

\(\left.$$
\begin{array}{|l|l|l|l|l|}\hline \text { PART } & \text { TYPE OF QUESTIONS } & \text { NO.OF QNS } & \text { MARKS } & \text { TOTAL } \\
\hline \mathbf{A} & \begin{array}{l}\text { Multiple Choice Questions. } \\
\text { Each Question should have } \\
\text { four options }\end{array} & \begin{array}{l}\mathbf{1 0} \text { Questions } \\
\text { 2 Questions to be } \\
\text { asked from Each } \\
\text { Unit }\end{array} & \begin{array}{l}\mathbf{0 1} \text { Mark } \\
\text { Each }\end{array} & \mathbf{1 0} \\
\hline \mathbf{B} & \begin{array}{l}\text { EITHER OR } \\
\text { (Short answer) }\end{array} & \begin{array}{l}\mathbf{5} \text { Questions } \\
\text { 2 Questions from } \\
\text { each Unit with } \\
\text { internal Choice }\end{array} & \begin{array}{l}\mathbf{0 5} \text { Marks } \\
\text { for Each }\end{array} & \mathbf{2 5} \\
\hline \mathbf{C} & \begin{array}{l}\text { EITHER OR } \\
\text { (Long answer) }\end{array} & \begin{array}{l}\mathbf{5} \text { Questions } \\
\text { 2 Questions from } \\
\text { each Unit with } \\
\text { internal Choice }\end{array}
$$ <br>

for Each\end{array}\right]\)| $\mathbf{0 9}$ Marks |
| :--- | :--- |

## FRONT OFFICE

| Course Category | Core |
| :--- | :--- |
| Code | 3B10HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Understand the importance of front office department, organizational structure, duties and responsibilities of front office staff, types of tariff and room rate fixation methods
2. Explain the guest cycle, Types, Modes and processing of reservation and on reservation reports.
3. Detail the registration, check in process and guest services during the stay
4. Understand the check-out procedures and potential problems in check out
5. Appreciate the importance of Nigh auditing, PMS in hotels, performance evaluation and the importance of forecasting.

UNIT - I

## 7 Hrs

Introduction to front office- role and importance of front office department in the hotel. Layout of front office department, organizational structure of the front office department, duties and responsibilities of front office personnel, Attributes required for front office staffs, departments that front office co-ordinates with.
Room Tariff- Meaning, Factors influencing the room tariff/rates, Types of room tariff/rates. Basic Plans- European plan, Continental Plan, American Pan, Modified American Plan Room Rate Fixation Methods- Cost plus, Rule of thumb approach and Hubbart Formula

## UNIT- II

7 Hrs
Guest cycle- pre-arrival, arrival, Stay, departure and Post-departure stages. ReservationNeed for reservation, Types of Reservations- Tentative, confirmed, and waitlisted Modes of Reservation, Sources of Reservation, Systems of Reservation - Manual and automatic advanced
Processing reservation requests, Reservation Reports

Registration process, Documents verified and procedure in handling C Form, Passport, Visa, and Aadhaar Card, Format of Hotel Register,

Manual or semi-automated system Check in Procedures - reserved guests, walk-in guests, VIP, Groups/crews, Scanty baggage guests, Foreign Nationals

Fully automated check in procedures
Guest Services during the stay-Handling guest mail, messages, wake up call, safe deposit locker, custody and control of guest keys, guest room change, guest paging, left luggage handling, internet services

UNIT-IV
7 Hrs
Check out Procedure- Procedure in Manual and semi-automated system-Check out request, luggage handling, accounting all transactions, updating guest folio, determination of mode of payment, receiving payment, communicating departure to all the departments, updating front office records

Check out procedure in fully automated systems
Mode of settlement of Bills- Foreign currency, traveler's cheque, Demand draft, debit card and credit card

Potential check -out problems and solutions

UNIT-V
7 Hrs
Night Auditing-Meaning and importance, Duties and Responsibilities of a Night Auditor, Night Audit Process
Property Management System in Front Office- Importance
PMS interface with stand-alone systems
Different PMS - Micros, Amadeus PMS, IDS Fortune, ShawMan
Evaluating Hotel Performance- Occupancy Ratios, Average Daily Rate, Average Room rate per guest, Revenue per available Room, Evaluation of Hotels by guests.
Forecasting-Meaning and benefits,

## Reference books:

1. Hotel Front Office Operations and Management - Jatashankar R.Tewari
2. Managing front office operations- Michael.L. Kesavana \& Richard.M. Brooks
3. Front office training manual- Sudhir Andrews.

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :---: | :---: | :---: | :---: | :---: |
| A | Multiple Choice Questions. Each Question should have four options | 10 Questions 2 Questions to be asked from Each Unit | 01 Mark Each | 10 |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from each Unit with internal Choice | 05 Marks for Each | 25 |
| C | EITHER OR <br> (Long answer) | 5 Questions <br> 2 Questions from each Unit with internal Choice | 09 Marks for Each | 45 |
| TOTAL MARKS |  |  |  | 80 |

## HOUSEKEEPING

| Course Category | Core |
| :--- | :--- |
| Code | 3B11HMC |
| Credit | 2 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Understand the importance, organization structure, duties of housekeeping staff, layout of the housekeeping function, and coordination with other departments.
2. Know about various cleaning equipment, agents, cleaning of various surfaces and cleaning procedures during the pandemic
3. Explain the various types of guest rooms, contents of a guest room, room cleaning and bed making procedures, and public areas cleaning procedures
4. Understand the function of a control desk, key control, dealing with guest and employee theft, and laundry process
5. Understand the types of and procedure for flower arrangement, contract and outsourced housekeeping, and the pest control procedures.

## UNIT I

10 Hrs
Importance and Responsibilities of Housekeeping Department
Organization of Housekeeping Department
Duties and responsibilities of each staff
Qualities required for Housekeeping staff
Layout of the Housekeeping Department
Coordination with other departments
UNIT II
11 Hrs
Cleaning equipment- Mechanical and Manual equipment-their uses
Cleaning agents and their uses - water, detergents, abrasives, reagents, organic solvents, disinfectants and bleaches, Polishes
Cleaning procedure of Different surfaces- Metal, Glass, Plastic, Wood, Stone, Leather, and Rubber
Special cleaning procedures during pandemic

Guest Rooms-Types and Status
Guest floor Rules
Contents of a guest room- Furniture, Fixtures and fittings, Mattress, and Bed linen. Types of mattress and their Sizes. Bed linen and their sizes.
Cleaning procedure of guest rooms- Vacant, occupied and check out rooms
Bed making procedure
Guest supplies- In guest rooms and in the bath room
Public areas Cleaning Procedures

## Unit IV

11 Hrs
Function of a control desk- Forms, Formats, Records and Registers
Types of Keys and their control
Guest and Employee theft control and procedure
Lost and found articles- procedure and disposal.
Laundry - Importance, layout of laundry, laundry process, stain removal procedures
Dry Clearing- Advantages and limitations, process of dry cleaning, dry cleaning materials Handling staff uniform laundry

## Unit V

Flower arrangement- Importance, Equipment and materials used for flower arrangement and their role
Guideline for flower arrangement, Flower arrangement for lobby, front desk, dining areas, VIP guest room, Conference room, buffets, public rest room
Japan/Oriental flower arrangement
Contract and Outsourced Housekeeping services- Meaning, advantages and limitations. Pest Control- Common pests and their control

## Reference

1. Hotel Housekeeping Operations and Management, G.Raghbalan, Smritee Raghubalan, Oxford University Press
2. Hotel Housekeeping Training Manual, Sudhir Andrews, Tata Mc Graw-Hill

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3
Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :---: | :---: | :---: | :---: | :---: |
| A | Multiple Choice Questions. Each Question should have four options | 10 Questions <br> 2 Questions to be asked from Each Unit | 01 Mark Each | 10 |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from each Unit with internal Choice | 05 Marks for Each | 25 |
| C | EITHER OR (Long answer) | 5 Questions 2 Questions from each Unit with internal Choice | 09 Marks for Each | 45 |
| TOTAL MARKS |  |  |  | 80 |

## BAKERY AND CONFECTIONERY PRACTICAL

| Course Category | Core |
| :--- | :--- |
| Code | 3B12HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total Hours | 54 Hrs |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives

At the end of the course, the students will be able to prepare various types of

1. Yeast goods
2. Short crust paste, sugar pastry, puff pastry, choux pastry and their products
3. Cakes, biscuits, sponges and Icings

## Practical

- Introduction to Bakery Equipment and Tools
- Yeast Goods- Bread, Bread Rolls, Buns, Croissant, Brioche, Danish Pastry, Dough Nuts, Savarin, Baba au Rhum
- Short Crust Paste and products- Jam tarts, fruit pies, Date and nut turn over, Almond tarts, Fruit Pies
- Sugar pastryand products- Apple flan, Banana Flan
- Puff Pastry and products- Cream horns, Apple turnovers, Palmers
- Choux Pastry and its products-Chocolate eclairs, Cream buns
- Cake mixture and its products- Scones, Vanilla Buns, Cupcakes, Muffins, Rock cakes, Rich Fruit Cake
- Biscuit Mixture and its products-Shortbread biscuit, cats' tongues, Almond biscuits, sponge fingers, Madeleines
- Sponges and its products- Victoria sponge
- Genoese sponge and its products- Chocolate gateau, swiss role


## Reference

1. Practical cookery, John Campbell, David Foskett, VictorCesarani, Book PowerHodder education
2. Modern Cookery for Teaching and the Trade- Vol II, Thangam E Philip, Orient Black swan
3 Theory of Bakery and Confectionery- Ashokkumar Yogambal,Printice Hall India learning Ltd.

