

B.Sc. Hotel Management and Catering Science Programme (Language Reduced Pattern) - Scheme, Syllabus & Pattern of Question Papers for Core, Complementary & Generic Elective Course, Additional Common Courses French/German/Spanish, under CBCSS (OBE), at Kerala Institute of Hospitality Management College, KINFRA Park, Choanadam, Thalassery, w.e.f 2021 admission-Implemented -Orders issued.

ACADEMIC C SECTION

Acad/C2/16587/NGC/2021

Dated: 26.10.2021

Read:-1. Govt.Letter No. J2/328/2020/HEDN dated 02.02.2021

2. U.O AcadA2/2814/KIHM/2020-21 dated 30.03.2021

3. U.O No Acad/C2/427/2017 Vol. II dated 03.09.2021

4. Syllabus of B.Sc. Hotel Management and Catering Science Porgramme submitted by the Principal(i/c), KIHM dated 30.08.2021

ORDER

- 1. As per paper read as (1) above, the Government directed to grant affiliation to the new College under Kerala Institute of Hospitality Management, during the academic year 2020-21.
- 2. Subsequently, Conditional affiliation was granted to start Kerala Institute of Hospitality Management College (Un Aided), at the temporary building arranged at KINFRA Park, Chonadam, Thalassery for conducting B.Sc. Hotel Management and Catering Science Programme from Academic year 2020-21, as per paper read (2) above.
- 3. The Revised Regulations for UG programme in Affiliated Colleges under Choice Based Credit and Semester System (in OBE- Outcome Based Education System) was implemented with effect from 2019 Admission as per paper read (3) above.
- 4. As Kannur University had no Board of Studies in the subject of Hotel Management, French, German and Spanish, the Scheme, Syllabus & Pattern of Question Papers for the Core, Complementary, Generic Elective Courses and Additional Common Course in French, German and Spanish for B.Sc. Hotel Management and Catering Science Porgramme [to be implemented with effect from 2021 admission] was forwarded by the the Principal (i/c), KIHM, duly scrutinsed by the Experts, as per paper read (4) above.
- 5. The Vice Chancellor after considering the matter in detail and in exercise of the powers of the Academic Council conferred under Section 11(1), Chapter III of Kannur University Act 1996, accorded sanction to implement the Scheme, Syllabus & Pattern of Question Papers for the Core, Complementary & Generic Elective Course, Additional Common Courses in French,German and Spanish, for the B.Sc. Hotel Management and Catering Science Porgramme (Language Reduced Pattern) CBCSS-OBE, at Kerala Institute of Hospitality Management College, at KINFRA Park, Chonadam, Thalassery w.e.f 2021 admission, subject to reporting to the Academic Council.
- 6. The Scheme, Syllabus & Pattern of Question Papers for Core, Complementary & Generic Elective Course, additional common courses in French/German/Spanish, for B.Sc. Hotel Management and Catering Science Porgramme (Language Reduced Pattern) CBCSS-OBE w.e.f 2021 admission, are uploaded in the University website (www.kannuruniversity.ac.in).
- 7. Orders are issued accordingly.

Sd/-BALACHANDRAN V K DEPUTY REGISTRAR (ACAD) For REGISTRAR

To:

The Principal Kerala Institute of Hospitality Management College, KINFRA Park Chonadam, Thalassery

UNIL

CIVIL STATION P.O.

KANNUR Pin-670 002

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- Copy To: 1. The Examination Branch (Through PA to CE)
 - PS to VC/PA to PVC/PA to Registrar
 Web Manager (for uploading in website)
 - 4. SF/DF/FC

SECTION OFFICER

GA



BSc HOTEL MANAGEMENT AND CATERING SCIENCE

(UNDER THE FACULTY OF SCIENCE, KANNUR UNIVERSITY)

AS PER THE REGULATIONS FOR

CHOICE BASED CREDIT AND SEMESTER SYSTEM FOR UNDER GRADUATE PROGRAMME 2019

(OUTCOME BASED EDUCATION SYSTEM)

UNDER LANGUAGE REDUCED PATTERN

SYLLABUS FOR

BSc HOTEL MANAGEMENT AND CATERING SCIENCE CORE, COMPLEMENTARY ELECTIVE, AND GENERIC ELECTIVE COURSES OF

BSC HOTEL MANAGEMENT AND CATERING SCIENCE

Programme

CHOICE BASED CREDIT AND SEMESTER SYSTEM

(2021 ADMISSION ONWARDS)

Prepared by

R. Singaravelavan, Principal, SIHM, Kozhikode / Principal (i/c), KIHM, Thalassery, Kerala

Examined by

Dr. Kannan, Director and Professor, Centre for Tourism and Hotel Management, Madurai Kamaraj University, Tamil Nadu

Mr. K. Rajasekhar, Principal, Institute of Hotel Management and Catering Technology, Trivandrum, Kerala

KANNUR UNIVERSITY VISION AND MISSION STATEMENTS

<u>Vision</u>: To establish a teaching, residential and affiliating University and to provide equitable and just access to quality higher education involving the generation, dissemination and a critical application of knowledge with special focus on the development of higher education in Kasargode and Kannur Revenue Districts and the Manandavady Taluk of Wayanad Revenue District.

Mission:

- To produce and disseminate new knowledge and to find novel avenues for application of such knowledge.
- To adopt critical pedagogic practices which uphold scientific temper, the uncompromised spirit of enquiry and the right to dissent.
- To uphold democratic, multicultural, secular, environmental and gender sensitive values as the foundational principles of higher education and to cater to the modern notions of equity, social justice and merit in all educational endeavours.
- To affiliate colleges and other institutions of higher learning and to monitor academic, ethical, administrative and infrastructural standards in such institutions.
- To build stronger community networks based on the values and principles of higher education and to ensure the region's intellectual integration with national vision and international standards.
- To associate with the local self-governing bodies and other statutory as well as non-governmental organizations for continuing education and also for building public awareness on important social, cultural and other policy issues.

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KANNUR UNIVERSITY PROGRAMME OUTCOMES (PO)

PO 1.Critical Thinking:

Acquire the ability to apply the basic tenets of logic and science to thoughts, actions and interventions.

Develop the ability to chart out a progressive direction for actions and interventions by learning to recognize the presence of hegemonic ideology within certain dominant notions.

1.3 Develop self-critical abilities and also the ability to view positions, problems and social issues from plural perspectives.

PO 2.Effective Citizenship:

Learn to participate in nation building by adhering to the principles of sovereignty of the nation, socialism, secularism, democracy and the values that guide a republic.

Develop and practice gender sensitive attitudes, environmental awareness, empatheticsocial awareness about various kinds of marginalisation and the ability to understand and resist variouskinds of discriminations.

Internalise certain highlights of the nation's and region's history. Especially of the freedom movement, the renaissance within native societies and the project of modernisation of the post-colonial society.

PO 3. Effective Communication:

Acquire the ability to speak, write, read and listen clearly in person and through electronic media in both English and in one Modern Indian Language

Learn to articulate, analyse, synthesise, and evaluate ideas and situations in a well- informed manner.

Generate hypotheses and articulate assent or dissent by employing both reason and creative thinking.

PO 4. Interdisciplinarity:

Perceive knowledge as an organic, comprehensive, interrelated and integrated faculty of the human mind.

Understand the issues of environmental contexts and sustainable development as a basic interdisciplinary concern of all disciplines.

Develop aesthetic, social, humanistic and artistic sensibilities for problem solving and evolving a comprehensive perspective.

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BSc. HOTEL MANAGEMENT AND CATERING SCIENCE

Regulation, Scheme & Syllabus

Introduction

The hospitality industry is one of the fast-growing industries today across the world. There is a huge demand for a highly trained man power in operational, supervisory, and managerial levels of various sectors of the Hospitality Industry. The 3-year degree programme in Hotel Management and Catering Science is designed to impart adequate knowledge and training to the students to meet the requirements of the different segments of the Hospitality Industry and to face the challenges of the dynamic industry.

In this program. Industrial Exposure training is introduced in the fourth semester as a part of the curriculum to provide an opportunity to the students to understand the real work environment of four core functional departments of the Hotel Industry and to interact with the guests and the co-workers confidently.

French is recommended as Second additional Language since most of the culinary terms are in French.

The program also motivates the students to become entrepreneurs.

This programwill ensure the aspiring students to have a promising career in the Hospitality industry.

PSO STATEMENTS

- PSO1. To provide adequate knowledge and skills necessary for all levels of positions in the various sectors of the hospitality industry across the world
- PSO2. To provide required operational and managerial skills in Production, Food and Beverage Service, Housekeeping and Front Office Operations
- PSO3. To develop the required skills in Accounts, Management,Entrepreneurship, Research Methodology
- PSO4. To impart necessary skills to do the research
- PSO5. To enhance the communication skills for a better career in theHospitality Industry.
- PSO6. To provide basic working skills in French.
- PSO7. To provide the basic knowledge in food safety, food science and nutrition
- PSO8. To create an awareness on the importance of protecting the environment
- PSO9. To provide an opportunity to start own business

1.0 TITLE OF THE PROGRAMME

This DEGREE shall be called BACHELOR OF SCIENCE IN HOTEL MANAGEMENT AND CATERING SCIENCE (Language Reduced Pattern –LRP) under the Faculty of Science.

2.0 ELIGIBILITY FOR ADMISSION

Pass in Plus two examination or its equivalent, as recognized by the University with no less than 50 % Marks in aggregate.

The maximum age limit for admission shall be 23 years as on 1^{st} June of the academic year. For SC/ST candidates, the age limit is 25 years as on 1^{st} June of the academic year.

Reservation of Seats to SC/ST and other reservation categories

The rules for reservation of seats for SC/ST candidates and other reservation categories as laid down by the State Government from time to time will be followed.

3.0 DURATION OF THE PROGRAMME

The programme shall be of six semesters, distributed over a period of 3 Academic years. The odd semesters (1, 3, 5) shall be from June to October and the even semesters (2, 4, 6) shall be from October/November to March. Each semester shall have 90 working days of 5 hours each inclusive of all examinations.

4.0 MEDIUM OF INSTRUCTION

The medium of instruction and examination shall be in English.

STRUCTURE OF THE PROGRAM

Total number of courses for the entire BSc HM&CS Programme is 41which are spread through 120 credits. The courses of the program are grouped into 4 categories as follows.

- 1. Common courses
- 2. Core courses
- 3. Complementary Elective Courses and
- 4. Generic Elective Course

Common Courses

There shall be 10 Common courses (Total 38 Credits) for completing the programme. These Common Courses from 1-4 shall be taught by the English teachers, 5 and 6 by the teachers of Additional Language and the general awareness courses by the teachers of departments offering core courses concerned. The additional languages are French, German and Spanish. The Institute/College concerned can offer any one of these additional languages. Code assigned to all the common courses is "A"

Core Courses

Core courses are the main courses of the programme. These are offered by the parent department. The number of core courses are 26 including Industrial Training and Project work. Core courses are taught in all the semesters. Code assigned to all the Core courses is "B"

Complementary Elective Courses

These courses are related to the core course which supplements the core course. Code assigned to Complementary Elective Courses is "C"

Generic Elective Course Courses

This Course of 2 credits is open to all the students of other disciplines except the students of the parent department. This course will be taught in 5th Sem. Code assigned to Generic Elective Course is "D"

All the Core, Complementary Elective Courses and Generic Elective courses for the programme shall be taught by the Hotel Management faculties.