## Scheme of Evaluation

## Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignment | 05 |
| Product Knowledge/Viva | 03 |
| Performance | 07 |
| Record | 03 |
| TOTAL | 20 |

## End Semester Evaluation

Each Student should make the following three products

1. Anyone Yeast product
2. Biscuit or sweet crust or short crust paste product
3. Cake

| Components | Marks |
| :--- | :--- |
| Uniform and Grooming | 03 |
| Indenting and Plan of Work | 05 |
| Yeast Product | 15 |
| Biscuit/sweet crust/short crust product | 10 |
| Cake | 10 |
| Presentation | 10 |
| Viva | 15 |
| Scullery | 02 |
| Record | 10 |
| TOTAL | 80 |

The Parameters for evaluating each product are:
Texture 60\%, Colour 20\%, Shape 10\%, Taste 10\%

## FOOD AND BEVERAGE SERVICE PRACTICAL II

| Course Category | Core |
| :--- | :--- |
| Code | 3B13HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 hours |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end ofthe course, the students will be able to do the following

1. Menu planning, cover laying and the service of various courses of menu
2. The service of different types of alcoholic beverages

## Practical

1. Menu Planning- Indian and Continental
2. Table set up for menu compiled
3. Table set up for a la carte menu
4. Food service procedure
5. Application of English, French, American, Russian, and buffet service
6. Service of alcoholic beverages.
a. Beverage order taking procedure.
b. Service of red wine.
c. Service of white wine.
d. Service of rose wine.
e. Service of Sherry, Port, Madeira and Marsala.
f. Service of Vermouth
g. Service of Bitters.
h. Service of Champagne and other sparkling wine.
i. Service of Brandy.
j. Service of Whisky.
k. Service of Gin.
7. Service of Vodka.
m . Service of Rum.
n. Service ofTequila.
o. Service of bottled Beer, canned Beer and draught Beer.

## Reference

1. Food and Beverage Service, R. Singravelavan, Oxford University Press
2. Food and beverage Service: Dennis R. Lillicrap, John A Cousins

## Scheme of Evaluation

## Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignment | 05 |
| Product Knowledge/Viva | 03 |
| Performance | 07 |
| Record | 03 |
| TOTAL | $\mathbf{2 0}$ |

## End Semester Evaluation

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 03 |
| Waiters Kit | 02 |
| Table d hôte Menu Planning | 10 |
| Cover laying | 10 |
| Service of any one course/dish | 10 |
| Service of any Two alcoholic drinks | 20 |
| Viva | 15 |
| Record | 10 |
| TOTAL | $\mathbf{8 0}$ |

FRONT OFFICE PRACTICAL

| Course Category | Core |
| :--- | :--- |
| Code | 3B14HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Acquire skills in telephone handling
2. Perform the tasks of reservation, registration, check in, guest services, check out, preparation and settlement of bills
3. handle various situations, calculate occupancy ratios and use PMS software

Practical

- Telephone Handling Skills
- Role Play on the following. The necessary formats of the documents should be used for the same.
- Reservation
- Registration
- Check in Procedures
- Assigning Rooms
- Luggage handling
- Paging the guests
- Message handling
- Wakeup Call
- Check Out procedures
- Preparation of Guest Bills
- Settlement of bills
- Handling Special Situations
- Crew Check-in, Group Check-in, walk in, Scanty Baggage customer, No Show, Request for overstay, Cancellation of reservations, Request for Change of room, Request for safety locker, Currencyexchange
- Calculation of Occupancy ratios, and RevPAR
- PMS - Computer application related to front office procedures

Reference

1. Hotel Front Office Operations and Management - Jatashankar R.Tewari
2. Front office training manual- Sudhir Andrews.

## Scheme of Evaluation

## Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| PersonalHygiene and Grooming | 02 |
| Assignment | 05 |
| Product Knowledge/Viva | 03 |
| Performance | 07 |
| Record | 03 |
| TOTAL | $\mathbf{2 0}$ |

## End Semester Evaluation

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 03 |
| Telephone Handling | 07 |
| Situation Handling | 05 |
| Any four Tasks in PMS | 40 |
| Viva | 15 |
| Record | 10 |
| TOTAL | $\mathbf{8 0}$ |

HOUSEKEEPING PRACTICAL

| Course Category | Core |
| :--- | :--- |
| Code | 3B15HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 50 Marks (Internal20 Marks + External30 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Identify various cleaning equipment, cleaning agents, and linen
2. Perform various cleaning methods
3. Clean various surfaces, public areas, upholstery, and carpets
4. Clean the guest room and do bed making
5. Remove various types of stain and makeflower arrangements

## Practical

- Identification of cleaning agents, equipment \& linen
- Cleaning Methods- Dusting, brooming, scrubbing, sweeping, polishing and vacuum cleaning
- Cleaning -various surfaces -Metal, Glass, Leather, Plastics, Ceramics, Wood, Tiles
- Cleaning -Public Areas- Windows, Wall, Ceilings, door
- Cleaning -Upholstery, Curtains and carpets
- Maid's Trolley set up
- Cleaning- guest rooms- Departure, Occupied, Vacant and VIP Room
- Guest supplies- In Room and Bath room
- Bed Making Procedures
- Room Inspection
- Stain Removal
- Flower Arrangement


## Reference Books

1. HotelHousekeeping Training Manual, Sudhir Andrews
2. HotelHouse Keeping, A Training Manual, Second edition, Sudheer Andrews, Tata Mcgraw - Hill Companies
3. Hotel House Keeping Operations and Management, Mr. G Raghubalan \& Smirtee Raghubalan

Scheme of Evaluation
Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignment | 05 |
| Product Knowledge/Viva | 03 |
| Performance | 07 |
| Record | 03 |
| TOTAL | $\mathbf{2 0}$ |

## End Semester Evaluation

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 03 |
| Cleaning Activity <br> (Two different surfaces) | 30 |
| Bed Making | 12 |
| Flower Arrangement | 10 |
| Viva | 15 |
| Record | 10 |
| TOTAL | $\mathbf{8 0}$ |

## FOOD SCIENCE AND NUTRITION

| Course Category | Complementary Elective course |
| :--- | :--- |
| Code | 3C01HMC |
| Credit | 4 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

At the end of the course, the students will be able to

1. Understand the types and action of heat on Carbohydrates and Protein
2. Explain the effect of cooking on Vegetable and Fruits, fats and oils, rancidity, reversion, polymerization and hydrogenation of oils.
3. Detail the classification of flavours, the role offlavour enhancer, about browning reactions and emulsions
4. Appreciate the importance of nutrition, classification of nutrients, digestion, absorption, metabolism, function, sources, and daily requirements of Carbohydrates, proteins and fats.
Classify the vitamins and Minerals, name the sources, and explain the function and their deficiencies
5. Understand the Basal Metabolic Rate, energy needs of a man and a woman, the calculation of Kilo calorie value, and Balance diet
UNIT I
Introduction to and Importance of Food science
Carbohydrates - Introduction, Action of Moist heat and dry heat on starch and sugar Uses of Carbohydrates in food production
Protein- Classification of Protein-Complete, Partially complete, and incomplete protein Effect of heat on Milk protein, Egg protein
Meat- rigor mortis, factors affecting rigor mortis, changes in meet during cooking, tenderness of meat.
Effect of cooking on pulses
Texturized Vegetable Protein (TVP)- Meaning and its advantages

## UNIT II

Fruits and Vegetables- Effect of cooking on vegetables and fruits, Colouring pigmentschlorophylls, carotenoids, flavonoids
Lipids - Sources of fats and oils-Animal, Marine and Vegetables with example
Saturated, unsaturated and polyunsaturated fats- meaning
Properties of fats and oils
Rancidity-Meaning and Types

Reversion- meaning - Difference between rancidity and reversion
Factors responsible for rancidity and reversion, Prevention of rancidity Effect of heat and fats and oils, Polymerization
Hydrogenation of Oils

UNIT III
9 Hrs
Flavours- Meaning, Classification with examples, Flavour enhancer - Meaning with examples
Browning reactions- Introduction, types of browning reactions, prevention of enzymatic browning, Non-Enzymatic Browning-Maillard reaction
Role of browning food production, Detrimental effects of Browning
Emulsion-meaning and some common food emulsions

UNIT IV
11 Hrs
Introduction to and Importance of Nutrition
Definition of Malnutrition, Under nutrition, Over nutrition, diet, Kilocalorie
Classification of Nutrients- Macro Nutrients and Micro Nutrients- Meaning and Examples
Digestions, absorption and metabolism of food
Carbohydrate- Classification, digestion, absorption and metabolism, function of carbohydrates, sources, Role of dietary fibre, Recommended Daily allowances
Protein-- Classification, digestion, absorption and metabolism, function of Protein, Sources, deficiency. Effect of excess protein, Recommended Daily allowances
Lipids- digestion, absorption and metabolism, function of fats, Sources, deficiency,
Recommended Daily allowances
Water-Function, Daily requirement, Deficiency of water

## UNIT V

11 Hrs
Vitamins- Classification- Fat Soluble and Water soluble- Examples
Function, deficiency and sources of fat and water soluble vitamins
Effect of cooking on Vitamins
Minerals- Meaning, classification with examples, General function of Minerals
Function, sources and deficiency of Calcium, Phosphorous, Magnesium, Potassium, Sodium, Chlorine, Sulphur, Iron, manganese, iodine, fluorine, and zinc
Energy Metabolism- Meaning of Kilo Calorie, Energy value of Carbohydrates, Protein and Fat, Meaning of Basal Metabolic Rate (MBR) for men and women, Factors affecting the BMR, Energy needs of a normal/reference man and woman
Calculation of energy/Kilo calorie value of a meal or dish
Balance diet _meaning and its importance, Steps in planning a balanced meal

## Reference

1. Food Science and Nutrition, Sunetra Roday, Oxford University Press
2. Food science, B. Srilakshmi, New Age International

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

## End Semester Evaluation (ESE): Max 80 Marks

## HRS 3

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |

## SCHEME OF EXAMINATION AND SYLLABUS

SEMESTER IV

| No. | Course Code | Title | Marks |  |  | Duration of Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 4B16HMC | Industrial Training | 20 | 80 | 100 | 3 hrs | --- | 5 |
| TOTAL |  |  | 20 | 80 | 100 |  | --- | 5 |

## INDUSTRIAL TRAINING

| Course Category | Core |
| :--- | :--- |
| Code | 4B16HMC |
| Credit | 5 |
| Weeks / Days of Training | 17 weeks/ 102 Days |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

1. To understand the real work environment of the industry
2. To observe and learn the new technology and latest trends used in various departments
3. To impart confidence in handling the guests
4. To improve their communication skills and over all personality development.

Industrial Exposure training for a duration of 17 weeks in a not less than 3-star Hotels is introduced in the fourth semester as a part of the curriculum requirement.

The primary objective of this training is to provide an opportunity to the students to understand the actual work environment in the four core departments of the Hotel. Students will be able to observe the latest technology applied and the latest trends followed in the Hotels. The students will be able to interact with the guests and understand their needs. At the end of the training, the students' communication skills, confidence level and overall personality will improve.

Training arrangement will be made by the Training Coordinator of the Institute. Once the student has been selected / deputed for Industrial Training bythe institute, he/she shall not be permitted to undergo IT elsewhere. In case students make direct arrangements with the hotel for Industrial Training, these will necessarily have to be approved by the institute. Students selected through campus interviews will not seek Industrial Training on their own.

The students should undergo training fromthe date announced by the Institute. No student is allowed to deviate from the training schedule unless approved by the Principal of the Institute for a valid reason.

The duration of training will be 17 weeks. This would be divided into four/five weeks training in each of the four key areas of the Hotel- Food Production, Food \& Beverage Service, Accommodation Operations \& Front Office Operations.

Industrial Training will require an input of 102 working days i.e. ( 17 weeks x 06 days $=102$ days). A student can avail leave to a maximum of $15 \%$ ( 15 days) only with prior permission of the hotel authorities. Minimum $75 \%$ of attendance is required to appear for the end term examination. The Vice-Chancellor of the University can condone the shortage of attendance maximumof fourteen days on Medical grounds, if eligible, as per the University regulations.

Any student having less than the required percentage of attendance i.e $75 \%$ will have to compensate the attendance shortage during the summer vacation of the second year and to appear for the examination in the next academic year at the end of fourth semester. Only one chance will be given to compensate the attendance shortage. It is mandatory that every student complete the Industrial Training before he appears for $6^{\text {th }}$ Semester examination.

All the students will be contacted frequently by the Training coordinator of the Institute.
During the training, each student should maintain a log book. Students should enter the daily activities, skills acquired and the observations in the log book and get it signed by the immediate supervisor.

At the end of the training, each student should prepare a training report. The content of the training report will include the Certificate page for the Institute, Certificate page to be signed by the Examiners, Copy of the Certificate issued by the Hotel, Introduction, Profile of the Hotel, Organization structure of the Hotel, Functions of the departments, Duties Performed, skills acquired in each department, Observations on technology / latest trend and any other relevant information pertaining to leaning outcome.

Out total 100 marks, 20 marks will be for internal and 80 marks for external. The internal marks will be awarded at the end of the training by the Training Manager or Personnel Manager or any competent authority of the Hotel who is closely monitoring the trainees based on the parameters given below

| Attendance | 3 Marks |
| :--- | :--- |
| Punctuality | 2 Marks |
| Grooming | 2 Marks |
| Attitude | 3 Marks |
| Performance | 10 Marks |

The Internal Mark statement (format enclosed) will be signed by the authority awarded the marks with name and the seal of the Hotel

## End Semester Evaluation

Out of 80 marks for end semester evaluation, 10 marks is assigned for log book, 20 for the training report and 50 marks for the seminar/presentation before the panel of examiners. Panel of examiners will consist of one Internal examiner and one external examiner appointed by the University. The presentation would be limited to only one key area of the student's interest.

During the external examination, every student must produce the following compulsorily.

1. Training certificate -original along with attested photo copy
2. Log Book
3. Training report- 2 copies

After the examination, Original training certificate, one copy of the training report and the log book will be returned to the students.

Out of 80 External marks, 10 marks is assigned for log book, 20 for the training report and 50 marks for the seminar/presentation before the panel of examiners. The students should do power point presentation

Panel of examiners will consist of one Internal examiner and one external examiner appointed by the University. The presentation would be limited to only one key area of the student's interest.

During the external examination, every student must produce the following compulsorily.
4. Training certificate -original along with attested photo copy
5. Log Book
6. Training report- 2 copies

After the examination, original training certificate, one copy of the training report and the log book will be returned to the students.

## FORMAT FOR NTERNAL MARKS STATEMENT

NAME OF THE HOTEL AND ADDRESS
CONTINUOUS EVALUATION MARK STATEMENT

COURSE: BSc HotelManagement and Catering Science
SUBJECT: Industrial Training 4B16HMC
SEMESTER: 4
ACADEMIC YEAR: $\qquad$ MAX MARKS: 20

| SNO | NAME | REGD NO | TRAINING |  | DAYS PRESENT | MARKS AWARDED |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
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## SCHEME OF EXAMINATION AND SYLLABUS

SEMESTER V

| No. | Course Code | Title | Marks |  |  | Duratio nof Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 5A02HMC | Environmental Studies | 20 | 80 | 100 | 3 | 3 | 4 |
| 2 | 5A03HMC | Accounts | 20 | 80 | 100 | 3 | 4 | 4 |
| 3 | 5B17HMC | Food Production III | 20 | 80 | 100 | 3 | 3 | 2 |
| 4 | 5B18HMC | Food and Beverage Service III | 20 | 80 | 100 | 3 | 3 | 2 |
| 5 | 5B19HMC | Food Production Practical II | 20 | 80 | 100 | 4 | 3 | 2 |
| 6 | 5B20HMC | Food and Beverage Service Practical III | 20 | 80 | 100 | 3 | 3 | 2 |
|  |  | Project | -- | --- | --- | -- | 1 | -- |
| 7 | 5C02HMC | Functions of Management | 20 | 80 | 100 | 3 | 3 | 4 |
| 8 | $\begin{aligned} & \text { 5D01HMC } \\ & \text { 5D02HMC } \\ & \text { 5D03HMC } \end{aligned}$ |  | 10 | 40 | 50 | 3 | 2 | 2 |
| TOTAL |  |  | 150 | 600 | 750 |  | 25 | 22 |

## ENVIRONMENTAL STUDIES

| Course Category | General Awareness |
| :--- | :--- |
| Code | 5 A02HMC |
| Credit | 4 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives

- To understand the multi-disciplinary nature of environmental studies, need for Public awareness renewable and non-renewable resources, problems associated with Natural resources
- To study about ecosystem and bio diversity
- To learn environmental pollution, disaster management, social issues, environment Protection Act, Human Population and the Environment


## UNIT I

10 Hrs
Multidisciplinary nature of environmental studies
Definition, scope and importance, Need for public awareness.
Natural Resources
Renewable and non-renewable resources
Natural resources and associated problems.
Forest resources: Use and over-exploitation, deforestation, Timber extraction, mining, dams and their effects on forest and tribal people.
Water resources: Use and over-utilization of surface and ground water,floods, drought, conflicts over water, dams-benefits and problems.
Mineral resources: Use and exploitation, environmental effects of extractingand using mineral resources.
Food resources: World food problems, changes caused by agriculture and overgrazing, effects of modern agriculture, fertilizer-pesticide problems, waterlogging, salinity.
Energy resources: Growing energy needs, renewable and non-renewableenergy sources, use of alternate energy sources.
Land resources: Land as a resource, land degradation, man inducedlandslides, soil erosion and desertification.
Role of an individual in conservation of natural resources.
Equitable use of resources for sustainable lifestyles.

Ecosystems
Concept of an ecosystem, Structure and function of an ecosystem.
Producers, consumers and decomposers.
Energy flow in the ecosystem.
Ecological succession.
Food chains, food webs and ecological pyramids.
Introduction, types, characteristic features, structure and function of Forest ecosystem, Grassland ecosystem, Desert ecosystem, Aquatic ecosystems (ponds, streams, lakes, rivers, oceans, estuaries)

Biodiversity and its conservation-Introduction - Definition: genetic, species and ecosystem diversity.
Biogeographical classification of India
Value of biodiversity: consumptive use, productive use, social, ethical, aesthetic and optionvalues
Biodiversity at global, National and local levels.
India as a mega-diversity nation
Hot-sports of biodiversity.
Threats to biodiversity: habitat loss, poaching of wildlife, man-wildlife conflicts.
Endangered and endemic species of India
Conservation of biodiversity: In-situ and Ex-situ conservation of biodiversity.
UNIT III
10 Hrs
Environmental Pollution-Definition, Cause, effects and control measures of Air pollution, Water pollution, Soil pollution, Marine pollution, Noise pollution, Thermal pollution, Nuclear hazards
Solid waste Management: Causes, effects and control measures of urban and industrial wastes.
Role of an individual in prevention of pollution.
Disaster management: floods, earthquake, cyclone and landslides.
UNIT IV
10 Hrs
Social Issues and the Environment
From Unsustainable to Sustainable development
Urban problems related to energy
Water conservation, rain water harvesting, watershed management
Resettlement and rehabilitation of people; its problems and concerns
Environmental ethics: Issues and possible solutions.
Climate change, globalwarming, acid rain, ozone layer depletion, nuclear accidents and holocaust.
Wasteland reclamation
Consumerismand waste products

Environment Protection Act.<br>Air (Prevention and Control of Pollution) Act.<br>Water (Prevention and control of Pollution) Act<br>Wildlife Protection Act<br>Forest Conservation Act<br>Issues involved in enforcement of environmental legislation.<br>Public awareness.<br>Human Population and the Environment<br>Population growth, variation among nations.<br>Population explosion - Family Welfare Program<br>Environment and human health.<br>Human Rights.<br>Value Education.<br>HIV/AIDS.<br>Women and Child Welfare.<br>Role of Information Technology in Environment and human health.