CA	ATEGORIES OF COURSE	NO. OF PAPERS	CREDITS	MARKS
	Common Course English	4	14	200
Common Courses (CODE A)	Additional Common Course	2	8	200
	General Awareness Course	4	16	400
Core Courses (COD)	EB)	26	64	2600
Complementary Elec	Complementary Elective Course (CODE C)			400
Generic Elective Co	urse (CODE D)	1	2	50
	TOTAL	41	120	3850

Credit and Marks Distribution for Various Categories of Courses

Category of Course and Code	Theory	Practical	Project & IET Report	Total Papers	Total Marks	Credit	Semester Assigned
Common English Course Code A	4			4	200	14	I,II
Addl. Common Course Code A	2			2	200	08	I,II
General awareness Course Code A	4			4	400	16	III,V,VI
Core Course Code B	15	9	2	26	2600	64	I,II,III,IV, V,VI
Complementary Elective Course. Code C	4			4	400	16	III,V,VI
Generic Elective Course Code D	1			1	50	02	V
TOTAL	30	9	2	41	3850	120	

Number of Papers in Each Category and Semester Assigned

Semester	Course	credit	Hours/	Total	Total
			week	Credits	Hours
1	Common Course English I	4	5		
	Common Course English II	3	4		
	Additional Common Course I	4	4		
	Core course 1	3	3	18	25
	Core Course 2	2	2		
	Core Course 3	2	2		
	Core Course		3		
	Core course		2		
2	Common Course English III	4	5		
	Common Course English IV	3	4		
	Additional Common Course II	4	4	23	25
	Core Course-4	3	3		
	Core Course-5	3	3		
	Core Course-6	3	3		
	Core Course-7	3	3		

3	General Awareness Course 1	4	3		
	Core Course-8	2	2		
	Core Course-9	2	3		
	Core Course-10	2	3		
	Core Course-11	2	2	25	25
	Core Course-12	3	3		
	Core Course-13	2	2		
	Core Course-14	2	2		
	Core Course-15	2	2		
	Complementary Elective Course 1	4	3		
4	Core Course-16	5	*	5	*
5	General Awareness Course 2	4	3		
	General Awareness Course 3	4	4		
	Core Course-17	2	3		
	Core Course-18	2	3	22	25
	Core Course-19	2	3		
	Core Course-20	2	3		
	Core Course		1		
	Complementary Elective Course-2	4	3		
	Generic Elective Course	2	2		
Semester	Course	credit	Hours/	Total	Total
			week	Credits	Hours
6	General Awareness Course-4	4	3		
	Core Course-21	2	3		
	Core Course-22	3	3		
	Core Course-23	3	3		
	Core Course-24	3	3	27	25
	Core Course-25	2	2]	
	Core Course-26	2	2		
	Complementary Elective course-3	4	3]	
	Complementary Elective Course-4	4	3		
	TOTAL			120	150

*Students will be undergoing 17 weeks ($17 \times 6 = 102$ days) training in a star Hotels during the fourth Semester

6.0 SCHEME OF EXAMINATION

	Course			Marks		Duration	Contact	
No.	Code	Title	Internal	External	Total	of Exam	Hrs / Wk	Credit
1	1A01ENG	Common Course English I	10	40	50	3 hrs	5	4
2	1A02ENG	Common Course English II	10	40	50	3 hrs	4	3
3	1A01FRE/ 1A01GER/ 1A01SPN	French I/German I/Spanish I	20	80	100	3 hrs	4	4
4	1B01HMC	Food Production I	20	80	100	3 hrs	3	3
5	1B02HMC	Food and Beverage Service I	20	80	100	3 hrs	2	2
6	IB03HMC	Introduction to Hospitality Industry	20	80	100	3 hrs	2	2
		Food Production Practical I					3	
		Food and Beverage Service Practical I					2	
	TC	OTAL	100	400	500		25	18

SEMESTER I

SEMESTER II

	Course			Marks		Duration	Contact	
No.	Code	Title	Internal	External	Total	of Exam	Hrs / Wk	Credit
1	2A03ENG	Common Course English III	10	40	50	3 hrs	5	4
2	2A04ENG	Common Course English IV	10	40	50	3 hrs	4	3
3	2A02FRE/ 2A02GER/ 2A02SPN	French II/German II/ Spanish II	20	80	100	3 hrs	4	4
4	2B04HMC	Food Production II	20	80	100	3 hrs	3	3
5	2B05HMC	Food and Beverage Service II	20	80	100	3 hrs	3	3
6	2B06HMC	Food Production Practical I	20	80	100	4 hrs	3	3
7	2B07HMC	Food and Beverage Service I	20	80	100	3 hrs	3	3
	TC	DTAL	120	480	600		25	23

	Course			Marks		Duratio	Contact	
No.	Code	Title	Internal	External	Total	nof Exam	Hrs / Wk	Credit
1	3A01HMC	Food Safety	20	80	100	3	3	4
2	3B08HMC	Bakery and Confectionery	20	80	100	3	2	2
3	3B09HMC	Introduction to Alcoholic Beverages	20	80	100	3	3	2
4	3B10HMC	Front Office	20	80	100	3	2	2
5	3B11HMC	Housekeeping	20	80	100	3	3	2
6	3B12HMC	Bakery and Confectionery Practical	20	80	100	4	3	3
7	3B13HMC	Food and Beverage Service Practical II	20	80	100	3	2	2
8	3B14HMC	Front Office Practical	20	80	100	3	2	2
9	3B15HMC	Housekeeping Practical	20	80	100	3	2	2
10	3C01HMC	Food Science and Nutrition	20	80	100	3	3	4
	TOT	ΓAL	200	800	1000		25	25

SEMESTER III

SEMESTER IV

	Course Code	Title		Marks		Duration	Contact	
No.			Internal	External		of Exam	Hrs / Wk	Credit
1	4B16HMC	Industrial Training	20	80	100	3 hrs		5
	TOTAL		20	80	100			5

	Course			Marks	•	Duratio	Contact	
No.	Code	Title	Internal	External	Total	nof Exam	Hrs / Wk	Credit
1	5A02HMC	Environmental Studies	20	80	100	3	3	4
2	5A03HMC	Accounts	20	80	100	3	4	4
3	5B17HMC	Food Production III	20	80	100	3	3	2
4	5B18HMC	Food and Beverage Service III	20	80	100	3	3	2
5	5B19HMC	Food Production Practical II	20	80	100	4	3	2
6	5B20HMC	Food and Beverage Service Practical III	20	80	100	3	3	2
		Project					1	
7	5C02HMC	Functions of Management	20	80	100	3	3	4
¥	5D01HMC 5D02HMC 5D03HMC		10	40	50	3	2	2
	TO	ΓAL	150	600	750		25	22

SEMESTER V

	Course			Marks		Duratio	Contact	
No.	Code	Title	Internal	External	Total	nof Exam	Hrs / Wk	Credit
1	6A04HMC	Entrepreneurial Development	20	80	100	3	3	4
2	6B21HMC	Larder and Kitchen Administration	20	80	100	3	3	2
3	6B22HMC	Food and Beverage Management	20	80	100	3	3	3
4	6B23HMC	Research	20	80	100	3	3	3
		Methodology						
5	6B24HMC	Financial Management	20	80	100	3	3	3
6	6B25HMC	Project	20	80	100	3	2	2
7	6B26HMC	MS Office Practical	20	80	100	3	2	2
8	6C03HMC	Facility Planning	20	80	100	3	3	4
9	6C04HMC	Hotel Engineering	20	80	100	3	3	4
	TO	ΓAL	180	720	900		25	27

SEMESTER VI

GENERIC ELECTIVE COURSES

(Offered to the students of other disciplines)

	Course			Marks		Duration	Contact	
NO	Code	Title	Internal	External	Total	of Exam	Hrs / Wk	Credit
1	5D01HMC	Food Cost Control	10	40	50	2hrs	2	2
2	5D02HMC	Food Safety	10	40	50	2hrs	2	2
3	5D03HMC	Introduction to Hospitality Industry	10	40	50	2hrs	2	2

7. INDUSTRIAL TRAINING

Industrial Exposure training for a duration of 17 weeks in a not less than 3-star Hotels is introduced in the fourth semester as a part of the curriculum requirement.

The primary objective of this training is to provide an opportunity to the students to understand the actual work environment in the four core departments of the Hotel. Students will be able to observe the latest technology applied and the latest trends followed in the Hotels. The students will be able to interact with the guests and understand their needs. At the end of the training, the students' communication skills, confidence level and overall personality will improve.

Training arrangement will be made by the Training Coordinator of the Institute. Once the student has been selected / deputed for Industrial Training by the institute, he/she shall not be permitted to undergo IT elsewhere. In case students make direct arrangements with the hotel for Industrial Training, these will necessarily have to be approved by the institute. Students selected through campus interviews will not seek Industrial Training on their own.

The students should undergo training from the date announced by the Institute. No student is allowed to deviate from the training schedule unless approved by the Principal of the Institute for a valid reason.

The duration of training will be 17 weeks. This would be divided into four/five weeks training in each of the four keyareas of the Hotel- Food Production, Food & Beverage Service, Accommodation Operations & Front Office Operations.

Industrial Training will require an input of 102 working days i.e. (17 weeks x 06 days = 102 days). A student can avail leave to a maximum of 15% (15 days) only with prior permission of the hotel authorities. Minimum 75 % of attendance is required to appear for the end term examination. The Vice-Chancellor of the University can condone the shortage of attendance maximum of fourteen days on Medical grounds, if eligible, as per the University regulations.

Any student having less than the required percentage of attendance i.e 75% will have to compensate the attendance shortage during the summer vacation of the second year and to appear for the examination in the next academic year at the end of fourth semester. Only one chance will be given to compensate the attendance shortage. It is mandatory that every student complete the Industrial Training before he appears for 6^{th} Semester examination.

Students on training will be contacted frequently by the Training coordinator of the Institute.

During the training, each student should maintain a log book. They should enter the daily activities, skills acquired and the observations in the log book and get it signed by the immediate supervisor.

At the end of the training, each student should prepare a training report. The content of the training report will include the Certificate page of the Institute, Certificate page of the Examiners, Copy of the Certificate issued by the Hotel, Introduction, Profile of the Hotel, Organization structure of the Hotel, Functions of the departments, Duties Performed, skills acquired in each department, Observations on technology / latest trend and any other relevant information pertaining to leaning outcome.

8. PROJECT

Every student will have to undertake a research project on any topic from Hotel Management & Catering Science and related courses in the curriculum. The research project is intended to serve the student develop the ability to apply multidisciplinary concepts, tools and techniques to deal with any subject related to hospitality industry. The topics shall either be allotted by the supervising teacher or selected by the students in consultation with the supervising teacher. The topics chosen should provide solution/suggestions for the existing problems faced by the hospitality industry.

The Project work will be done under the supervision and guidance of the teachers of the Department.

Repeated projects and downloaded materials shall not be considered for external evaluation.

The project work shall have the following stages:

Project proposal presentation and literature review - 5th semester Field work and data analysis - 6th Semester Report writing and draft report presentation - 6th Semester Final report submission - 6th Semester

The project report shall be printed in A4 size paper and spiral bound The layout is:

> Font : Times New Roman Size 12 Line Spacing : 1.5 Margin: Left - 1.25; Right-1; Top-1; Bottom-1

The project report should be submitted to the Department in the last week of February of the sixth semester without fail.

Belated and incomplete Project will not be entertained. The candidate shall prepare three copies of the report: two copies for submission to the Department and one copy for the student to bring at the time of viva-voce

Structure of the Report

Title Pages Certificate of the supervising Teacher with signature Contents List of Tables, Figures, Charts etc Chapter 1- Introduction, Objectives of the study, Review of literature, Statement of the problem, Need and Significance of the study, Research Methodology, scheme etc Chapter II - Theoretical Back ground Chapter III - Data Analysis and Interpretation Chapter) IV Summary, Findings and Recommendations Appendix Questionnaire, Specimen copies of forms, other exhibits Bibliography (Books, journal articles, website etc. used for the project work)

9.0 CREDITS

The student is required to achieve a minimum of 120 credits of which 38 credits (14 for common English courses + 8 for additional Language+ 16 credits for general awareness courses) shall be from common courses, 64 credits from core courses, 16 credits from complimentary elective courses and 2 from Generic elective course.

10.0 ATTENDANCE

A student shall be permitted to appear for the semester examination, only if she/he secures not less than 75% attendance in all courses of a semester put together. Only those students who are registered for the university examination with eligible attendance (including those under condonablelimit) alone are eligible to be promoted to next semester.

Students are eligible for the condonation of shortage of attendance for a maximum of 14 days ina semester subject to a maximum two times during the whole period of BSc HMCS. Condonation of shortage of attendance may be granted by the Vice Chancellor on production of the medical certificate from a registered medical practitioner for the days absent. Students who attend, with prior permission from the Head of the department/ institution are eligible to get their lost days treated as 'Present' on submission of an application to the Principal through the head the Department witha certificate of participation / attendance certificate in such activities, provided the student concerned attend the required course of instruction in lieu of the days/ hours lost as may be decided by the Head of The Department/ Principal.

A student who is not eligible for condonation of shortage of attendance shall repeat the semester along with the subsequent batch by availing re admission.

11. EVALUATION

The evaluation scheme for each course comprises of

- a. Continuous Evaluation (CE)
- b. End Semester Evaluation (ESE)

20 % weightage is given to the Continuous Evaluation and 80% weightage for the End Semester Evaluation.

Continuous evaluation will be done by the staff handling the course and the End Semester Evaluation by the University.

Continuous Evaluation

Continuous Evaluation should be carried out in a very transparent manner. The marks awarded to the students in each component of the courses shall be notified on the notice one week before the commencement of End semester Examination.

a) Theory Course

Continuous Evaluation for 100 marks and 50 Marks theory courses will be 20 marks and 10 marks respectively.

The components for continuous evaluation for theory course are as give below

Components	20% of 50 Marks 10 Marks	20% 0f 100 Marks 20
Assignments	2.5 Marks	05 Marks
Viva-Voce	2.5 Marks	05 Marks
Tests	05 Marks	10 Marks
Total	10 Marks	20 Marks

i. Assignment

Teachers handling the courses should identify the topic/s for the assignments relevant to the course. The assignments given to the students should provide additional information. Teachers should also guide the students in doing the assignment work qualitatively. The assignments should be evaluated and returned to the students.

ii. Viva-Voce

Viva voce will be conducted on the topics covered and also on the assignments done by the students.

iii. Tests

Two class tests will be conducted during the semester- one covering the portions of first 2 $\frac{1}{2}$ units and the second covering the rest of the units. Each Test may be conducted for 50 marks for a duration of one and half hour. The corrected answer scripts must be distributed to students for marks verification and feedback within five working days from the date of examination. The answer scripts should be collected with the signatures of the students and retained in the department.