## Reference

1. Environmental Studies, Erach Bharucha, University Grants Commission

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

## End Semester Evaluation (ESE): Max 80 Marks

## HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | 01 Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

## ACCOUNTS

| Course Category | General Awareness |
| :--- | :--- |
| Code | 5 A03HMC |
| Credit | 4 |
| Hours/week | 4 |
| Total Hours | 72 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

Objective

- To understand the importance of accounting, accounting equation, journalizing rules, journal formats and journal entries
- to learn the ledger posting and subsidiary books
- To knowthe preparation of bank reconciliation statement
- To learn the preparation of trial balance andfinal accounts
- To understand revenue and capital expenditure, the need for depreciation and the calculation of depreciation


## UNIT I

15 Hrs
Introduction to accounting, meaning of accounting, Importance of accounting, Accounting concepts, accounting equation. Terms- Capital, Liabilities, Assets, Debtors, Creditors Journal- Meaning and Definition of Journal, Journal Format
Rules for journalizing
Opening entry, Simple and Compound entries - Journal entry Exercise

## UNIT II

Ledger-Meaning of ledger
Ledger Format, Ledger Posting
Balancing of an account
Subsidiary books- Meaning and uses
Entries in Purchase Book, Sales Book, Purchase Returns, Sales Returns, Bills receivable, Bills payable, Cash book, Journal Proper - Exercise

Cash book- Meaning, Advantages
Simple, Double and Three Column Cash Book
Petty Cash Book

Bank reconciliation statement-Meaning
Reasons for difference in Pass Book and Cash Book Balances
Preparation of Bank Reconciliation Statement- Exercise

## UNIT IV

20 Hrs
Trial balance
Objects of Trial Balance, Method of Preparing Trial Balance, Advantages of Trial Balance Errors disclosed and not disclosed by Trial Balance
Preparation of Trial Balance - Exercise
Final accounts
Procedure for preparation of Final Accounts
Difference between Trading Accounts, Profit \& Loss Accounts and Balance Sheet Adjustments (Only four) -Closing Stock, Pre-paid Expenses, Outstanding Expenses, Depreciation. Exercise

## UNIT V

10 Hrs
Capital and revenue expenditure
Meaning
Definition of Capital and Revenue Expenditure
Deferred revenue expenditure
Difference between capital expenditure and revenue expenditure
Depreciation
Meaning od depreciation, need for depreciation, Straight line Method and diminishing Balance method of depreciation. Advantages and disadvantages- Exercise

## Reference

1. Maheshwari, S.N. and Maheshwari, S. K (2013).An introductionto Accountancy. New Delhi: Vikas Publishing House
2. Double Entry Book Keeping, T.S.Grewal, Sultan Chand Publishers

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | 01 Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  | $\mathbf{8 0}$ |

## FOOD PRODUCTION - III

| Course Category | Core |
| :--- | :--- |
| Code | 5 B17HMC |
| Credit | 2 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Interna120 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

1. To learn the history of and the various spices and masalas used in Indian Cuisine
2. To gain knowledge on basic gravies and thickening agents used in Indian cuisine
3. To understand the characteristics of regional and ethnic cuisines of India
4. To learn Indian breakfast, street foods, and sweet preparations

## UNIT I

Introduction to Indian Cookery- History, Influence of religious faith and foreign invasion on Indian Cuisine.

Spices and condiments used in Indiancookery, masalas-Meaning and its role, different masalas used in Indian cookery, composition of different masalas- Garam Masala, Sambhar Masala, Rasam Masala, Chat Masala, Pulao Masala, Chai Masala, and masalas available in regional areas

UNIT II
10 Hrs
Basic Indian gravies -Brown onion gravy, Makhani gravy, White gravy, Hariyali gravyRecipes with any three dishes prepared from these gravies, difference between masalas and gravies. Thickening agents used in Indian cookery

Tandoori Marination- recipe, use of marination
Indian culinary terms

## UNIT III

## 12 Hrs

Characteristics of Parsi, Awadhi, Jain, Mughlai, Bhojpuri cuisines and Sattvic Diet - Examples of dishes

Regional Indian cuisine- Characteristics, special equipment, staple diets of Maharashtra, Rajasthan, Gujrat, Punjab, Kashmir- Examples of popular dishes of each State

Regional Indian cuisine- Characteristics, special equipment, staple diets of Uttar Pradesh, Madhya Pradesh, West Bengal, Andhra, Goa, Karnataka, Tamil Nadu, Kerala- Examples of popular dishes of each State

## UNIT V

## 12 Hrs

Indian Breakfast Preparations
Street Foods of India- Meaning, popular street foods- Preparation methods and descriptions of Wada Pav, Pav Bhaji, Samosa, Kachori, Bhel Puri, Pani Puri, Momos, Pakoras, Mirchi Bajji, Masala Wada
Indian Sweets- Famous Indian sweets- Preparation methods and descriptions of Shrikhand, Peda, Rasagulla, Rabri, Rasmalai, Gulab Jamun, Kaju Kathli, Wheat Halwa, Falooda, Malpua Indian cuisine around the world- factors contributing to growth of Indian cuisine around the world

## Reference

1. Modern Cookery. Volume - I, ThangamE. Philip, Orient Longman
2. Rotis \& Naans of India, 5th edition, Purobi Babbar Laurier Books Ltd.
3. Mithai: Collection of Indian Traditional sweets, Pramila Parmar, Ubs Publishers
4. Food Heritage of India, Vimla Patil, Vakils Feffer \& Simons Ltd

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | 01 Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  | $\mathbf{8 0}$ |

## FOOD AND BEVERAGE SERVICE III

| Course Category | Core |
| :--- | :--- |
| Code | 5 B18HMC |
| Credit | 2 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

1. To learn about liqueurs, eaux-de-vie, specialty coffee, wine tasting procedure, and pairing wines with food
2. To understand various methods of preparing cocktails, mocktails, and mixed drinks and equipment required to make these drinks
3. To gain knowledge on Guéridon service
4. To understand organizing of a function catering, various types of table plans, service procedure for formal and informal functions, and procedure for toast.
5. To learn about organizing an out catering, supervisory function and the impact of covid 19 on restaurant and function catering business

## UNIT I

11 Hrs
Liqueurs: Meaning,
Production of liqueurs- Base spirit, Flavoring agents, sweetening agents and Production methods
Flavour, colour, base spirit and country of origin of Liqueurs
Method of making Liqueur coffee/Specialty coffee
Eaux-de-vie- Meaning and examples
Wine Tasting- Purpose and the steps in wine tasting
Pairing wine and food-guidelines, wine and food suggestions, problem dishes
Wines with Asian food

## UNIT II

11 Hrs
Meaning of cocktails, mocktails and mixed drinks
Components of cocktails
Methods of making cocktails- building, stirring, shaking, blending and layering
Equipment and tools required for making cocktails and their uses
Points to note while making cocktails
Whisky, Rum, Gin, Brandy, Vodka, Tequila based cocktails- Five examples for each with recipes
Method of Making Mulled wines, Egg Nogs, Punches, Mint Julep, Daisy, Pousse-café, Sours, Frappes, Sangarees
Examples and recipes for any five Mocktails

## UNIT III

09 Hrs
Guéridon Service- Meaning
Types of trolleys, Equipment used on a trolley
Food preparation techniques- Tossing/Mixing, cooking, carving, flambéing
Dishes prepared on the trolley- Steak Tartare, Steak Diane, Strawberry Romanoff, Crepes
Suzette
Advantages and limitations of Guéridon service

## UNIT IV

12 Hrs
Function catering
Function of a Banqueting Department
Meaning of function catering, Types of Function
Organizing a function catering
Booking a Function, Function prospectus or Function contract sheet
Communication to other departments
Function Menus-Factors to be considered while planning Menus for functions
Different types of Table plans and space requirement
Staff requirement calculation
Seating plan in a formal function
Service procedure for a formal function and informal function
Procedure for Toast

## UNIT V

11 Hrs
Outdoor catering
Meaning and its importance
Organizing outdoor catering service
Importance of Preliminary survey of the cite
Menu analysis for Function Catering
Staff requirement for outdoor catering
Checklist for outdoor catering
Buffet set up and service
Disposables and its Importance in outdoor catering
Post catering functions
Effect of Covid 19 pandemic on Restaurant and banquet business
Supervisory functions- Briefing, checking the table set ups, table allocations, handling tips, stock taking, requisitioning, handling complaints, and staff training
Customer Relations Management

Reference

1. Food and Beverage Service, R,Singaravelavan, Oxford University Press
2. The Students Guide to Food \& Drink - John Cousins \& Andrew Durkan - Hodder \& Stoughton.
3. The International Guide to Drinks - United Kingdom Bartenders Guild.
4. Food and beverage Service: Dennis R. lillicrap , John A Cousins

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | $\mathbf{1 0}$ Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | 01 Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |

FOOD PRODUCTION PRACTICAL II

| Course Category | Core |
| :--- | :--- |
| Code | 5 B 19 HMC |
| Credit | 2 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

To impart skills in the preparation of various regional, tandoor, breakfast, street food and festival dishes of India.

## Practical

18 practical will be conducted to train the students in the preparation of Indian regional dishes.

Institute will compile 10 menus of 5 dishes each, including the varieties given from the S.No 1 to 12 as per the guidelines given below. As far as possible, the menu should represent regional cuisine.

## Guidelines for the Menu

1. Rice OR Indian Bread
2. Vegetables OR Panir AND /OR Dal
3. Egg OR Fish OR Chicken OR Mutton
4. Chutney/Raitha
5. Indian Sweet

Other 8 Practical comprise of 2 practical on Street food, 1 practical on Tandoor demonstration, 2 practical on South Indian breakfast and one 3 practical on Regional Festival Menus.

| S.N | Dishes | Varieties | No. of Practical |
| :--- | :--- | :--- | :--- |
| 1 | Rice | 6 |  |
| 2 | Indian Bread | 4 |  |
| 3 | Dal preparation | 4 |  |
| 4 | Panir Preparation | 3 |  |
| 5 | Vegetable Preparation | 5 |  |


| 6 | Egg Preparation | 2 | 10 No |
| :---: | :---: | :---: | :---: |
| 7 | Fish Preparation | 2 |  |
| 8 | Chicken Preparation | 4 |  |
| 9 | Mutton Preparation | 2 |  |
| 10 | Chutney | 3 |  |
| 11 | Raitha | 5 |  |
| 12 | Indian Sweets | 10 |  |
| 13 | Street Foods | 6 | 2 No |
| 14 | Demonstration on Tandoori Preparation Nan/Roti. Chicken Tikka, Seek Kebab, Vegetable and Panir Tikka |  | 1 No |
| 15 | South Indian Break Fast Menus | 6 | 2 No |
| 16 | Regional Festival Menus |  | 3 No |

## Reference

1. Modern Cookery. Volume - I, ThangamE. Philip, Orient Longman
2. Rotis \& Naans of India, 5th edition, Purobi Babbar Laurier Books Ltd.;
3. Mithai: Collection of Indian Traditional sweets, Pramila Parmar,Ubs Publishers
4. Food Heritage of India, Vimla Patil, Vakils Feffer \& Simons Ltd

## Scheme of Evaluation

## Continuous Evaluation

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignments - assignments relevant to course | 05 |
| Product Knowledge / Viva | 03 |
| Performance | 07 |
| Record | 03 |
| Total | 20 |

## End Semester Evaluation

Each student should prepare the following

1. Rice
2. Indian Bread
3. Fish/Chicken/Mutton preparation
4. Vegetables/dal/Panir Preparation
5. Sweet

| Components | Marks |
| :--- | :--- |
| Uniformand Grooming | 3 |
| Indenting and Plan of Work | 5 |
| Rice | 10 |
| Indian Bread | 07 |
| Fish/Chicken/Mutton | 10 |
| Vegetables /Dal/Panir | 05 |
| Sweet | 08 |
| Presentation | 5 |
| Scullery | 2 |
| Viva | 15 |
| Record | 10 |
| TOTAL | 80 |