The marks scored will be converted to "out of ten" for 20 Marks CE and "out of five" for 10 Marks CE.

The average marks of the two tests will be taken for Continuous evaluation

b) Practical Course

BSc HMCS program emphasis more on the practical. All the practical courses have 100 Marks. Hence the marks for Continuous evaluation will be 20. The components for the Continuous evaluation for practical courses are as follows

Components	Marks
Personal Hygiene and Grooming	02
Assignments - relevant to course	05
Product Knowledge / Viva	03
Performance	07
Record	03
Total	20

c) Industrial Training

20 Marks is given for continuous Evaluation for Industrial Training.

Continuous evaluation marks will be awarded by the Training Manager or Personnel Manager or any competent authority of the Hotel at the end of the training who is closely monitoring the performance of the trainees. The parameters for continuous evaluation are given below.

Components	Marks
Attendance	03
Punctuality	02
Grooming	02
Attitude	03
Performance at work	10
TOTAL	20

The authority awarding the internal marks will sign the Internal Mark statement with name, date and the seal of the Hotel. The marks awarded to the students should be notified by the authority who awarded the marks.

Upon receiving the mark statement from the Hotel, the training coordinator will enter the marks and send it to the University.

d) **Project**

Following are the components for the Continuous Evaluation for Project

Punctuality	3 Marks
Involvement	3 Marks
Data Collection	4 Marks
Organization of Report	5 Marks
Viva-Voce	5 Marks
Total	20 Marks

Submission of the Project Report and presence of the student for viva are compulsory for internal evaluation.

End Semester Evaluation

End Semester Evaluation is conducted by the University for 80% of the Total marks.

a) Theory Courses

The end semester evaluation for theory courses is conducted with question papers set by the external experts. The evaluation of answer scripts shall be done by the examiners appointed by the University

based on a well-defined scheme of valuation and answer keys provided by the University. After the Ende semester Evaluation external evaluation, only marks are to be entered in the answer scripts. All other calculations including grading are done by the University.

Question Paper Pattern

Questions for End Semester Evaluation are grouped into parts A, B, and C. Questions should be asked from all the units of the syllabus.

Part A Questions.

Part A will have Multiple Choice Questions. Each MCQ will have four options. Two MCQ will be asked from each unit, thus having total of 10 MCQs in Part A.

Part B Questions

Part B will have EITHER OR type of short answer questions. Two questions will be asked from each unit with internal choice. The students have to answer any one question of the two. Thus, Part B will have 10 Questions, 2 from each unit and the students will be answering 5 Questions, one from each unit.

Part C Questions

Part C will have EITHER OR type of essay type/long answer questions. Two questions will be asked from each unit with internal choice. The students have to answer any one question of the two. Thus, Part C will have 10 Questions, 2 from each unit and the students will be answering 5 Questions, one from each unit.

Pattern for 80 Marks

Time : 3 Hrs

Mark 80

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
А	Multiple Choice Questions.	10 Questions	01 Mark	10
	(Each Question should have	(2 Questions to be asked	Each	
	four options)	from Each Unit)		
В	EITHER OR TYPE	5 Questions	05 Marks	25
	(Short answer)	(2 Questions from each	for Each	
		Unit to be asked with		
		internal Choice.)		
С	EITHER OR TYPE	5 Questions	09 Marks	45
	(Long answer)	(2 Questions from each	for Each	
		Unit to be asked with		
		internal Choice)		
	TOTAL MARKS 80			

Pattern for 40 Marks Time : 2 Hrs

Mark 40

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
А	Multiple Choice Questions.	10 Questions	1⁄2 Mark	05
	(Each Question should have	(2 Questions to	Each	
	four options)	be asked from		
		Each Unit)		
В	EITHER OR TYPE	5 Questions	02 Marks	10
	(Short answer)	(2 Questions	for Each	
		from each Unit to		
		be asked with		
		internal Choice)		
С	EITHER OR TYPE	5 Questions	05 Marks	25
	(Long answer)	2 Questions from	for Each	
		each Unit to be		
		asked with		
		internal Choice		
	TOTAL MARKS 40			

Example 1. PART A All questions carry equal Marks 10 x1 =10

Select the best option given under each question.

1. Which one of the following is an accompaniment with Tomato Juice?

Worcestershire sauce b.) Tabasco Sauce c) Chilli sauce d) Soya sauce

Part A will have Question No from 1 to 10.

Example: 2	PART B	All questions carry equal Marks	5 x5 =25	
1		urse continental menu OR nts for Caviar and CheesePart		
B will have Q	uestion No	from 11 to 15		
Example:3	PART C	All questions carry equal Marks	5 x9 =45	
Give	wo example OR			
, 1	Ĩ	be considered while compiling a menu.		
Part C will have Question No from 16 to 20				

a) Practical Course

End Semester Evaluation for Practical courses will be conducted by a Board of two examiners (One Internal and One External) appointed by the University.

Evaluation of practical should involve submission of record certified by the course teacher and the Principal.

A viva voce based on the practical shall be conducted individually by the Board of Examiners. The common components for the external evaluation of practical courses are given below.

Record:	10 Marks
Viva-Voce	15 Marks
Practical	55 Marks

Practical Marks 55 will be distributed according to the nature of practical courses. The details of components are given at the end of the Practical course syllabus.

c. Industrial Training

Out of 80 External marks, 10 marks is assigned for log book, 20 for the training report and 50 marks for the seminar/presentation before the panel of examiners. The students should do power point presentation

Panel of examiners will consist of one Internal examiner and one external examiner appointed by the University. The presentation would be limited to only one key area of the student's interest.

During the external examination, every student must produce the following compulsorily.

- 1. Training certificate -original along with attested photo copy
- 2. Log Book
- 3. Training report- 2 copies

After the examination, original training certificate, one copy of the training report and the log book will be returned to the students.

Not more than 15 students will be evaluated per day.

d. Project

A Board of two examiners, internal and external, appointed by the University shall evaluate the project

The components for External Evaluation of 80 Marks for project are:

٠	Statement of Problems/Objectives	5	Marks
•	Review of Literature	5	Marks
٠	Methodology	5	Marks
•	Statistical tools	5	Marks

٠	Analysis and Interpretations	10	Marks
٠	Presentation	10	Marks
•	Viva-Voce	40	Marks

No marks shall be awarded to a candidate if she/he fails to submit the Project Report for external evaluation.

The student should get a minimum of 40 % marks of the aggregate and 40 % separately for ESE and 10% marks CE for pass in the project. In an instance of inability of obtaining a minimum of 40% marks, the projectwork will be redone and the report may be re- submitted as per university regulations

There shall be no improvement chance for the Marks obtained in the Project report The Board of examiners shall evaluate not more than 15 projects per day.

GRADING

Indirect grading system shall be adopted for the assessment of a student's performance in a course (both CE and ESE) Each course is evaluated by assigning marks with a letter grade (A^+ , A, B, C, D, E and F) to that course by the method of indirect grading.

Mark system is followed instead of direct grading for each question. For each course in the semester, letter grade, grade point and percentage of marks are introduced in the indirect grading system with scale as per guidelines given below:

% of Marks(CE+ESE)	Grade	Interpretation
90 and above	A+	Outstanding
80 to below90	А	Excellent
70 to below80	В	Very Good
60 to below 70	С	Good
50 to below 60	D	Satisfactory
40 to below50	Е	Pass
Below 40	F	Failure

Evaluation (both CE and ESE) is carried out using Mark system .The grading on the basis of a total CE and ESE marks will be indicated for each course. Each letter grade is assigned a '**Grade point'** (GP) which is obtained using the formula:

Grade Point = (Total marks awarded / Total Maximum marks) x 10.

'Credit point' (CP) of a course is the value obtained by multiplying the grade point (GP) by the credit (C) of the course

$$CP = GP \times C$$

A candidate securing not less than 40% of aggregate marks of a course with not less than 40% in End Semester Evaluation (ESE) and not less than 10% in Continuous Evaluation (CE) separately shall be declared to have passed in that course. A minimum of grade point 4 with letter grade E is needed for the successful completion of a course.

Appearance for Continuous Evaluation (CE) and End Semester Evaluation (ESE) are compulsory and no grade shall be awarded to a candidate if she/he is absent for CE/ESE or both.

After the successful completion of a semester, Semester Grade Point Average (SGPA) of a student in that semester is calculated using the formula given below.

SGPA = Sum of the Credit Points of all courses in a semester / Total Credits in that semester

Semester Grade Point Average' (SGPA) is the value obtained by dividing the sumof credit points obtained by a student in the various courses taken in a semester by the total number of credits in that semester. SGPA determines the overall performance of a student at the end of a semester.

For the successful completion of a semester, a student should pass all courses in that semester. However, a student is permitted to move to the next semester irrespective of SGPA obtained.

SGPA shall be rounded off to three decimal places.

The **Cumulative Grade Point Average** (CGPA) of the student is calculated at the end of each semester. The CGPA of a student determines the overall academic levelof the student in each stage of the programme. CGPA can be calculated by thefollowing formula:

CGPA = Sum of Credit Points of all completed semesters / Total Creditsacquired

CGPA shall be rounded off to three decimal places.

At the end of the programme, the over all performance of a candidate is indicated by the Overall Grade Point Average . Overall **Grade Point Average (OGPA)** of the student is calculated at the end of the programme. The OGPA of a student determinesthe overall academic level the student in a programme and is the criterion for classification and ranking the students. OGPA can be calculated by the following formula

OGPA = Sum of Credit Points obtained in all semesters of the programme / Total Credits (120)

OGPA shall be rounded off to three decimal places.

An overall letter grade for **OGPA** for the entire programme shall be awarded to a student after completing the entire programme successfully .Over all letter grade based on OGPA and conversion of Grades into classification shall be in the following way.

Grade rangeOGPA	Overall Letter Grade	Classification
9 - 10	A+	First class with
8 - 8.999	А	Distinction
7 - 7.999	В	
6 - 6.999	С	First class
5 - 5.999	D	Second class
4 - 4.999	Е	Pass
Below 4	F	Fail

The Percentage of marks based on OGPA is calculated by multiplying them by 10.

Percentage in two decimal places = [OGPA in three decimal places] x 10%

Those candidates who pass all the courses prescribed for a programme shall be declared to have successfully completed the programme and eligible for the degree. Minimum OGPA required for the successful completion of the degree programme is

A student who fails to secure a minimum mark for a pass in a course is permitted to write the examination along with the subsequent batch.

Revaluation: In the new system revaluation is permissible. The prevailing rules and regulations of revaluation are applicable to KUCBCSSUG2019.

AWARD OF DEGREE

For the successful completion of all the courses (common, core, complementary elective and generic elective courses) a candidate has to secure minimum E grade. Satisfying the minimum credit 120 and securing minimum OGPA 4 shall be the minimum requirement for the award of degree.

In all other matters regarding the BSc HM&CS programme under Choice Based Credit Semester which is not specified in this regulation, the common regulation KUCBCSSUG 2019 will be applicable

BSc HOTEL MANAGEMENT AND CATERING SCIENCE

SYLLABUS

SCHEME OF EXAMINATION AND SYLLABUS

	Course		Marks			Duration	Contact	
No.	Code	Title	Internal	External	Total	of Exam	Hrs / Wk	Credit
1	1A01ENG	Common Course English I	10	40	50	3 hrs	5	4
2	1A02ENG	Common Course English II	10	40	50	3 hrs	4	3
3	1A01FRE/ 1A01GER/ 1A01SPN	French I/German I/ Spanish I	20	80	100	3 hrs	4	4
4	1B01HMC	Food Production I	20	80	100	3 hrs	3	3
5	1B02HMC	Food and Beverage Service I	20	80	100	3 hrs	2	2
6	IB03HMC	Introduction to Hospitality Industry	20	80	100	3 hrs	2	2
		Food Production Practical I					3	
		Food and Beverage Service Practical I					2	
TOTAL		100	400	500		25	18	

SEMESTER I

FRENCH I

Course Category	Common Course Additional Language
Code	1A01FRE
Credit	4
Hours/week	4
Total Hours	72
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives

To learn the basics of French- days of the week, months, genders, time, weather, colours, numbers, articles, plural formation, definite and indefinite article conjugation of three groups of verbs, simple sentence writing

UNIT I

Introduction of the Language to first time beginner: Basic introduction of French; the alphabets and their pronunciation; nature and rules of the language; the accents; the Orthographic Signs; the punctuation signs; the numbers in French 0-9; cardinal and ordinal form of number; Greetings. Basic Vocabularies (Hotels Based Vocabularies)

UNIT II

The days of the week; months; item narration; gender specification for the things; the country; city name; time; weather; fruits and vegetable fish, meat, and poultry names; the family name; body parts; colors, numbers 10-100 gradual learning; French phonetics; professions; all the necessary word meaning used in general and specifically by hotel industry professionals.

UNIT III

Basic and Introductory Grammar: The Articles; plural forms of nouns; gender (masculine and feminine forms); definite articles; indefinite articles; subject; pronouns; verbs and their types; principal and auxiliary verbs in French (être and avoir); verb's groups: first, second and third group; rule of making ordinal numbers; verbs conjugation in present participle. Verbs for different types of cooking

16 Hrs

10 Hrs

16 Hrs

UNIT IV

Sentence and Dialogue framing: The affirmative form of the sentences using first, second and third group verbs (only present tense); dialogue and phrases from the text book (Situation 1 -7); chapter 1 from text book; verbs aller; the negative and interrogative form using all types of verbs.

UNIT V

French culture and self-presentation: Introduction of France and it's culture; basic geopolitical-economical introduction of France; French history, French (Tourist) habits and introduction of individual in French; translations of sentences French to English and English to French. Verbal French practice session.

Text Book

Gupta, Malini ; Gupta, Vasanthi&UshaRamachandran. *Bon Voyage: 1 Method de français l'hôtelier et du tourisme pour les débutants*, New Delhi: W. R. Goyal Publication House

16 Hrs

14 Hrs

Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test (Two tests to be conducted- one test covering first $2\frac{1}{2}$ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit to be set		
		with internal		
		Choice.		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		

GERMAN I

Course Category	Common Course Additional Language
Code	1A01GER
Credit	4
Hours/week	4
Total Hours	72
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives:

- 1. to familiarize the students with German for basic communication in everyday situations
- 2. To understand the basic grammar
- *3. to familiarize students with the basics of writing simple direct sentences and short compositions*

UNIT I

Current trends in German orthography, German grammar and lexical units, discourse models, oral andwritten Day of the week, Month, Numbers

Greetings and self-introduction

UNIT II

Communication patterns, prose passages, etc. Reading a clock Weather Family Members

UNIT III

Communication skills in everyday situations Simple conversation in a Restaurant, Hotel, Railway Station, Airport, Travel agency

UNIT IV

Training in creative writing in German Simple essay writing.

UNIT V

14 Hrs

16 Hrs

10 Hrs

16 Hrs

16 Hrs

Letter Writing Simple conversation. Life and culture of German

Text Book: Lernziel Deutsch (Lessons 1 – 6) Reference Materials Lernziel Deutsch Themen Tangram

Sprachkurs Deutsch

Schulz-Griesbach

Scheme of Evaluation

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test (Two tests to be conducted- one test covering first $2\frac{1}{2}$ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit to be set with internal Choice.	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45

SPANISH I

Course Category	Common Course Additional Language
Code	1A01SPN
Credit	4
Hours/week	4
Total Hours	72
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives

- 1. To develop the Listening, speaking, reading & writing skills in Spanish
- 2. to familiarize the students with everyday situations in Spanish
- *3. to familiarize students with the basics of writing simple direct sentences and short compositions*

UNIT I

Sounds and alphabet (special mention on variations in Latin America) Syllables, Accent, Intonation Patterns Day of the week, Month, Numbers Greetings and self-introduction

UNIT II

Nouns and Articles : gender and number Pronouns - personal, interrogative, reflexive. Indirect and Direct object pronouns. Use

of "se"

Reading a clock Weather Family Members

UNIT III

Verbs

i) Regular, radical changing, irregular and reflexive verbs.

ii) Infinitive form.

iii) Introduction to Imperative mood.

UNIT IV

Adjectives and Adverbs. Prepositions; Use of 'por' and 'para' Idiomatic expressions and their uses.

Simple conversation in a Restaurant, Hotel, Railway Station, Airport, Travelagency

UNIT V

Paraphrasing, summarizing simple texts (written and oral). Simple essay writing. Simple conversation. Life and culture of Spanish speaking people: Linguistic and geographical diversity of Spanish speaking countries, their demographic/racial profile, current issues of general interest.

Textbook

Lourdes Miquel & Neus Sans, *Intercambio* 1 (Librodel alumno, cuaderno de ejercicios, casetes), Difusion, Madrid, 1989

Or

Francisca Castro and Soledad Rosa, *Ven* 1 (Libro del alumno, cuaderno de ejercicios) Edelsa,1997.

Additional Reading

Lourdes Miquel & Neus Sans, El hombre que veia demasado, edi-6, Madrid

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test (Two tests to be conducted- one test covering first 2 ¹ / ₂ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each	01 Mark Each	10
B	EITHER OR (Short answer)	Unit 5 Questions 2 Questions from each Unit to be set with internal Choice.	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45

FOOD PRODUCTION – I

Course Category	Core
Code	1B01HMC
Credit	3
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective:

- 1. To understand the aims and objectives of cooking food, Kitchen equipment and tools used, safety procedures, the importance of kitchen uniform, personal hygiene and, Staffing structure
- 2. To know the classification, methods of preparation and mixing of ingredients, and the types of fuels with advantages and disadvantage
- 3. To understand the various methods of cooking food with their advantages and the examples of dishes cooked in each method
- 4. To learn the recipe for various types of stocks, glazes, Foundation and Proprietary sauces,
- 5. To learn the recipes of derivative sauces, miscellaneous sauces, and their uses
- 6. To gain knowledge on appetizer, types with examples, soup classification with examples and soup garnishes.

UNIT I

Introduction to cookery_ Aims and Objectives of Cooking Food. Factors influencing the eating habits Equipment and Tools used in the kitchen and their uses. Safety in the Kitchen, Kitchen Uniform and Personal hygiene Kitchen Organization_ Main and satellite Kitchen_ Duties and Responsibilities of each.

UNIT II

10 Hrs

9 Hrs

Classification of raw materials and their uses Methods of preparing ingredients Methods of mixing ingredients Texture Fuels-Types, Advantages and Disadvantages

UNIT III

Methods of cooking Food- Meaning, procedures, Advantages, terms associated with Boiling, Poaching, Stewing, Frying, baking, Braising, Roasting, Steaming, and paper bag cooking, Examples for each

UNIT IV

Stocks _ Meaning, uses and types, Recipes for Brown, white, vegetable and Fish Stock, Points observed while making stock, Reasons for cloudy stock

Glazes_ meaning and uses, Preparation

Thickening Agents used in Continental Cookery

Sauces_ Meaning, quality for a good sauce, Types_ Foundation and Proprietary sauces Meaning of Proprietary sauces with examples, Meaning of Foundation Sauces with examples

Recipes for 1 lit Foundation sauces: Béchamel, Velouté, Espagnole, Tomato, Mayonnaise, and Hollandaise

UNTI V

11 Hrs

Derivatives of Foundation sauces- with main ingredients and their uses.

Miscellaneous sauces: Mint sauce, Horseradish sauce, Cumberland sauce, Bread sauce, Roast gravy, Cranberry sauce, Melba sauce, Peach sauce, Apple sauce, Custard sauce Appetizers, types and examples

Soups_Importance of soups, Classification of soups, explanation of each type with examples.

Garnishes for Soups

Reference:

1. Practical Cookery _ Kinton and Cessarani _ Hodder and Stoughton

- 2. Professional practical cookery_ Cracknell_
- 3. Modern cookery fro teaching and Trade_Volume 1 Thangam E Philip, Orient Longman
- 4. Theory of Cookery Arora Frank Brothers

12 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test (Two tests to be conducted- one test covering first $2\frac{1}{2}$ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each	01 Mark Each	10
В	EITHER OR (Short answer)	Unit 5 Questions 2 Questions from each Unit to be set with internal Choice.	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45

FOOD AND BEVERAGE SERVICE I

Course Category	Core
Code	1B02HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective:

- 1. To knowvarious types of Restaurants and their characteristics
- 2. To understand Qualities required for food service staff, the organization structure of a Restaurant and the duties and responsibilities of each staff
- 3. To learn various types of food service equipment, their uses, purchase consideration and the storage
- 4. To understand the meaning and the functions of ancillary sections
- 5. To knowthe various types of non-alcoholic beverages, preparation methods and service procedure
- 6. To learn various types of breakfast and their menu, cover and service procedure
- 7. To gain knowledge on Full afternoon tea and High Tea menu, cover and the service procedure

UNIT: I

6 Hrs

Introduction to Food and beverage service

Types of Restaurants and their characteristics -Coffee shop, Specialty Restaurant, Fine dining restaurant, Popular restaurant, Dhaba, Fast Food restaurant, Rotisserie, Carvery, Food Court, Kiosk, Drive in, Bar, Pub.

Qualities required for F& B Service personnel - personal hygiene, Knowledge on Food and beverage, Punctuality, Local knowledge, Personality, Attitude towards guests, memory, Honesty, Loyalty, Conduct, Sales ability, sense of urgency, Memory, Team spirit, communication skills tactfulness, presence of mind, cooperation

Organization structure of large and Medium Restaurant -French, American and English system, Duties and responsibilities of each staff. Intra and Inter department Relationships

UNIT II:

Food Service equipment: -Introduction

Furniture-Tables, chairs -dimension, Side boards-Lay out of dummy waiter and its uses. Linen- meaning, sizes of table cloths, slip cloths, buffet cloths, trolley cloths, waiter cloths, serviettes, tray cloths. Calculation on able cloth and Napkin requirements Crockery-Meaning, types, examples, sizes and capacities, their uses. selection of crockery Cutlery- meaning, examples, uses, selection criteria for cutlery Glassware- different types of glasses, capacities and their uses. Miscellaneous equipment: uses of each miscellaneous equipment. Disposables- meaning, advantages and disadvantages of disposables.

Purchase considerations for food service equipment

Storage of service equipment

UNIT III:

Ancillary Sections – Importance of ancillary sections Still room- functions, equipment, provisions, control and staff. Silver room/Plate room-equipment, staff, silver cleaning methods- burnishing, polivit, plate powder, silver dip Wash up- procedure, Dish washing methods- manual and machine method Hotplate: Meaning, Aboyeur and his work. Pantry-Location and its function Linen store Room: purpose Dispense bar

UNIT IV:

Non-Alcoholic beverages_ Classification of Non-Alcoholic Beverages -Stimulating, Nourishing and Refreshing

Coffee- characteristics of good coffee Making of coffee_ Points observed while making coffee Reasons for weak, flat and bitter coffee Different Coffee making methods - Instant, Saucepan or jug method, La cafetiere, percolator, Cona, Filter, Pour through, Espresso, still-set, Turkish or Egyptian Service of Coffee.

Tea-Types of Tea and the difference in processing - Black, Green, Yellow, White and Oolong Tea Tea blends- Meaning, Characteristics of Assam, Darjeeling, Earl Grey, Lapsang Souchong, Sri Lanka Method of Making and serving Tea Tisanes- Meaning with examples

Aerated waters_ Meaning and examples.

7 Hrs

7 Hrs

8 Hrs

Mineral waters-Meaning and Examples Squashes_ meaning, examples, and service procedure Juices_ types and service procedure Syrups_ Meaning, examples with their flavors and service procedure

UNIT V:

Meaning of Mise-en --place, Mise-en-scene.

8 Hrs

Cover_ Meaning, Rules observed while laying the cover.

Breakfast: Meaning, types -Continental, English, American, and Indian. Menu and Cover for Continental, English, American, and Indian breakfast menu Order taking and service procedures for breakfast in the Restaurant

Full Afternoon and High tea_ menu, cover and service procedure

Reference:

- 1. Food and Beverage Service, R.Singaravelavan, Oxford University Press
- 2. Food and beverage Service: Dennis R. lillicrap, John A Cousins
- 3. Modern Restaurant Service, A manual for students & Practitioners John Fuller Hutchinson.
- 4. Food & Beverage Service Training Manual Sudhir Andrews Tata McGraw-Hill.
- 5. The waiter..John Fuller Hutchinson

Continuous Evaluation (CE): Max 20 Marks	
Components	Marks
Test (Two tests to be conducted- one test covering first 2 ¹ / ₂ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

Continuous Evaluation (CE): Max 20 Marks

End Semester Evaluation (ESE): Max 80 Marks Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
	10 Questions. No Choice	Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
	10 Questions, 2 from each Unit	each Unit to be set		
	to be set with internal choice.	with internal Choice.		
	One question from each Unit			
	to be answered			
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
	10 Questions, 2 from each Unit	each Unit with		
	to be set. One question from	internal Choice		
	each Unit to be answered			

INTRODUCTION TO HOSPIATLITY INDUSTRY

Course Category	Core
Code	1B03HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	2 Hours

Objective:

- 1. To learn the various sectors of hospitality industry and their importance, classification of residential establishments
- 2. To understand the organization structure of a hotel, functions and importance of various departments of the hotel, classification of departments based on therevenue generation
- 3. To comprehend the features of Institutional, Industrial and Transport Catering
- 4. To understand the importance of Tourism, role of UNWTO, Functions of Travel agencies and tour operators, sustainable tourism, MICE tourism and the factors influencing the tourism

UNIT 1

7 Hrs

Introduction – Origin and growth, Sectors of Hospitality Industry -Accommodation, food and beverage, Tourism, MICE, and recreation- Meaning and their importance. Nature of Product and services of Hospitality Industry

Purpose of travel

Evolution of Hotel industry in the world and in India

Types or classification of Residential establishment – based on location, size, ownership, type of clientele, length of stay and facilities offered.