The parameters for evaluating the dishes : Temperature 20\%, Texture /Consistency 20\%, Aroma/flavour 20\%, Taste 20\%, Eye Appeal 20\%

## FOOD AND BEVERAGE SERVICE PRACTICAL III

| Course Category | Core |
| :--- | :--- |
| Code | 5 B20HMC |
| Credit | 2 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| ExamHours | 3 Hours |

## Objective

To impart training to the students in

1. Menu planning, table set up and service
2. Wine evaluation, wine suggestion with the dishes and wine service with the food
3. The preparation of cocktails, mixed drinks and mocktails
4. Trolley service
5. Function booking, organizing, and in setting up various table plans
6. The food service for the formal and informal function
7. Toasting procedure
8. Organizing outdoor catering service

## Practical

1. Menu planning, table set ups and service procedure
2. Service of liqueurs and specialty coffee
3. Wine evaluation
4. Menu planning with wine suggestion
5. Indian Menu planning with wine suggestion
6. Cover set up with wine glasses and service of wine with food
7. Chinese dishes and wine suggestion
8. Serving wine with food
9. Identification of equipment used for cocktail making
10. Preparation and service of whiskey, rum, brandy, gin, vodka, and tequila-based cocktails
11. Preparation and service of Mocktails
12. Preparation of mixed drinks
13. Gueridon service- Steak and flambe preparations
14. Function booking
15. Table plans for theatre style, class roomstyle, top table with sprigs
16. Function Menu planning
17. Service Procedure in formal function
18. Service procedure in informal function
19. Toasting procedure
20. Calculation of staff requirement for formal and informal function
21. Buffet arrangement
22. Preliminary survey for outdoor catering format
23. Checklist for outdoor catering
24. Menu analysis for identifying outdoor catering food production and service equipment requirement

## Reference

1. Food and Beverage Service, R,Singaravelavan, Oxford University Press
2. The Students Guide to Food \& Drink - John Cousins \& Andrew Durkan - Hodder \& Stoughton.
3. The International Guide to Drinks - United Kingdom Bartenders Guild.
4. Food and beverage Service: Dennis R. lillicrap, John A Cousins

## Scheme of Evaluation

## Continuous Evaluation

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignments - assignments relevant to course | 05 |
| Product Knowledge / Viva | 03 |
| Performance | 07 |
| Record | 03 |
| Total | 20 |

## End Semester Evaluation

| Components | Marks |
| :--- | :--- |
| Uniformand Grooming | 3 |
| Waiters kit | 2 |
| Menu Planning with Wine <br> suggestion | 10 |
| Cover set up for the Menu <br> compiled | 10 |
| Gueridon trolley set up | 10 |
| Gueridon trolley service | 10 |
| Cocktail preparation and <br> service | 10 |
| Viva | 15 |
| Record | 10 |
| TOTAL | 80 |

## PROJECT

The students are introduced to Research work in Sem V to train the students in the research area. Research topic will be from any sectors of the hospitality Industry. The result and the findings of the research should be useful to all the stake holders. Each student should do the research individually.

The objective of research is to seek answers to problems through application of scientific methodology which guarantees that information collected is reliable and unbiased. This information is utilized to make conclusions and recommend solutions.

The elements that are to be kept in mind while undertaking research is deciding a relevant topic, feasibility, coverage, accuracy, objectivity and ethics. In the SEM V, students will work closely with their supervisor/guide and develop mutually working relationship to initiate the research which would involve preparing an outline and preliminary collection of data. The supervisor will guide the student in framing and planning the research project and the methodology to be adopted in collection of data, through interviews, telephones, mailers etc. while the student on their part will expose themselves to research of the topic through meetings, interviews, internet search, library etc.

The student should generally produce all material in word processed or typed format so that the presentation is neat and legible. The research should be planned to minimise time wastage and a clear time scale should be put in place. The research should really spell out the objective, its findings, the methodology adopted, its conclusions and recommendations. The student and supervisor will work together to prepare synopsis of the research.

One hour per week has been allocated for the purpose and students along with the supervisor must regularly interact during this period. At the end of the fifth semester, the students should have finalized the topic, developed the research design, review of literature, collected secondary data and reference material, and developed the questionnaires. The status of the research should be presented at the end of the semester to the guide.

FUNCTIONS OF MANAGEMENT

| Course Category | Complementary Elective course |
| :--- | :--- |
| Code | 5 C02HMC |
| Credit | 4 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives:

1. To learn the Nature of Management, different schools of thoughts and the functions of Management
2. To understand importance of planning and the decision-making process
3. To understand types of organization, span of control, delegation of authority, and various styles of leadership
4. To gain knowledge on staffing, induction, and training, importance of job analysis, job description and Performance appraisal
5. To learn the importance of directing, motivation and controlling

## UNIT I

10 Hrs
Nature and Scope of Management - Management Science or Arts
Frederick Taylor's Principles of Management
Henri Fayol's 14 Principles of Management
Different Schools of Thoughts.
The Hawthorne Studies
Functions of Management

## UNIT II

10 Hrs
Planning: The Meaning and Importance of Planning, Steps in Planning, Types of planning
Objectives and Policies - Meaning of Objectives, Importance.
Nature of Policies - Methods of Policies and Procedures.
Decision Making - Process of Decision Making, Problems involved in decision Making.

## UNIT III

12 Hrs
Organization - meaning
Types of organization - Formal, Informal, Organization Structures, Span of Control Delegation of authority- Meaning - Importance - Centralization and Decentralization, their advantages and disadvantages
Line and Staff relationship.
Leadership -Meaning and Definition - Traits of a Leader
Leadership styles- various styles of Leadership, their advantages and disadvantages

UNIT IV
11 Hrs
Staffing -Sources of Recruitment - Selection Process - Induction - Training.
Job Analysis -Job Specification - Job Description - Job enrichment
Performance Analysis: Purpose

UNIT V
11 Hrs
Directing : Meaning \& Definition - Nature and Importance of Directing.
Motivation: Meaning - Importance of Motivation - Theories of Motivation, Abraham Maslow's, Frederick Herzberg, Douglas McGregor's X-Y theory
Controlling : Meaning and Definition - Importance of Control - Control Process.

## Reference

1. Management - L.M. Prasad, Sultan Chand \& Sons
2. Essentials of Management - Harold Koontz, Heinz Weihrich - Tata McGraw - Hill
3. Business Management - Dinkar Pagare, Sultan Chand \& Sons
4. Organization \& Management - C.B Gupta, Sultan Chand \& Sons

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

## End Semester Evaluation (ESE): Max 80 Marks

## HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | 01 Mark <br> Each | $\mathbf{1 0}$ |
| B | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| C | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  | $\mathbf{8 0}$ |

## FOOD COST CONTROL

| Course Category | Generic Elective Course |
| :--- | :--- |
| Code | 5D01HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 50 Marks (Internal 10 Marks + External 40 Marks) |
| Exam Hours | 2 Hours |

## Objective

1. To understand the responsibilities and constraints of $F \& B$ department, factors contributing to meal and drink experience and the customers preference for a Restaurant
2. To learn the types of Menu, considerations in Menu planning, Menu pricing models, Pricing of Beverages, types of beverage list and designing of wine list
3. To know the Purchasing procedure, different methods of purchasing. the importance of purchase specification, receiving and issuing procedures of food and Beverages
4. To comprehend the objective and Problems in food and beverage cost control, importance of standard recipes, standard yield and standard portions in food cost control and the calculation of food cost and beverage cost
5. To learn the Classification of cost, elements of cost and sales, various profits, Breakeven point and calculation Breakeven sales
6. To gain knowledge on the yardstick to measure the performance of Food and Beverage department

UNIT- 1 7 Hrs

Introduction to Costing- Types of Cost- according to Nature and Behaviour, controllability, and Time.
Elements of Cost and Sales- Industry average of elements of cost
Food Cost and Beverage cost- calculation

## UNIT II

7Hrs
Recipe costing, food cost per portion
Methods of fixing Selling price
Profits- Gross profit, After wage Profit and Net Profit

## UNIT- III

7 Hrs
Standard purchase specification: meaning \& objective
Receiving procedure - Receiving of expensive commodities
Storing \& issuing procedure
Stock taking - Objective of stock taking, Stock turnover - Stock levels.

## UNIT IV

8 Hrs
Food cost Control: Objective of food cost control, Problems in Food cost control, Importance of Volume forecasting, standard recipes, standard yield and standard portions in food cost control
Calculation of food cost

UNIT V
7 Hrs
Food cost control check list
Daily and weekly food cost report
Sales control- Manual and Computerised System-Manual sales control procedure and problems, Computerised system and advantages.

## Reference

1. Food and Beverage Management - Bernard Davis, Andrew Lockwood, Peter Alcott, Ioannis S. Pantelidis, Elsevier
2. Food and Beverage Service- R.Singaravelavan, Oxford University Press

## Scheme of Evaluation

Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| Test | 05 Marks |
| Assignments and Viva | 05 Marks |
| TOTAL MARKS | $\mathbf{1 0}$ |

## End Semester Evaluation (ESE): Max 40 Marks

## HRS 2

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $1 / 2$ Mark <br> Each | $\mathbf{0 5}$ |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 2}$ Marks <br> for Each | $\mathbf{1 0}$ |
| C | EITHER OR <br> (Long answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
|  | TOTAL MARKS |  |  | $\mathbf{4 0}$ |

## FOOD SAFETY

| Course Category | Generic Elective Course |
| :--- | :--- |
| Code | 5D02HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 50 Marks (Internal 10 Marks + External 40 Marks) |
| Exam Hours | 2 Hours |

## Objective

At the end of the course, the students will be able to

1. Understand various food borne micro-organisms, factors affecting their growth and causes for food spoilage
2. Knowthe storage temperatures for various types of food, and storage procedure
3. Detail the food preservation methods
4. Understand food allergies, adulterants, importance of food hygiene and causes for food poisoning role of food additives, common food adulterants used and the ways to detect them
5. Understand types of food poisoning bacteria and prevention

## UNIT I

6 Hrs
Micro-organisms- Generalcharacteristics and
Common food borne micro-organisms-Bacteria, Fungi- Yeasts and Moulds, Virus, and Parasites
Factors affecting their growth in food
Food Spoilage-Types- Chemical and Microbial
Microbial Spoilage- Moulds, Yeasts, Bacteria
Chemical Spoilage Causes for spoilage

## UNIT II

6 Hrs
Food storage- Purpose- storage temperature of Vegetables, fruits, Dairyproducts, Fish, Meat, Poultry, Bakery products and frozen foods Storage procedure

Preservation- Meaning and importance
Methods of Food preservation- Preservation by drying or dehydration, chilling and freezing, heating (canning and bottling, pasteurization, sterilization) salting, smoking, sugar, acids, chemicals, radiation, Modified atmosphere packaging

UNIT IV 8 Hrs
Food Allergies- Meaning, symptoms, foods that commonly contain allergens, control of food allergies
Adulterants-Meaning of adulterated food, Common adulterants in food and Method of their detection
Importance of Personal, Kitchen and Food Hygiene
Food Poisoning- Meaning and Types of food poisoning- Bacteria, Chemical and Metal Chemical and Metallic food poisoning and prevention

## UNIT V

8 Hrs
Bacteria Food Poisoning, cross-contamination, conditions for bacterial growth, danger zone, Types of food poisoning bacteria- Salmonella group, Staphylococcus aureus, Clostridium perfringens, Bacillus cereus, and Escherichia Coli (E. coli) their incubation period, symptoms and prevention. Sources and Prevention of bacterial food poisoning.
Foods requiring special attention to avoid food poisoning.