Other residential establishments- Govt. guest houses, youth hostels, Sarai/ Dharmashalas, yatri niwas, paying guest, service apartments/aparthotel

Meaning of Chain of Hotels- International and Indian Chain of Hotels

UNIT 2

8 Hrs

Function of a hotel, Hotel Organization structure, Departments in a hotel, Function of Front office, Food and Beverage-Production and Service, Housekeeping, Accounts, Human Resources, Sales and Marketing, Engineering and Maintenance, Purchase, and Security.

Inter departmental relationship of all the departments

Qualities required for hospitality staff

Classification of Departments based on revenue generation- Functioning and revenue producing, functioning and non-revenue producing, revenue producing not functioning. Major and Minor Revenue producing department

UNIT 3

Sectors of Food and Beverage service Industry, their features and functions Primary sectors, secondary sectors with examples, Commercial sector, Welfare sector, Transport Catering Employment Opportunities and Scope for entrepreneurship

UNIT 4

Institutional Catering – Importance, Characteristics, Menus and service procedures in Hospital, schools, colleges Industrial catering – Importance, Characteristics, Menu and service Transport Catering – Importance and features of Railway, ship and Air catering

UNIT 5

Tourism – Importance of Tourism in economic development and employment Meaning of International Tourism, Domestic Tourism, In bound Tourists and out bound tourists

Documents required for domestic and International travel

Role of UNWTO, Significance of World tourism day

Function of Travel agencies and tour operators

UNESCO world heritage cites in India

Cultural festivals of India

MICE tourism and its importance

Factors influencing the Tourism Industry

Effect of Covid 19 Pandemic on Hospitality and Tourism Industry

Reference Book :

- 1. Introduction to tourism & hospitality industry Sudhir Andrews- Tata McGraw- Hill
- 2. Hotel Front Office A Training Manual Sudhir Andrews Tata McGraw- Hill
- 3. Hotel Front Office Operations and Management- Jatashankar R Tewari– Oxford University Press
- 4. Food and Beverage Service- R.Singaravelavan Oxford University Press
- 5. Hospitality and Tourism- Rajat Gupta, Vikas Publishing House Pvt Ltd

7 Hrs

7 Hrs

7 Hrs

Continuous Evaluation (CE): Max 10 Marks		
Components	Marks	
Test	10 Marks	
Assignments and Viva	10 Marks	
TOTAL MARKS	20	

Continuous Evaluation (CE): Max 10 Marks

End Semester Evaluation (ESE): Max 80 Marks Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
B	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	TOTAL M	ARKS		80

FOOD PRODUCATION PRACTICAL I

Course Category	Core
Credit	3
Hours/week	3
Total practical and Total Hours	36 practical, 108 hours
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Learning Outcome:

This course is designed to impart skills in the preparation of continental dishes. At the end of the Practical, the trainees would be able to

- 1. Identify the kitchen equipment and tools and understand their uses
- 2. Perform the duties safely
- 3. Identify the ingredients
- 4. Practice kitchen and personal hygiene
- 5. Acquire knife skills
- 6. Prepare the stocks, basic sauces and their derivatives
- 7. Prepare continental dishes.
- 8. Appreciate the importance of indenting and portion control
- 9. Proper storage of rawand cooked food

Practical to be conducted in the First and Second Semester. Examination will be held at the end of second semester

Practical 1.

Introduction to Kitchen

- i) Kitchen Equipment and tools- Identification, description and uses.
- ii) Safety: proper method of handling gas, electric equipment, knives and other tools
- iii) Kitchen and Personal hygiene- Importance, food storage, Cross contamination, cleaning of work area
- iv) Disposal of food waste
- v) Identification of ingredients, English and Hindi equivalent
- vi) Kitchen Uniform
- vii) Meaning of Recipe and Indenting
- viii) Briefing on Journal writing and internal assessment

Practical 2

- i) Vegetables- Various cuts of Vegetables
- ii) Stock- White, Brown, and Fish stock- Preparation and uses

Practical 3

Mother Sauces- their derivatives and uses

- a. Béchamel,
- b. Espagnole
- c. Velouté

Practical 4

Continuation- Mother sauces- their derivatives and uses

- d. Tomato
- e, Mayonnaise
- f, Hollandaise

Practical: 5

Sandwich Preparation- Open, Toasted, Double decker s/w Salads and Sala dressings- Russian, waldrof, Green, Coleslaw, ceaser

Practical 6

Breakfast Egg preparations- soft, medium and hardboiled egg, poached egg, fried egg, scrambled egg, Omelet Coffee and Tea preparation

Practical 7 to 35

Continental Cookery Practical

For each practical, a three-course continental menu will be compiled including the following dishes as per the guidelines given

S.N	Category of dishes	No.
1	appetiser: Fish, fruits, eggs, vegetables, salads	10 dishes
2	Soups-Consommé, cream, puree, velouté, broth, bisque	20 dishes
3	Eggs- suitable for lunch	3 dishes
4	Pastas	5 dishes
5	Fish-Poached, fried, grilled	7 dishes
6	Entrée- Steaks, escalope, stews, and other entrée preparations with mutton, lamb, beef, chicken	15 dishes
7	Potato preparations	15 dishes
8	Vegetable preparations	15 dishes
9	Savoury	5 dishes
10	Sweet- Hot and cold	25 dishes

Guidelines for compiling a three-course menu.

Three Course Menu

First course: Appetizer/ Soup

Second Course: Eggs/Pasta/ Fish/ Entrée/ Roti -compulsorily accompanied with one Potato

or Vegetable preparation

Third Course: Savoury/Sweet

Reference:

- 1. Practical Cookery _ Kinton and Cessarani _ Hodder and Stoughton
- 2. Professional practical cookery_ H.L.Cracknell and R.J.kaufmann MacMillan
- 3. Modern cookery for teaching and Trade_Volume 1 Thangam E Philip, Orient Longman

FOOD AND BEVERAGE SERVICE PRACTICAL I

Course Category	Core
Credit	3
Hours/week	2 Hrs in first Sem and 3 Hrs Sem in second Sem
Total Hours	90 Hrs
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours, at the end of second semester

Objective:

- 1. To identify various service equipment
- 2. To acquire skills in napkin folding, laying and relaying table cloth, manipulating service spoons and forks, handling trays, cutlery, crockery, glassware and in other mise-en-place activities
- 3. To learn the method of setting up the sideboard
- 4. To acquire skills for the service of tea, coffee, juices, mineral water, squashes, various
- 5. types of breakfasts, high tea and full afternoon tea.
- 6. To learn menu planning, cover, and service procedure of various types of breakfast,
- 7. full afternoon tea and high tea in the restaurant
- 8. To learn setting up of various breakfast trays
- 9. To practice the service procedure of A la carte and Table d' hôte Menu
- 10. To learn the service procedure of various courses
- 11. To apply French. American, English, Russian, and Buffet service
- 12. To learn situation handling

Practical to be conducted in the First and Second Semester Examination is held at the end of second semester

Practical

Introduction to Training Restaurant Journal writing and submission Briefing on Personal grooming, journal submission, internal assessment

- **1.** Enumeration of Food service equipment -cutlery and crockery, glassware, miscellaneous equipment
- 2. Napkin folding- Bishop's Mitre, Cock's comb, Cinderella shoe, Cone, Candle, fan, Pocket
- **3.** Carrying light and heavy tray
- 4. Cleaning of glassware, cutlery and crockery
- 5. Preparing Cruet set, candle stand, and bud vase
- **6.** Setting up the side board
- **7.** Preparing pickle bowl, chutney bowl, sauce boat, tooth pick stand, straw holder, butter dish
- **8.** Laying the table cloth

- **9.** Relaying the table cloth
- 10. Carrying glassware_ clean and soiled
- 11. Carrying Bowls and cups and saucers on a tray_ clean and soiled
- **12.** Carrying fresh plates
- 13. Placing of plates on table, Clearance of Soiled plates
- 14. Manipulating of service spoon and fork for various foods
- **15.** Service of water
- 16. Placing and Clearance of bowls, cups and saucers
- 17. Service of Coffee and Tea
- 18. Service of mineral water, juices, squashes, syrups,
- 19. Continental breakfast Menu planning
- 20. Continental breakfast cover laying
- **21.** Order taking and Continental breakfast service
- 22. English breakfast Menu planning
- **23.** English breakfast cover laying
- 24. Order taking and English breakfast service
- 25. American breakfast menu planning
- **26.** Cover for American breakfast
- 27. Order taking and American breakfast service
- 28. Indian breakfast menu planning
- 29. Cover for Indian breakfast
- 30. Order taking and Indian breakfast service
- 31. Breakfast Tray set up Continental, English. American and Indian Breakfast
- **32.** High and afternoon tea menu planning
- **33.** High and afternoon tea service procedure
- 34. A la carte menu planning- Continental and Indian
- 35. Table d'hôte Menu Planning- Continental and Indian
- 36. A la carte Cover and Table d'hôte cover Laying for the menus compiled

A la carte service procedure

- Table reservations
- Briefing
- Greeting and seating guests
- Opening Napkins
- Service of water
- Taking order for aperitifs

- Service of Bread and butter
- Presenting the menu
- Offering suggestion
- Taking the food order
- Taking orders for wine
- Recognition and writing the food order
- Correcting the covers
- Service of soup
- Clearance of soup
- Service of fish
- Service of main course
- Clearing the full plates and the side plates
- Preparing and placing finger bowl
- Crumbing the table
- Laying / adjusting the cover for sweet
- Service of sweet
- Service of cheese
- Service of savory
- Service of dessert
- Service of coffee after the meals
- Service of Cigar and cigarettes
- Changing of ash trays during the service
- Presentation and settling of bills
- 37. Service procedure of table d hôte menu
- 38. Service procedure of Indian menu- A la carte and Table d' hôte
- **39.** French service
- 40. American service
- **41.** English Service
- 42. Russian Service
- **43.** Buffet Service
- **44.** Handling various situations

Reference:

- 1. Food and Beverage Service, R. Singravelavan, Oxford University Press
- 2. Food and beverage Service: Dennis R. Lillicrap, John A Cousins
- 3. Modern Restaurant Service, A manual for students & Practitioners John Fuller Hutchinson.
- 4. Food & Beverage Service Training Manual Sudhir Andrews Tata McGraw-Hill.
- 5. The Waiter, John Fuller Hutchinson

SCHEME OF EXAMINATION AND SYLLABUS

SEMESTER II

	Course		Marks		Duration	Contact		
No	Code	Title	Internal	External	Total	of Exam	Hrs / Wk	
1	2A03ENG	Common Course English III	10	40	50	3 hrs	5	4
2	2A04ENG	Common Course English IV	10	40	50	3 hrs	4	3
3	2A02FRE/ 2A02GER/ 2A02SPN	French II/German II/ Spanish II	20	80	100	3 hrs	4	4
4	2B04HMC	Food Production II	20	80	100	3 hrs	3	3
5	2B05HMC	Food and Beverage Service II	20	80	100	3 hrs	3	3
6	2B06HMC	Food Production Practical I	20	80	100	4 hrs	3	3
7	2B07HMC	Food and Beverage Service I	20	80	100	3 hrs	3	3
	TOTAL		120	480	600		25	23

FRENCH II

Course Category	Common Course-Additional Language		
Code	2A02FRE		
Credit	4		
Hours/week	4		
Total Hours	72		
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)		
Exam Hours	3 Hours		
Objective			

Objective

• To learn various expressions used during travel, at the hotel, restaurant, French culinary terms, adjectives, adverbs, prepositions, negative sentences, reflexive verbs, and simple dialogue writing, and translation. The students will be able to understand French menu terms, write and understand simple sentences in French

UNIT I

Basic introduction; liaison from basic level; the expressions of politeness (expressions de politesse); the Orders (les commandes); the expressions (les expressions); simple conversation (conversations simple); vocabulary in French for continental cuisine & drinks - the names of Drinks (les vins de France); the Kitchen and its utensils (le materiel de cuisine); describing of dishes (description des plats de Français); sweets and drinks (desserts et café)

UNIT II

On Arrival (À l'arrivée); air travel (Voyage enavion); cruise travel (Voyage de croisière); rail travel(Voyage par le Train) ; car Travel(Voyage enVoiture).Situation- at the hotel(À l'hôtel); at the Cash Counter (A la Caisse); the breakfast(Le petit déjeuner) ; lunch in a restaurant(Le Déjeuner dans un restaurant); at the sightseeing (A la vue de voir) ;the telephonic conversation (La conversation téléphonique).