## Reference

1. The theory of Catering, $11^{\text {th }}$ Edition, David Foskett and Victor Cesarani, Hodder Education
2. Food Science and Nutrition, Third Edition, Sunetra Roday, Oxford university Press

Scheme of Evaluation
Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| Test | 05 Marks |
| Assignments and Viva | $\mathbf{0 5}$ Marks |
| TOTAL MARKS | $\mathbf{1 0}$ |

End Semester Evaluation (ESE): Max 40 Marks
HRS 2

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $1 / 2$ Mark <br> Each | $\mathbf{0 5}$ |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 2}$ Marks <br> for Each | $\mathbf{1 0}$ |
| C | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| TOTAL MARKS |  |  |  |  |

INTRODUCTION TO HOSPITALITY INDUSTRY

| Course Category | Generic Elective Course |
| :--- | :--- |
| Code | 5D03HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 36 |
| Max Marks | 50 Marks (Internal 10 Marks + External 40 Marks) |
| Exam Hours | 2 Hours |

## Objectives

1. To understand various sectors of the hospitality industry and the career opportunity in Hospitality industry
2. To know types of hotels, rooms, tariffs and the sources of reservations
3. To learn the organization structure of hotels and the functions of the department
4. To knowabout various types of restaurants and their characteristics
5. To understand the Institutional and Transport Catering

## UNIT I

7 Hrs
Meaning of Hospitality, Sectors of Hospitality Industry, Meaning with examples, Career opportunities in Hospitality industry, Growth of Hospitality industry in India, Demand for hospitality services, National and International chains of Hotel in India

## UNIT II

7 Hrs
Type of Hotels, Meaning and characteristics, Criteria for star rating, types of rooms and plans, tariff-meaning and different types of tariff, sources of reservation, services offered to the guests
In the Hotel. Calculations of occupancy ratios

## UNIT III

7 Hrs
Hotels, Organization structure of a five star hotels, Departments in a Hotel, Functional and organization structure of each department, coordination between departments

## Unit IV

7 Hrs
Types of restaurants and their features, types of Menu, Menu planning, styles of food service, advantages and disadvantages of each.

## UNIT V

Institutional and Transport Catering, An overview of Hospital, industrial, school, Railway, Air and Ship catering- Menus offered, type of Market, Type of service and operational aspects of these sectors

## Reference

1. Food and Beverage Service, R. Singaravelavan, Oxford University Press
2. Front Office Management, S.K.Bhatnagar, Frank Brothers
3. Food Service Operations- Peter Jones, Cassell

## Scheme of Evaluation

Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| Test | 05 Marks |
| Assignments and Viva | 05 Marks |
| TOTAL MARKS | $\mathbf{1 0}$ |

End Semester Evaluation (ESE): Max 40 Marks

## HRS 2

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $1 / 2$ Mark <br> Each | $\mathbf{0 5}$ |
| B | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 2}$ Marks <br> for Each | $\mathbf{1 0}$ |
| C | EITHER OR <br> (Long answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| TOTAL MARKS |  |  |  | $\mathbf{4 0}$ |

## SCHEME OF EXAMINATION AND SYLLABUS

SEMESTER VI

| No. | Course Code | Title | Marks |  |  | Duratio nof Exam | Contact Hrs / Wk | Credit |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Internal | External | Total |  |  |  |
| 1 | 6A04HMC | Entrepreneurial Development | 20 | 80 | 100 | 3 | 3 | 4 |
| 2 | 6B21HMC | Larder and Kitchen Administration | 20 | 80 | 100 | 3 | 3 | 2 |
| 3 | 6B22HMC | Food and Beverage Management | 20 | 80 | 100 | 3 | 3 | 3 |
| 4 | 6B23HMC | Research Methodology | 20 | 80 | 100 | 3 | 3 | 3 |
| 5 | 6B24HMC | Financial Management | 20 | 80 | 100 | 3 | 3 | 3 |
| 6 | 6B25HMC | Project | 20 | 80 | 100 | 3 | 2 | 2 |
| 7 | 6B26HMC | MS Office Practical | 20 | 80 | 100 | 3 | 2 | 2 |
| 8 | 6C03HMC | Facility Planning | 20 | 80 | 100 | 3 | 3 | 4 |
| 9 | 6C04HMC | Hotel Engineering | 20 | 80 | 100 | 3 | 3 | 4 |
| TOTAL |  |  | 180 | 720 | 900 |  | 25 | 27 |

## ENTREPRENEURIAL DEVELOPMENT

| Course Category | General Awareness |
| :--- | :--- |
| Code | 6A04HMC |
| Credit | 4 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objectives

1. To learn the characteristics of entrepreneurship, types of entrepreneurs and steps to establish entrepreneurial systems
2. To understand project network and SWOT analysis
3. To understand financial issues, types of banking, and financial statements
4. To learn quality control and sales management
5. To knowthe management and characteristics of small scale industries

UNIT I
9 Hrs
Introduction to Entrepreneurship Development
Need, scope and characteristics of entrepreneurship, types of entrepreneurs, Qualities of successful Entrepreneurs
steps in Establishing Entrepreneurial systems

UNIT II
11 Hrs
Project Design
Steps in project formulation, plant and process layout, network techniques,SWOT analysis

UNIT III
12 Hrs
Financial Issues of an Enterprise
Financial institutions, banking and types of banking, financial incentives and subsidies, financial ratios and their significance, book keeping, financial statements.

UNIT IV
12 Hrs
Quality Control and Sales Management
Meaning and importance of quality control, quality standards, market survey techniques,pricing, packaging, advertising, and sales promotion.

Management of Small-Scale Industries
Characteristics of small-scale industries, social responsibilities
and business ethics, sickness and remedial measures in small scale industries

## Reference:

1. Hand book of entrepreneurship, Rathore B.S. and Sinin .F.S., AApga Publications
2. Text book of entrepreneurship Development, Gopal. J.Kalantri, Vision Publications,
3. Entrepreneurship Development, Gupta C. B. Srinivasan, Sultan Chand and Sons
4. Entrepreneurship Development, Kavil Ramachandran, Mc Graw Hill

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |


| Course Category | Core |
| :--- | :--- |
| Code | 6B21HMC |
| Credit | 2 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective:

1. To impart knowledge the functions of cold kitchen, liaison with other sections of the kitchen, duties and responsibilities of larder staff
2. To knowthe equipment used in the larder and the layout
3. To learn various types of cold preparations, cold buffet dishes, garnishes, and non-edible displays
4. To understand considerations for procuring kitchen equipment, the advantages of centralized food production, advantages and limitations of convenience foods
5. To Understand the importance of production planning, stock taking and costing of staff meals
6. To appreciate the significance of the Product development and Kitchen Supervision, induction and training.

## UNIT I:

10 Hrs
Larder Kitchen_ Importance and Functions of larder room
Liaison with other sections of the kitchen, duties and responsibilities of larder chef and his staff
Larder equipment and tools_ Equipment and tools used in larder room
Layout Of larder section
Panada - meaning, uses, types and recipes
Compound butters - meaning, uses, types, recipes and examples
Marinades - different types and uses
Brine - types \& uses
UNIT II
12 Hrs
Forcemeat - meaning, uses, types and recipes
Cold preparation - galantine, ballotine, terrine, pâté, quenelles, moussé, mousselines, soufflés recipes of above.
Sausages_Types of sausages, Types of casings, Fillings
Ham and bacon_ processing of ham and Bacon, Green bacon, types of Ham
Aspic Jelly - uses and preparation
Chaud froid - uses and preparation

UNIT III
11 Hrs
Garnishes for cold Buffet work
Garnishes - Garnishes used for Fish, Meat and Poultry and their composition
Non Edible displays:_ Ice carvings, tallow sculpture, Fruits and vegetable displays, Salt dough, pastillage, Jelly Logo, Thermocol work.
Mirror Platters_ arranging dishes on Mirror platters.
UNIT IV
11 Hrs
Considerations for Kitchen equipment Purchases
Centralized Food production_ advantages
Convenience Foods- Advantages and limitations
Production planning, Indenting, Receiving and storing goods in the kitchen
Stock taking, recording material transfer in and out, Stock turn over.
Staff meals _ preparation and costing

UNIT V:

## 10 Hrs

Product Development_Importance, new ideas, considerations
Kitchen supervision_ Supervisory function, Technical function, Administrative Function, Social function.
Elements of Supervision, Supervisor and ethical issues
Induction and Training

## Reference

1. WilliamHeinemann - Escoffier - The complete guide to the art of modern cookery.
2. Practical Professional Cookery- H.L Cracknell, R.J Kaufmann, Mac Millan
3. Victor Cesarni, Ronald Kinton - Practical cookery - Hodder \& Stoughton
4. Theoryof catering, Victor Cesarni, Ronald kinton - Hodder \& Stoughton
5. M. J. Leto \& W.K.H. Bode Heinemann - The larder chef.