UNIT III

The adjectives and its use; Plural form of adjectives (pluriel des adjectifs); réflexive Verbs; reciprocal verbs; adverb; prepositions; negative sentences (sentences négatifs), conjugations; contracted articles; partitive articles (du, de la, de l', des). Pecularities of some of the first group verbs. Verbs Conjugation for – er, -ir, - re and –oir ending verbs in interrogative and negative format

14 Hrs

14 Hrs

14 Hrs

UNIT IV

15 Hrs

Simple dialogue writing situation; visiting the place- At the railway station, bus station, during travelling; at hotel; at restaurant; at Café house; at atravel agency, using telephone; at Station.

Present oneself (Présentez-vous) in French; introduction of male / female (neighbour)(Votre Voisin et Voisine).

Passage reading and writing from text book (unit 2 & Unit 3) French to English translation, English to French translation.

UNIT V

15Hrs

Writing small letters – formal and informal, to the friends (ami/amie), to mama/papa. Writing Passage/ basic content in French- small email writing in French. Writing resume in French.

Introductory history of republic of France (Histoire d'introduction de la République de France) culture & history.

Verbal French practice session.

Reference

Gupta, Malini ; Gupta, Vasanthi&UshaRamachandran. *Bon Voyage: 1 Method de français l'hôtelier et du tourisme pour les débutants*, New Delhi: W. R. Goyal Publication House

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test (Two tests to be conducted- one test covering first $2\frac{1}{2}$ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit to be set with internal Choice.	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45

GERMAN II

Course CategoryCommon Course-Additional LanguageCode2A02GERCredit4Hours/week4Total Hours72Max Marks100 Marks (Internal 20 Marks + External 80 Marks)Exam Hours3 Hours

Objectives:

To make the students write and speak and understand the simple conversation in German

UNIT I

In the course of the syllabus the students come across situations in German social life such as shopping, buying birthday gifts, New Year celebrations, asking directions, family life, etc. By means of role play and writing brief reports on the situations mentioned above, the students acquire the targeted skills.

UNIT II

Further development of already acquired communication patterns through the introduction of simple German texts based on daily life in German-speaking countries such as Germany, Austria and Switzerland.

UNIT III

The introduction of practical training in translation from and into German.

UNIT IV

Simple Conversation at a Bar, Grocery Stores, Café, friends

UNIT IV

Further training in creative writing in German as well as a brief introduction to commercial German expressions.

Text Book prescribed: Lernziel Deutsch (Lessons 7-12)

Reference Materials : Lernziel Deutsch Themen Tangram Wirtschaftsdeutsch Schulz-Griesbach

16 Hrs

16 Hrs

14 Hrs

14 Hrs

12 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test (Two tests to be conducted- one test covering first $2\frac{1}{2}$ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit to be set with internal Choice.	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45

SPANISH II

Course Category	Common Course-Additional Language
Code	2A02SPN
Credit	4
Hours/week	4
Total Hours	72
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives

The objective of the course should be to develop further the acquired skills through introduction of new lexical items and more complex syntactical structures so as to enable the learner to use Spanish effectively in written and oral communication.

UNIT I. Present tense of regular verbs, main irregular verbs + radical changing verbs.	10 Hrs
UNIT II Participles (present & past) of regular & irregular verbs.	16Hrs
UNIT III Reflexive verbs & reflexive pronouns. Direct & Indirect object pronouns — use of two object pronouns Prepositional pronouns.	16Hrs
UNIT IV Use of tenses : past, present & future (regular & irregular verbs) Future and conditional. Subjective mood with various clauses in present & past tenses. Comparative & superlative degrees of adjectives and adverbs.	16 Hrs
UNIT V Complex sentences with the use of relative pronouns. Suffix, prefix, diminutive, augmentative & pejorative. Essay writing on general topics. Letter writing.	14Hrs
Textbook Lourdes Miquel & Neus Sans, <i>Intercambio</i> II (Libro del alumno, cuaderno de ejer	ccicios,
casetes),Difusion, Madrid, 1989.	
Or	
Francisca Castro and Soledad Rosa, Ven II (Libro del alumno, cuaderno de ejerci	icios),
Edelsa,1997.	

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test (Two tests to be conducted- one test covering first $2\frac{1}{2}$ units and the other, rest of the units. Average of two test marks will be taken)	10 Marks
Assignments and Viva	10 Marks

End Semester Evaluation (ESE): Max 80 Marks

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit to be set with internal Choice.	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45

FOOD PRODUCTION- II

Course Category	Core
Code	2B04HMC
Credit	3
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective:

- 1. To learn the function of eggs in cookery, egg preparations, types and cooking of Pastas and Pasta sauces.
- 2. To understand the classification, cleaning and various methods of cooking fish and shell fish
- 3. To gain knowledge on various cuts of meat and cooking methods, and uses of offal
- 4. To learn methods of cleaning, cooking of Poultry, uses of offal, types of salads and salad dressings
- 5. To understand various types of potato preparation, classification and cooking of vegetables, various types of savouries and sweets.

UNIT I:

Eggs_ Function of eggs in cookery, characteristics of fresh eggs. Basic Egg preparation Pastas_ Meaning, Types of Pastas, Recipe for basic pasta dough, Cooking of pastas, Pasta sauces and their recipes, Gnocchi_types and description-Gnocchi romaine, Gnocchi piemontaise, Gnocchi Parisienne Spätzle- meaning.

UNIT II

Fish_ Classification of fish with examples- selection of fish, Cleaning and preparation of Fish, Cuts of Fish and description of each cut, cooking of Fish- Poaching, steaming, frying, baking, Grilling

Court Bouillon - Vinegar court bouillon and white wine court bouillon- recipe and uses. Shell fish- Classification of shell fish with examples, Quality points, Cleaning and preparation of Shell fish, cooking of shell Fish

UNIT III

Meat Cookery hanging and conditioning of Meat, meat. Cuts of lamb, mutton, beef, pork, and veal.

Cooking methods of meat

Steaks_ names of steaks obtained from Fillet and sirloin and their cooking methods

10 Hrs.

11 Hrs.

12 Hrs

Terms used in cooking of Steaks

Escalope_ Meaning and cooking of escalope Offal-Meaning with examples and quality points

UNIT IV

Poultry_Meaning and Examples.

Plucking, Drawing, Singeing and cleaning, preparation and Cuts for Cooking, Cooking Methods

Stuffing- uses of stuffing- Recipe for Sage and onion stuffing, chestnut stuffing, duxelles stuffing

Offal and their uses

Salads_ meaning, types, parts of salads, salad dressings-Main ingredients used in Salad dressing - method of making Salad dressings and dressing salads

Recipes for French dressing, English dressing, vinaigrette dressing, American dressing, lemon dressing, Mayonnaise dressing, Acidulated cream dressing

UNIT V

11 Hrs

10 Hrs

Potatoes_ Styles of presenting Potatoes- Allumettes, Anna, Au Four, Duchesse, Chateau, Fondantes, Parley, Berny, Lyonnaise, Macaire, Paille, Vapeur

Vegetables_ Types of vegetables, Preparation, Cooking methods

Sandwiches_ Meaning, Toasted sandwich, Club sandwich, book maker sandwich, double-decker or treble decker sandwich, pinwheel sandwich, open sandwich/smorgasbord.

Savouries: Meaning and examples of savouries made from Croûtes, canapés, barquettes, Bouchée, tartelettes, Flan, Pies

Sweet- Custard, bavarois, Fool, Soufflé, Types of Ice creams.

Reference:

1. Practical Cookery _ Kinton and Cessarani _ Hodder and Stoughton

- 2. Professional practical cookery_ H.L.Cracknell and R.J.kaufmann MacMillan
- 3. Modern cookery fro teaching and Trade_Volume 1 Thangam E Philip, Orient Longman

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 Marks

HRS 3

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
	TOTAI	MARKS	•	80

FOOD AND BEVERAGE SERVICE II

Course Category	Core
Code	2B05HMC
Credit	3
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective:

- 1. To learn French classical courses with examples, cover and accompaniments for selected dishes
- 2. To understand types on Menu, their characteristics and the points to be considered while compiling the menu.
- 3. To learn various methods of food service with their advantages and limitations.
- 4. To learn à la carte and table d'hôte menu service procedure, methods of order taking and billing.
- 5. To understand room service procedure, service of cigars, cigarettes and pipe

UNIT I:

French Classical courses- Hors d'oeuvre, Potage, Oeufs/farineux, Poisson, entrée, rélève, sorbet, roti, legumes, entremets, savoureux/fromage, desserts, café_ Explanation for each course with at least ten examples.

Cover and accompaniment for Hors d'oeuvre varies, Grapefruit cocktail, Tomato Juice, Oysters, Pate de foie gras, Smoked trout, Smoked Salmon, Caviar, Melon, Asparagus, Globe Artichoke, Petite Marmite, Minestrone, Soupe à l'Oignon, Cream of Tomato, Fish Orly, Fish Colbert, Fish Meunière, Grilled Herring, Grilled Mackerel, Roast Beef, Roast Pork, Roast lamb, Roast mutton, Irish stew, Roast Chicken, Roast Duck, Roast Turkey, Cheese, Fruits and nuts.

UNIT II:

Menu – Function of the Menu, Types of menu_ table d'hôte, A la carte, plat du jour, carte du jour.

Characteristics of A la carte and Table d'hôte menu.

A la carte menu sequence in western and Indian menu.

Menu planning_ Points observed while compiling menu

Compiling of Table d'hôte and A la carte menu

10 Hrs

11 hrs

UNIT III:

Methods of Food service Waiter Service- English, American, French, Russian, Guéridon, and Tray service-Explanation, advantages and limitations of each service Self-service- cafeteria service, Counter service, vending machine Explanation, advantages and limitations of each service Assisted Service-Buffet and Carvery Explanation, advantages and limitations of each service

UNIT IV:

11 Hrs

Service procedure: Points observed while waiting at the table A la carte lunch/dinner menu service procedure Table d'hôte menu service procedure Order taking and Billing methods: Order taking methods _ Check and bill system, service with order, Duplicate and triplicate systemcircumstantial KOTs. Alcoholic beverages order Billing methods_ Bill as check, Separate bill, Bill with order, Prepaid, voucher, No charge, deferred Account

UNIT V:

Room service- Importance, Room service equipment, Mise en place activities for room service, Order taking procedure for room service -Telephone, breakfast cards and in person, service procedure

Continental breakfast tray, English breakfast, American and Indian breakfast tray set up In room Food and Beverage supplies, factors satisfying the guests in room service

Tobacco-Tobacco producing countries, parts of Cigars, Terms used to denote the colour of the wrapper of the cigar and the size, Storage of cigar, judging the quality cigar, service and lighting of Cigar, names of Havana Cigars

Cigarettes and Pipe -Names of International Cigarettes, service of Cigarettes and Pipe

Reference

- Food and Beverage eservice, R. Singaravelavan, Oxford University Press
- Food and beverage Service, Dennis R. Lillicrap, John A Cousins
- Modern Restaurant Service- A manual for students & Practitioners, John Fuller, Hutchinson.
- Food & Beverage Service Training Manual Sudhir Andrews Tata McGraw-Hill.
- The waiter, John Fuller Hutchinson

12 Hrs

10 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 Marks HRS 3

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
	TOTAI	MARKS		80

FOOD PRODUCATION PRACTICAL I

Course Category	Core
Code	2B06HMC
Credit	3
Hours/week	3
Total practical and Total Hours	36 practical, 108 hours
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Learning Outcome:

This course is designed to impart skills in the preparation of continental dishes. At the end of the Practical, the trainees would be able to

- 1. Identify the kitchen equipment and tools and understand their uses
- 2. Perform the duties safely
- 3. Identify the ingredients
- 4. Practice kitchen and personal hygiene
- 5. Acquire knife skills
- 6. Prepare the stocks, basic sauces and their derivatives
- 7. Prepare continental dishes.
- 8. Appreciate the importance of indenting and portion control
- 9. Proper storage of rawand cooked food

Practical to be conducted in the First and Second Semester

Examination will be held at the end of second semester

Practical 1.

Introduction to Kitchen

- i) Kitchen Equipment and tools- Identification, description and uses.
- ii) Safety: proper method of handling gas, electric equipment, knives and other tools
- iii) Kitchen and Personal hygiene- Importance, food storage, Cross contamination, cleaning of work area
- iv) Disposal of food waste
- v) Identification of ingredients, English and Hindi equivalent
- vi) Kitchen Uniform
- vii) Meaning of Recipe and Indenting
- viii) Briefing on Journal writing and internal assessment

Practical 2

- i) Vegetables- Various cuts of Vegetables
- ii) Stock- White, Brown, and Fish stock- Preparation and uses

Practical 3

Mother Sauces- their derivatives and uses

- a. Béchamel,
- b. Espagnole
- c. Velouté

Practical 4

Continuation- Mother sauces- their derivatives and uses

- d. Tomato
- e, Mayonnaise
- f, Hollandaise

Practical: 5

Sandwich Preparation- Open, Toasted, Double decker s/w

Salads and Salad dressings- Russian, waldrof, Green, Coleslaw, ceaser

Practical 6

Breakfast Egg preparations- soft, medium and hardboiled egg, poached egg, fried Egg, Scrambled egg, Omelet Coffee and Tea preparation

Practical 7 to 35

Continental Cookery Practical

For each practical, a three-course continental menu will be compiled including the following dishes as per the guidelines given

S.N	Category of dishes	No.
1	appetizer: Fish, fruits, eggs, vegetables, salads	10 dishes
2	Soups-Consommé, cream, puree, velouté, broth, bisque	20 dishes
3	Eggs- suitable for lunch	3 dishes
4	Pastas	5 dishes
5	Fish-Poached, fried, grilled	7 dishes
6	Entrée- Steaks, escalope, stews, and other entrée preparations with mutton, lamb, beef, chicken	15 dishes
7	Potato preparations	15 dishes
8	Vegetable preparations	15 dishes
9	Savoury	5 dishes
10	Sweet- Hot and cold	25 dishes

Guidelines for compiling a three-course menu.

Three Course Menu

First course: Appetizer/ Soup

Second Course: Eggs/Pasta/ Fish/ Entrée/ Roti -compulsorily accompanied with one Potato

or Vegetable preparation

Third Course: Savoury/Sweet

Reference:

- 1. Practical Cookery _ Kinton and Cessarani _ Hodder and Stoughton
- 2. Professional practical cookery_ H.L.Cracknell and R.J.kaufmann MacMillan
- 3. Modern cookery fro teaching and Trade_Volume 1 Thangam E Philip, Orient Longman

Continuous Evaluation

Components	Marks
Personal Hygiene and Grooming	02
Assignments - assignments relevant to course	05
Product Knowledge / Viva	03
Performance	07
Record	03
Total	20

End Semester Evaluation

Each student should prepare the following

- 1. Appetizer or Soup
- 2. Main Course
- 3. Vegetable or Potato
- 4. Sweet

Components	Marks
Uniform and Grooming	03
Indenting and Plan of Work	05
Appetizer or Soup	08
Main Course	12
Vegetable or Potato	05
Sweet	10
Presentation	10
Scullery	02
Viva	15
Record	10
TOTAL	80

The parameters for evaluating the dishes : Temperature 20%, Texture 20%, Aroma/flavour 20%, Taste 20%, Eye Appeal 20%

FOOD AND BEVERAGE SERVICE PRACTICAL I

Course Category	Core
Code	2B07HMC
Credit	3
Hours/week	2 Hrs in first Sem and 3 Hrs Sem in second Sem
Total Hours	90 Hrs
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours, at the end of second semester

Objective:

- 1. To identify various service equipment
- 2. To acquire skills in napkin folding, laying and relaying table cloth, manipulating service spoons and forks, handling trays, cutlery, crockery, glassware and in other mise-en-place activities
- 3. To learn the method of setting up the sideboard
- 4. To acquire skills for the service of tea, coffee, juices, mineral water, squashes, various
- 5. types of breakfasts, high tea and full afternoon tea.
- 6. To learn menu planning, cover, and service procedure of various types of breakfast,
- 7. full afternoon tea and high tea in the restaurant
- 8. To learn setting up of various breakfast trays
- 9. To practice the service procedure of A la carte and Table d' hôte Menu
- 10. To learn the service procedure of various courses
- 11. To apply French. American, English, Russian, and Buffet service
- 12. To learn situation handling

Practical to be conducted in the First and Second Semester Examination is held at the end of second semester

Practical

Introduction to Training Restaurant Journal writing and submission Briefing on Personal grooming, journal submission, internal assessment

- **1.** Enumeration of Food service equipment -cutlery and crockery, glassware, miscellaneous equipment
- 2. Napkin folding- Bishop's Mitre, Cock's comb, Cinderella shoe, Cone, Candle, fan, Pocket
- **3.** Carrying light and heavy tray
- 4. Cleaning of glassware, cutlery and crockery
- 5. Preparing Cruet set, candle stand, and bud vase
- 6. Setting up the side board

- 7. Preparing pickle bowl, chutney bowl, sauce boat, tooth pick stand, straw holder, butter dish
- **8.** Laying the table cloth
- 9. Relaying the table cloth
- 10. Carrying glassware_ clean and soiled
- 11. Carrying Bowls and cups and saucers on a tray_ clean and soiled
- 12. Carrying fresh plates
- 13. Placing of plates on table, Clearance of Soiled plates
- 14. Manipulating of service spoon and fork for various foods
- **15.** Service of water
- 16. Placing and Clearance of bowls, cups and saucers
- 17. Service of Coffee and Tea
- 18. Service of mineral water, juices, squashes, syrups,
- 19. Continental breakfast Menu planning
- **20.** Continental breakfast cover laying
- **21.** Order taking and Continental breakfast service
- 22. English breakfast Menu planning
- **23.** English breakfast cover laying
- 24. Order taking and English breakfast service
- 25. American breakfast menu planning
- **26.** Cover for American breakfast
- 27. Order taking and American breakfast service
- 28. Indian breakfast menu planning
- 29. Cover for Indian breakfast
- 30. Order taking and Indian breakfast service
- 31. Breakfast Tray set up Continental, English. American and Indian Breakfast
- 32. High and afternoon tea menu planning
- 33. High and afternoon tea service procedure
- 34. A la carte menu planning- Continental and Indian
- 35. Table d'hôte Menu Planning- Continental and Indian

36. A la carte Cover and Table d'hôte cover Laying for the menus compiled

A la carte service procedure

- Table reservations
- Briefing
- Greeting and seating guests

- Opening Napkins
- Service of water
- Taking order for aperitifs
- Service of Bread and butter
- Presenting the menu
- Offering suggestion
- Taking the food order
- Taking orders for wine
- Recognition and writing the food order
- Correcting the covers
- Service of soup
- Clearance of soup
- Service of fish
- Service of main course
- Clearing the full plates and the side plates
- Preparing and placing finger bowl
- Crumbing the table
- Laying / adjusting the cover for sweet
- Service of sweet
- Service of cheese
- Service of savory
- Service of dessert
- Service of coffee after the meals
- Service of Cigar and cigarettes
- Changing of ash trays during the service
- Presentation and settling of bills
- **37.** Service procedure of table d hôte menu
- **38.** Service procedure of Indian menu- A la carte and Table d' hôte
- **39.** French service
- **40.** American service
- **41.** English Service
- 42. Russian Service
- **43.** Buffet Service
- **44.** Handling various situations

Reference:

- 1. Food and Beverage Service, R. Singravelavan, Oxford University Press
- 2. Food and beverage Service: Dennis R. Lillicrap, John A Cousins
- 3. Modern Restaurant Service, A manual for students & Practitioners John Fuller Hutchinson.
- 4. Food & Beverage Service Training Manual Sudhir Andrews Tata McGraw-Hill.
- 5. The Waiter, John Fuller Hutchinson

Continuous Evaluation (CE)

Components	Marks
Personal Hygiene and Grooming	02
Assignments - assignments relevant to course	05
Product Knowledge / Viva	03
Performance	07
Record	03
Total	20

End Semester Evaluation

Components	Marks
Personal Hygiene and Grooming	03
Waiters Kit	02
Identification of Equipment	05
Napkin Folding (any two)	05
Breakfast /High Tea/Table d hôte Menu	10
Planning	
Breakfast /High Tea Cover	15
Service of any one course/dish and one	15
beverage	
Viva	15
Record	10
TOTAL	80

SCHEME OF EXAMINATION AND SYLLABUS

	Course		Marks		Duratio	Contact		
No.	No. Code	Title	Internal	External	Total	nof Exam	Hrs / Wk	Credit
1	3A01HMC	Food Safety	20	80	100	3	3	4
2	3B08HMC	Bakery and Confectionery	20	80	100	3	2	2
3	3B09HMC	Introduction to Alcoholic Beverages	20	80	100	3	3	2
4	3B10HMC	Front Office	20	80	100	3	2	2
5	3B11HMC	Housekeeping	20	80	100	3	3	2
6	3B12HMC	Bakery and Confectionery Practical	20	80	100	4	3	3
7	3B13HMC	Food and Beverage Service Practical II	20	80	100	3	2	2
8	3B14HMC	Front Office Practical	20	80	100	3	2	2
9	3B15HMC	Housekeeping Practical	20	80	100	3	2	2
9	3C01HMC	Food Science and Nutrition	20	80	100	3	3	4
	TO	ΓAL	200	800	1000		25	25

SEMESTER III

FOOD SAFETY

Course Category	General Awareness
Code	3A01HMC
Credit	4
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Understand various food borne micro-organisms and factors affecting their growth
- 2. Explain the storage temperatures for various types of food, types of food spoilage and their causes
- 3. Detail the food preservation methods, role of food additives, common food adulterants used and the ways to detect them
- 4. Understand various types of food poisoning, reasons, symptoms and their prevention and learn about food allergies.
- 5. Appreciate the packaging and labelling regulations of Food safety and Standards Authority of India.

UNIT I

10 Hrs

Micro-organisms- General characteristics of Micro-organisms based on their occurrence and structure

Common food borne micro-organisms

Bacteria, Fungi- Yeasts and Moulds, Virus, and Parasites

Factors affecting their growth in food

Introduction to microbiology: Relation of microbiology to hygiene- Classification of micro-organisms. Factors affecting the growth of micro-organism.

Bacteria: Morphology - size, shape, structure, reproduction, beneficial & harmful effects ofbacteria.

Yeast: Morphology - size, shape, structure, reproduction, beneficial & harmful effects of yeast

Mold: Classification - Rhizopus, mucor, asporgillus, pencillum, reproduction.

UNIT II

Food storage- Purpose- storage temperature of Vegetables, fruits, Dairy products, Fish, Meat, Poultry, Bakery products and frozen foods Storage procedure Food Spoilage-Types- Chemical and Microbial Microbial Spoilage- Molds, Yeasts, Bacteria Chemical Spoilage Causes for spoilage

UNIT III

Preservation- Meaning and importance

Methods of Food preservation- Preservation by drying or dehydration, chilling and freezing, heating (canning and bottling, pasteurization, sterilization) salting, smoking, sugar, acids, chemicals, radiation, Modified atmosphere packaging

Food additives-Meaning, Categories of additives-Preservatives, coloring agents, flavoring agents, sweetening, emulsifying agents, antioxidants, flour improvers, thickeners, Humectants, Polyphosphates, Nutrients,

Adulterants-Meaning of adulterated food, Common adulterants in food and Method of their detection

UNIT IV

Food Poisoning- Meaning and Types of food poisoning- Bacteria, Chemical and Metal Bacteria Food Poisoning, cross-contamination, conditions for bacterial growth, danger zone, Types of food poisoning bacteria- Salmonella group, Staphylococcus aureus, Clostridium perfringens, Bacillus cereus, and Escherichia Coli (E.coli) their incubation period, symptoms and prevention. Sources and Prevention of bacterial food poisoning. Foods requiring special attention to avoid food poisoning.

Chemical and Metallic food poisoning and prevention

Food Allergies- Meaning, symptoms, foods that commonly contain allergens, control of food allergies

UNIT V

FSSAI – Food safety and Standards Authority of India- Introduction Food safety and Standards (Packaging and labelling) Regulations 2011-All Regulations pertaining to General, packaging and labelling from 1.1 to 2.6

Reference

- 1. The theory of Catering, 11th Edition, David Foskett and Victor Cesarani, Hodder Education
- 2. Food Science and Nutrition, Third Edition, Sunetra Roday, Oxford university Press
- 3. fssai.gov.in

11 Hrs

13 Hrs

10 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
	80			

BAKERY AND CONFECTIONERY

Course Category	Core
Code	3B08HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Understand the function of bakery and confectionery department, equipment used, and its organization structure
- 2. Comprehend the function of rawmaterials used in Bakery
- 3. Explain the preparation of various types of yeast goods, characteristics of a good bread and possible reasons for faults in yeast goods.
- 4. Know the method of preparing various types of pastes, their products and the possible reasons for the faults.
- 5. Detail the various methods of making cake and biscuit mixture and their products
- 6. Understand different methods of making sponge mixture, possible reasons for faults, recipes for sponge cakes and various methods of decorating and finishing the bakery products
- 7. Knowthe recipes for different types of Icings.

UNIT – I

Cookery versus Bakery -Introduction

Function of Bakery and confectionery department

Equipment and tools used in Bakery and Confectionery department

Organization structure of bakery and confectionery department in a five-star hotel Raw materials used in Bakery and their functions- Flour, shortening agents, Eggs, Raising agents, Milk, Sugar, salt, Flavoring agents, Fruits and Nuts **Oven Temperatures**

UNIT II

Yeast Goods- Importance of Fermentation and handling of raw materials for yeast goods Yeast dough-Types of dough, steps in Yeast dough production, Terms used in yeast dough preparation,

Methods of making bread

Characteristics of a good bread

Faults and possible reasons in yeast goods

Recipes for bread, bread rolls, doughnuts, buns, brioche, croissant, danish pastry, savarin, baba au rhum

Storage of baked yeast good

8 Hrs

80

UNIT III

Different types of Paste

Short crust, sugar pastry, Rough puff, puff paste, choux paste, Suet paste_ Recipes and the products made from these pastes.