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
|  | TOTAL MARKS | $\mathbf{8 0}$ |  |  |

FOOD AND BEVERAGE MANAGEMENT

| Course Category | Core |
| :--- | :--- |
| Code | 6 B22HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

1. To understand the responsibilities and constraints of $F \& B$ department, factors contributing to meal and drink experience and the customers preference for a Restaurant
2. To learn the types of Меnu, considerations in Menu planning, Меnи pricing models, Pricing of Beverages, types of beverage list and designing of wine list
3. To know the Purchasing procedure, different methods of purchasing. the importance of purchase specification, receiving and issuing procedures of food and Beverages
4. To comprehend the objective and Problems in food and beverage cost control, importance of standard recipes, standard yield and standard portions in food cost control and the calculation of food cost and beverage cost
5. To learn the Classification of cost, elements of cost and sales, various profits, Breakeven point and calculation Breakeven sales
6. To gain knowledge on the yardstick to measure the performance of Food and Beverage department

## 11 Hrs

Introduction to Food and Beverage Management, Responsibilities of F\&B department Constraints of food \& beverage management
The Meal and drink experience - Food \& drink, Variety in menu choice, level of service, value for money, interior design, atmosphere \& mood, expectation \& identification, location / accessibility and staff.
Customers' preference for a Restaurant
Menu- Introduction and its importance in F\&B Management, Types of Menu, Considerations in Menu planning, Lay out of the Menu, size and form, Table d'hôtel vs A la carte- Advantages and limitations
Types of Beverage lists- Wine list, Bar list, Banquet wine list, Room service wine list Designing a wine list
UNIT- 2

## 11 Hrs

Menu pricing models- Cost plus pricing, Competition pricing, rate of return pricing, Elasticity pricing, Backward pricing, Prime cost, Departmental profit margins, and Differential profit margins.

Special pricing considerations- Tax, Service charge, Cover charge and Minimum charge Pricing of Beverages
Pricing in Subsidized operations

## UNIT 3

## 10 Hrs

Purchasing and Storage -Function of Purchase department
Purchasing procedure - selection of a supplier -Price and quality performance
Purchasing by contract or tender, Purchasing by Cash and Carry, Purchasing by Paid Reserve, Total supply
Standard purchase specification: meaning \& objective
Receiving of food and Beverages- receiving procedure - Receiving of expensive commodities Returnable containers - Blind receiving
Storing \& issuing procedure of food \& beverages- Procedures
Stock taking of food \& beverages - Objective of stock taking, Stock turnover - Stock levels.
UNIT- 4

## 11 Hrs

Food cost Control : Objective of food cost control, Problems in Food cost control, The essentials of a control system - Importance of standard recipes, standard yield and standard portions in food cost control, Calculation of food cost - method of food control - Food control check list Daily and weekly food cost report
Beverage Control: Objectives of beverage control - Par stock / bottle control system, Potential sales value, Calculation of beverage cost - method of beverage control - Beverage control checklist. Possible bar frauds
UNIT- 5
11 Hrs
Cost- meaning, Classification of cost based on Nature, behaviour, controllability and Time with examples

Elements ofCost and Sales, Meaning ofGross profit, after wage profit, EBDIT, EBIT, EBT, EAT
Meaning of Breakeven point, Breakeven point Calculations and Break-even chart preparation, Margin of safety, sales to achieve desired profits
Food and Beverage Sales control- Manualand Computerised System-Manual sales control procedure and problems, Computerised system and advantages

Operating yard stick of Food and Beverage Management. - Total food \& beverage sales to total sales - Department profit, Average spending power - Sales mix - Pay roll cost - Index of productivity - Stock turn over - sales per seat available - rate of seat turn over - Sales per waiter, Sales per sq. meter

## Reference

1. Food and Beverage Management - Bernard Davis, Andrew Lockwood, Peter Alcott, Ioannis S. Pantelidis, Elsevier
2. Food and Beverage Service- R.Singaravelavan, Oxford University Press

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| $\mathbf{A}$ | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |


| Course Category | Core |
| :--- | :--- |
| Code | 6 B23HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

UNIT I
9 Hrs
Introduction to Research Methodology
Meaning, and purpose of doing research, Types of Research. Criteria of a good research, Problems in conducting research

UNIT II
10 Hrs
Research Design- Need, Characteristics of a good research design
Research procedure - Research problem, statement of research problems, Hypothesis, Sampling, Sampling methods

## UNIT III

11 Hrs
Collection of Primary data
Observation, Experiment, Survey, Questionnaire, Interview Schedule, Mechanical Devices
Collection of Secondary data
Review of Literature- Purpose of related literature, Sources of information, Bibliography, Foot notes.

UNIT IV
12 Hrs
Analysis and Interpretation of Data
Organization of Data - Editing, Coding, Tabulation, Statistical Analysis, Interpretation, Formulation of Conclusion and Generalization.

UNIT V
12 Hrs
Research Report
Report format, Introduction, Literature Review, Methodology, Result and Discussion, Summary and Conclusion, Bibliography, Appendix.

Reference

1. Research Methodology- Methods and Techniques, C.R.Kothari, New Age International Publishers

## Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks

## HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |

## Financial Management

| Course Category | Core |
| :--- | :--- |
| Code | 6 B24HMC |
| Credit | 3 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective:

1. To learn functions, classifications, and accounting concepts
2. To understand ratio analysis and their advantages and limitations
3. To learn working capital management, cash and fund flowstatement
4. To knowthe importance of budget and budgetary control
5. To understand capital budgeting and project evaluation techniques

UNIT I
10 Hrs
Functions of accounting, Classification of accounting, Meaning and Functions of Financial accounting, Meaning and Functions of Management accounting, Management Vs Financial accounting, accounting concepts

UNIT II

## 11 hrs

Financial statements-meaning and types of financial statements. Ratio analysis-meaning of ratios, classification of ratios, advantages and limitations of ratio analysis.

## UNIT III

12 Hrs
Working Capital management- concepts, importance and determinants of working capital. Fund flow analysis-Meaning of 'fund' and 'flow of fund'; Uses and limitations of fund flow statement. Meaning of Cash flow statement, difference between Fund flow and cash flow statement; preparation of fund flow and cash flow statement (simple problems only)

UNIT IV
10 Hrs
Budget and Budgetary control- meaning of budget and budgetary control; uses and limitations of budgetary control; classification of budgets, Preparation of flexible and cash budget.

UNIT V
11 hrs
Capital Budgeting: Principles and techniques - Nature of capital budgeting- Identifying relevant cash flows - Evaluation Techniques: Payback, Accounting rate of return, Net Present Value, Internal Rate of Return, Profitability Index - Comparison of DCF techniques - Project selection under capital rationing

## Reference:

Principles of management accounting- Dr. S.N.Maheshwari, Sultan Chand and Sons, $13^{\text {th }}$ edition Financial Management- R.K.Sharma and Shashi Gupta, Kalyani Publishers, $3^{\text {rd }}$ edition Management accounting - M.Y.Khan and P.K.Jain- Tata Mc Graw Hill, $3^{\text {rd }}$ edition

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |

## PROJECT

| Course Category | Core |
| :--- | :--- |
| Code | 6 B 25 HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal 20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

Students should complete the Project work on time.
The project report shall be printed in A4 size paper and spiral bound

The layout is:
Font : Times New Roman
Size 12
Line Spacing: 1.5
Margin: Left - 1.25; Right-1; Top-1; Bottom-1
The project report should be submitted to the Department in the last week of February ofthe sixth semester without fail.
Belated and incomplete Project will not be entertained. The candidate shall prepare three copies of the report: two copies for submission to the Department and one copy for the student to bring at the time ofviva-voce

## Structureofthe Report

TitlePages
Certificateofthesupervising Teacher withsignature
Certificate Pageofthe Examiners
Contents
List ofTables, Figures, Chartsetc
Chapter 1- Introduction, Objectives ofthe study, Review of literature, Statement ofthe problem,Need and Significance of the study, Research Methodology, scheme etc
Chapter II - Theoretical Back ground
Chapter III-DataAnalysisandInterpretation
Chapter) IV Summary, Findings and Recommendations
Appendix Questionnaire, Specimen copiesofforms, other exhibits
Bibliography (Books, journal articles, website etc. used for the project work)

## Components for the Continuous Evaluation

Following are the components for the Continuous Evaluation for Project

| Punctuality | 3 Marks |
| :--- | :--- |
| Involvement | 3 Marks |
| Data Collection | 4 Marks |
| Organization of Report | 5 Marks |
| Viva-Voce | 5 Marks |
|  |  |
| Total | 20 Marks |

Submission of the Project Report and presence of the student for viva are compulsory for internal evaluation.

## End Semester Evaluation

A Board of two examiners, internal and external, appointed by the University shall evaluate the project

The components for End semester Evaluation of 80 Marks for project are:

- Statement of Problems/Objectives
- Review of Literature
- Methodology
- Statistical tools
- Analysis and Interpretations
- Presentation
- Viva-Voce

5 Marks
5 Marks
5 Marks
5 Marks
10 Marks
10 Marks
40 Marks

No marks shall be awarded to a candidate if she/he fails to submit the Project Report for external evaluation.

The student should get a minimum of $40 \%$ marks of the aggregate and $40 \%$ separately for ESE and $10 \%$ marks CE for pass in the project

## MS OFFICE PRACTICAL

| Course Category | Core |
| :--- | :--- |
| Code | 6 B 26 HMC |
| Credit | 2 |
| Hours/week | 2 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

To train the students in various functions of MS office

WINDOWS OPERATIONS
1 Practical

- Creating Folders
- Creating Shortcuts
- Copying Files/Folders
- Renaming Files/Folders
- Deleting Files
- Exploring Windows
- Quick Menus

MS-OFFICE WORD
7 Practical
Creating a document

- Entering Text
- Saving the Document
- Editing a Document already saved to Disk
- Getting around the Document
- Find and Replace Operations
- Printing the Document

Formatting a document

- Justifying Paragraphs
- Changing Paragraph Indents
- Setting Tabs and Margins
- Formatting Pages and Documents
- Using Bullets and Numbering
- Headers/Footers
- Pagination

Special effects

- Print SpecialEffects e.g. Bold, Underline, Superscripts, Subscript
- Changing Fonts
- Changing Case

Cut, Copy and Paste Operation

- Marking Blocks
- Copying and Pasting a Block
- Cutting and Pasting a Block
- Deleting a Block
- Formatting a Block
- Using Find and Replace in a Block

Using Ms-Word Tools

- Spelling and Grammar
- Mail Merge
- Printing Envelops and Labels


## Tables

- Create
- Delete
- Format GRAPHICS
- Inserting Clip arts
- Symbols (Border/Shading)
- Word Art

Print Options

- Previewing the Document
- Printing a whole Document
- Printing a Specific Page
- Printing a selected set
- Printing Several Documents
- Printing More than one Copies

MS OFFICE -EXCEL

- How to use Excel
- Starting Excel
- Parts of the Excel Screen
- Parts of the Worksheet
- Navigating in a Worksheet
- Getting to know mouse pointer shapes


## Creating Spreadsheet

- Starting a new worksheet
- Entering the three different types of data in a worksheet
- Creating simple formulas
- Formatting data for decimal points
- Editing data in a worksheet
- Using AutoFill
- Blocking data
- Saving a worksheet
- Exiting excel

Making the Worksheet Look Pretty

- Selecting cells to format
- Trimming tables with Auto Format
- Formatting cells for:
- Currency
- Comma
- Percent
- Decimal
- Date
- Changing columns width and row height
- Aligning text
- Top to bottom
- Text wrap
- Re ordering Orientation
- Using Borders


## Going Through Changes

- Opening workbook files for editing
- Undoing the mistakes
- Moving and copying with drag and drop
- Copying formulas
- Moving and Copying with Cut, Copy and Paste
- Deleting cell entries
- Deleting columns and rows from worksheet
- Inserting columns and rows in a worksheet
- Spell checking the worksheet


## Printing The Worksheet

- Previewing pages before printing
- Printing fromthe Standard toolbar
- Printing a part of a worksheet
- Changing the orientation ofthe printing
- Printing the whole worksheet in a single pages
- Adding a header and footer to a report
- Inserting page breaks in a report
- Printing the formulas in the worksheet

Additional Features of a Worksheet

- Splitting worksheet window into two four panes
- Freezing columns and rows on-screen for worksheet title
- Attaching comments to cells
- Finding and replacing data in the worksheet
- Protecting a worksheet
- Function commands

Maintaining Multiple Worksheet

- Moving fromsheet in a worksheet
- Adding more sheets to a workbook
- Deleting sheets froma workbook
- Naming sheet tabs other than sheet 1 , sheet 2 and so on
- Copying or moving sheets fromone worksheet to another Creating Graphics/Charts
- Using Chart wizard
- Changing the Chart with the Chart Toolbar
- Formatting the chart's axes
- Adding a text box to a chart
- Changing the orientation of a 3-D chart
- Using drawing tools to add graphics to chart and worksheet
- Printing a chart with printing the rest ofthe worksheet data

Excel's Database Facilities

- Setting up a database
- Sorting records in the database

MS OFFICE -POWER POINT
2 Practical

- Making a simple presentation
- Using Auto content Wizards and Templates
- Power Points five views
- Slides
- Creating Slides, re-arranging, modifying
- Inserting pictures, objects
- Setting up a Slide Show
- Creating an Organizational Chart

INTERNET \& E-MAIL
1 Practical

## Scheme of Evaluation

## Continuous Evaluation (CE): Max 10 Marks

| Components | Marks |
| :--- | :--- |
| Personal Hygiene and Grooming | 02 |
| Assignment | 05 |
| Product Knowledge/Viva | 03 |
| Performance | 07 |
| Record | 03 |
| TOTAL | $\mathbf{2 0}$ |

## End Semester Evaluation

| Components | Marks |
| :--- | :--- |
| Word Exercise - 2 Tasks | 15 |
| Excel Exercise - 2 Tasks | 15 |
| Power Point Exercise - 2 Tasks | 15 |
| Typing and Printing | 10 |
| Viva | 15 |
| Record | 10 |
| TOTAL | $\mathbf{8 0}$ |

## FACILITY PLANNING

| Course Category | Complementary Elective Course |
| :--- | :--- |
| Code | 6 C03HMC |
| Credit | 4 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

1. To understand design considerations, space allocations for various areas, key terms in building constructions
2. To understand planning of guest room and restaurantfacilities
3. To learn kitchen, store room, kitchen steward planning and space calculationfor parking
4. To learn the concepts of CPM and PERT, Network drawing, the calculation of Project Cost and the design for physically challenged

## UNIT I

## 10 Hrs

Introduction
Design Consideration-Location, landscape, appearance, suitable material, energy conservation, direction, efficient plan, and sound finance
Architectural Features, facilities, and services in Star Hotels
Systematic layout planning
Thumb rules for allocation of space in a Hotel
Key definitions in Building construction- Plinth Area, Floor Area, Floor Area Ratio, Floor space index, Carpet area, Circulation Area

## UNIT II

## 12 Hrs

Guest Room- Guest room design- Considerations to be given to Guest room design, Facilities in the Guest room, safety, Furnitures, lighting, and ventilation. Space allocation for living room to bath room in different types of hotels.
Restaurant Design- Introduction, Equipment and space requirement, Space allowance for covers, Ambience and décor, Lighting considerations, Bar design

## UNIT III

## 11 Hrs

Kitchen Design- Area required, Flow of work, Layout of Kitchen- Square, Rectangular, island, U shaped, and L shaped- See through kitchen design, Essential considerations for kitchens- Water supply and Drainage, Electricity and gas pipelines, Floors, walls, Ceilings, Lighting, Ventilation

Storage layout - Function, Types of store- Perishable, dry, Frozen, cellar, Storage equipment, work flow study, space allocation, Design consideration Kitchen stewarding layout-Function, work flow, layout, Equipment used Car Parking- Space calculation for car parking

## UNIT V

## 12 Hrs

Project Management- Introduction- Importance, Meaning of CPM and PERT, Advantages and limitations of PERT and CPM, Network analysis, Network drawing procedure, Project Cost Analysis- Normal cost and Crashing cost.

Facilities for Physically challenged guests-Types of Physical challenged guests, designs for physically challenged guests- Public entrance, public area and room, bathroom, Water closet, Govt. rules for the physically challenged guests.

## Reference

1. Hotel Facility Planning, Tarun Bansal, Oxford University Press
2. Hospitality Facilities Management and Design BY David M.Stipanuk, Harold Rofffmann Published: Educational Institute, AHMA

Scheme of Evaluation
Continuous Evaluation (CE): Max 20 Marks

| Components | Marks |
| :--- | :--- |
| Test | 10 Marks |
| Assignments and Viva | 10 Marks |
| TOTAL MARKS | 20 |

End Semester Evaluation (ESE): Max 80 Marks
HRS 3

## Question Paper Pattern

| PART | TYPE OF QUESTIONS | NO.OF QNS | MARKS | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| A | Multiple Choice Questions. <br> Each Question should have <br> four options | $\mathbf{1 0}$ Questions <br> 2 Questions to be <br> asked from Each <br> Unit | $\mathbf{0 1}$ Mark <br> Each | $\mathbf{1 0}$ |
| $\mathbf{B}$ | EITHER OR <br> (Short answer) | 5 Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 5}$ Marks <br> for Each | $\mathbf{2 5}$ |
| $\mathbf{C}$ | EITHER OR <br> (Long answer) | $\mathbf{5}$ Questions <br> 2 Questions from <br> each Unit with <br> internal Choice | $\mathbf{0 9}$ Marks <br> for Each | $\mathbf{4 5}$ |
| TOTAL MARKS |  |  |  |  |

## HOTEL ENGINEERING

| Course Category | ComplementaryElective Course |
| :--- | :--- |
| Code | 6 C04HMC |
| Credit | 4 |
| Hours/week | 3 |
| Total Hours | 54 |
| Max Marks | 100 Marks (Internal20 Marks + External 80 Marks) |
| Exam Hours | 3 Hours |

## Objective

1. To understand the importance of Engineering department in a hotel, meaning of preventive and breakdown maintenance, gas installation
2. To learn the basics of electricity terminology, wiring and about types of lighting
3. To knowabout different types of fuels and sources of water and water treatment
4. To learn about refrigeration and air conditioners
5. To understandfire prevention andfirefighting systems and ways to conserve energy and water

## UNIT I

11 Hrs
Introduction- Function and Importance of a Maintenance department in hotel industry, Relation with other departments of the Hotel, Organization chart of Engineering Department in a Hotel
Preventive \& Breakdown Maintenance- Meaning
Gas
Heat terms and units, method of transfer
LPG and its properties
Principle of Bunsen burner
Precautions to be taken while handling gas
Low- and high-pressure burners, Corresponding heat output
Gas bank and accessories used in Gas pipeline installation

UNIT II
12 Hrs
Electricity
Fundamentals of electricity, insulators, conductors, current, potential difference resistance, power, energy - concepts definitions, their units and relationships, AC and DC, single phase and 3 phase and its importance on equipment specifications

Electric circuits, open circuits and closed circuits, symbols of circuit elements, series and parallel connection, short circuit, fuses, MCB, earthing, reason for placing switches on live wire side.
Electric wires and types of wiring.
Calculation of electric energy consumption of equipment, safety precautions to be observed while using electric appliances.
Types of lighting, different lighting devices, incandescent lamps, florescent lamps, other gas discharge lamps! illumination, units of illumination.

## UNIT III

9 HRS
Fuels used in catering industry
Types of fuels used in catering industry calorific value, comparative study of different fuels.
Calculation of amount of fuel required and cost.
Water,Sources of Water
Types of Hardness
Water Treatment
Hot Water supply system
Drainage of Water-Traps, Grease Trap, Inspection chamber
UNIT IV
11 Hrs
Refrigeration and Air Conditioning
Basic principles, latent heat, boiling point and its dependence on pressure, vapour Compression system of refrigeration and refrigerants.
Vapour absorption system, care and maintenance of refrigerators; defrosting; types of refrigerant units, their care and maintenance.
Conditions for comfort, relative humidity Humidification, dehumidifying, dew pointcontrol, unit of air conditioning.
Window type air conditioner, central air conditioning. preventive maintenance.

## UNIT V

11 Hrs
Fire Prevention and Fire Fighting Systems
Classes of fire methods of extinguishing fires
Fire extinguishers, portable and stationery
Fire detectors and alarm
Automatic fire detectors-cum-extinguishing devices
Structural Protection
Energy Conservation
General tips for energy conservation and water conservation methods in hotel
Reference
HotelEngineering, Sujit Ghosal, Oxford University Press