Possible reasons for faults in these pastes

UNIT IV

Cakes and Biscuits- Introduction

Cake Mixture- Rubbing in and Creaming method -Recipes for Rock cakes and Rich fruit cake

Possible reasons for faults in cakes

Biscuit Mixture- rubbing in, sugar batter method, flour batter method, foaming methods making biscuit mixture- Recipe for short bread, cats' tongues, cookies, sponge fingers

UNIT V

Sponge Mixture-Introduction

Methods of making sponges- Melting method, boiling method, blending method, creaming method

Possible reasons for faults in sponges and Genoese sponge

Recipe for Victoria sandwich, Genoese sponge, chocolate gateau, swiss roll

Decoration and finishing the products- Importance

Filling, Coating, piping, dusting/dredging/sprinkling

Icing- Function of icing- Types of icings

Recipe for water icing, butter cream, butter icing, royal icing and fondant icing Marzipan

Reference

- 1. Practical cookery, John Campbell, David Foskett, VictorCesarani, Book Power-Hodder Education
- 2. Modern Cookery for Teaching and Trade- Vol II, Thangam E Philip, Orient Black swan
- 3. Theory of Bakery and Confectionery- Ashokkumar Yogambal, Printice Hall India learning Ltd.

8 Hrs

7 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	80			

INTRODUCTION TO ALCOHOLIC BEVERAGES

Course Category	Core
Code	3B09HMC
Credit	2
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Understand the meaning of alcoholic beverages, methods of preparing alcohol, scales used for measuring the alcohol strength and the classification of alcoholic beverages
- 2. Explain the beer manufacturing process, types of beer, storage and service procedure
- 3. Explain various types of wines, grapes used in wine production, the production method, service of wines
- 4. Understand wine laws and classification of wines of various wine producing countries
- 5. Detail the production of various types of spirits, their characteristics and service procedure

UNIT I

Meaning of alcoholic beverage Methods of preparing alcohol- Fermentation, Distillation Types of Distillation process- Patent still and pot still Classification of alcoholic beverages with examples Meaning of proof and the scales used to measure the alcohol strength Beer- Ingredients used and the production process Terms used in Beer manufacturing Types of Beer and their characteristics Terms used in cask capacities Faults in Beer Storage of beer Beer Brands Service of Beer Cider and Perry- Meaning and examples

UNIT II

Wine: Meaning, Classification of wine according to colour, taste and content The Grape: Constituents of grapes, Well known red & white grapes used in wine production Factors influencing the character of wine Faults in wine

10 Hrs

Naming of Wines

EU Wine regulations and labelling laws

Production of red, white & rose wine

Sparkling wines – Meaning, Different methods of making sparkling wine Champagne:

- Méthode Champenoise, Grapes used, Types of champagne, Terms used to denote Sweetness in champagne, Bottle size, Brand names

UNIT III

10Hrs

12 Hrs

Fortified wines: Meaning

Production, Types and brand names of the following:

- Sherry
- Port
- Madeira
- Marsala
- Malaga

Aromatized wines: Meaning

Vermouth: Introduction and Production method

- Styles of vermouth
- Brand names

Other aromatized wines: Dubonnet, St.Raphael, Lillet, Byrrh, Cap Corse

Bitters: Meaning

- Campari, Angostura, Amer Picon, Fernet Branca, Underberg, Cynar, Suze, Orange bitters, Peach bitters

Service of red and white wine and champagne

UNIT IV

Wines of France:

- Wine laws and Classification
- Wine producing regions of France

Wines of Italy

- Wine laws and classification
- Wine producing regions of Italy
- Wines of Germany
 - Wine law and Classification
 - Wine producing regions of Germany
- Wines of Spain
 - Wine laws and classification
 - Wine producing regions of Spain
- Wines of Portugal
 - Wine classification
 - Wine producing regions
- Wines of US

- Wine laws and wine producing regions Australian Wines

- Wine laws and wine producing regions

UNIT V

Whisky- Introduction Meaning of Scotch whisky Production of Malt whisky, Grain whisky and blended whisky Types of Scotch whisky Scotch brands Characteristics of Irish whiskey, Bourbon Whiskey, Tennessee whiskey, rye whiskey and Canadian whisky

Brandy- Introduction Cognac-Production and types, label language, and brands Armagnac-Production, brands, label language

Gin-Introduction, Production and styles of Gin and Brands Rum-Production and brands Vodka- Introduction, Types and Brands Tequila- Introduction, Production, types and brands Other Spirits- Absinthe, Pastis, Akvavit, and sake Service of Brandy, Whisky. Gin, Rum, Tequila, Absinthe, Pastis, Akvavit, and sake

Reference

- 1. Food and Beverage Service, R,Singaravelavan, Oxford University Press
- 2. The Students Guide to Food & Drink John Cousins & Andrew Durkan Hodder & Stoughton.
- 3. The Beverage Book Andrew Durkan & John A.Cousins Hodder & Stoughton.
- 4. Table & Bar Jeffery Clarke
- 5. The International Guide to Drinks United Kingdom Bartenders Guild.

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
	80			

FRONT OFFICE

Course Category	Core
Code	3B10HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Understand the importance of front office department, organizational structure, duties and responsibilities of front office staff, types of tariff and room rate fixation methods
- 2. Explain the guest cycle, Types, Modes and processing of reservation and on reservation reports.
- 3. Detail the registration, check in process and guest services during the stay
- 4. Understand the check-out procedures and potential problems in check out
- 5. Appreciate the importance of Nigh auditing, PMS in hotels, performance evaluation and the importance of forecasting.

UNIT – I

Introduction to front office- role and importance of front office department in the hotel. Layout of front office department, organizational structure of the front office department, duties and responsibilities of front office personnel, Attributes required for front office staffs, departments that front office co-ordinates with.

Room Tariff- Meaning, Factors influencing the room tariff/rates, Types of room tariff/rates. Basic Plans- European plan, Continental Plan, American Pan, Modified American Plan Room Rate Fixation Methods– Cost plus, Rule of thumb approach and Hubbart Formula

UNIT- II

Guest cycle- pre-arrival, arrival, Stay, departure and Post-departure stages. Reservation— Need for reservation, Types of Reservations- Tentative, confirmed, and waitlisted Modes of Reservation, Sources of Reservation, Systems of Reservation – Manual and automatic advanced

Processing reservation requests, Reservation Reports

7 Hrs

UNIT –III

Registration process, Documents verified and procedure in handling C Form, Passport, Visa, and Aadhaar Card, Format of Hotel Register,

Manual or semi-automated system Check in Procedures - reserved guests, walk-in guests, VIP, Groups/crews, Scanty baggage guests, Foreign Nationals

Fully automated check in procedures

Guest Services during the stay-Handling guest mail, messages, wake up call, safe deposit locker, custody and control of guest keys, guest room change, guest paging, left luggage handling, internet services

UNIT-IV

Check out Procedure-Procedure in Manual and semi-automated system-Check out request, luggage handling, accounting all transactions, updating guest folio, determination of mode of payment, receiving payment, communicating departure to all the departments, updating front office records

Check out procedure in fully automated systems

Mode of settlement of Bills- Foreign currency, traveler's cheque, Demand draft, debit card and credit card

Potential check -out problems and solutions

UNIT-V

Night Auditing-Meaning and importance, Duties and Responsibilities of a Night Auditor, Night Audit Process Property Management System in Front Office- Importance PMS interface with stand-alone systems Different PMS – Micros, Amadeus PMS, IDS Fortune, ShawMan Evaluating Hotel Performance- Occupancy Ratios, Average Daily Rate, Average Room rate per guest, Revenue per available Room, Evaluation of Hotels by guests. Forecasting-Meaning and benefits,

Reference books:

- 1. Hotel Front Office Operations and Management Jatashankar R.Tewari
- 2. Managing front office operations- Michael.L. Kesavana & Richard.M. Brooks
- 3. Front office training manual- Sudhir Andrews.

7 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	TOTAL	MARKS	•	80

HOUSEKEEPING

Course Category	Core
Code	3B11HMC
Credit	2
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Understand the importance, organization structure, duties of housekeeping staff, layout of the housekeeping function, and coordination with other departments.
- 2. Know about various cleaning equipment, agents, cleaning of various surfaces and cleaning procedures during the pandemic
- 3. Explain the various types of guest rooms, contents of a guest room, room cleaning and bed making procedures, and public areas cleaning procedures
- 4. Understand the function of a control desk, key control, dealing with guest and employee theft, and laundry process
- 5. Understand the types of and procedure for flower arrangement, contract and outsourced housekeeping, and the pest control procedures.

UNIT I

Importance and Responsibilities of Housekeeping Department Organization of Housekeeping Department Duties and responsibilities of each staff Qualities required for Housekeeping staff Layout of the Housekeeping Department Coordination with other departments

UNIT II

Cleaning equipment- Mechanical and Manual equipment-their uses

Cleaning agents and their uses - water, detergents, abrasives, reagents, organic solvents, disinfectants and bleaches, Polishes

Cleaning procedure of Different surfaces- Metal, Glass, Plastic, Wood, Stone, Leather, and Rubber

Special cleaning procedures during pandemic

10 Hrs

UNIT III

Guest Rooms-Types and Status Guest floor Rules Contents of a guest room- Furniture, Fixtures and fittings, Mattress, and Bed linen. Types of mattress and their Sizes. Bed linen and their sizes. Cleaning procedure of guest rooms- Vacant, occupied and check out rooms Bed making procedure Guest supplies- In guest rooms and in the bath room Public areas Cleaning Procedures

Unit IV

Function of a control desk- Forms, Formats, Records and Registers Types of Keys and their control Guest and Employee theft control and procedure Lost and found articles- procedure and disposal. Laundry – Importance, layout of laundry, laundry process, stain removal procedures Dry Clearing- Advantages and limitations, process of dry cleaning, dry cleaning materials Handling staff uniform laundry

Unit V

Flower arrangement- Importance, Equipment and materials used for flower arrangement and their role

Guideline for flower arrangement, Flower arrangement for lobby, front desk, dining areas, VIP guest room, Conference room, buffets, public rest room

Japan/Oriental flower arrangement

Contract and Outsourced Housekeeping services- Meaning, advantages and limitations. Pest Control- Common pests and their control

Reference

- 1. Hotel Housekeeping Operations and Management, G.Raghbalan, Smritee Raghubalan, Oxford University Press
- 2. Hotel Housekeeping Training Manual, Sudhir Andrews, Tata Mc Graw-Hill

12 Hrs

10 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
	ΤΟΤΑΙ	L MARKS	1	80

BAKERY AND CONFECTIONERY PRACTICAL

Course Category	Core
Code	3B12HMC
Credit	3
Hours/week	3
Total Hours	54 Hrs
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives

At the end of the course, the students will be able to prepare various types of

- 1. Yeast goods
- 2. Short crust paste, sugar pastry, puff pastry, choux pastry and their products
- 3. Cakes, biscuits, sponges and Icings

Practical

- Introduction to Bakery Equipment and Tools
- Yeast Goods- Bread, Bread Rolls, Buns, Croissant, Brioche, Danish Pastry, Dough Nuts, Savarin, Baba au Rhum
- Short Crust Paste and products- Jam tarts, fruit pies, Date and nut turn over, Almond tarts, Fruit Pies
- Sugar pastry and products- Apple flan, Banana Flan
- Puff Pastry and products- Cream horns, Apple turnovers, Palmers
- Choux Pastry and its products-Chocolate eclairs, Cream buns
- Cake mixture and its products- Scones, Vanilla Buns, Cupcakes, Muffins, Rock cakes, Rich Fruit Cake
- Biscuit Mixture and its products-Shortbread biscuit, cats' tongues, Almond biscuits, sponge fingers, Madeleines
- Sponges and its products- Victoria sponge
- Genoese sponge and its products- Chocolate gateau, swiss role

Reference

- 1. Practical cookery, John Campbell, David Foskett, VictorCesarani, Book Power-Hodder education
- 2. Modern Cookery for Teaching and the Trade- Vol II, Thangam E Philip, Orient Black swan
- 3 Theory of Bakery and Confectionery- Ashokkumar Yogambal,Printice Hall India learning Ltd.

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Personal Hygiene and Grooming	02
Assignment	05
Product Knowledge/Viva	03
Performance	07
Record	03
TOTAL	20

End Semester Evaluation

Each Student should make the following three products

- 1. Any one Yeast product
- 2. Biscuit or sweet crust or short crust paste product
- 3. Cake

Components	Marks
Uniform and Grooming	03
Indenting and Plan of Work	05
Yeast Product	15
Biscuit/sweet crust/short crust product	10
Cake	10
Presentation	10
Viva	15
Scullery	02
Record	10
TOTAL	80

The Parameters for evaluating each product are:

Texture 60%, Colour 20%, Shape 10%, Taste 10%

FOOD AND BEVERAGE SERVICE PRACTICAL II

Course Category	Core
Code	3B13HMC
Credit	2
Hours/week	2
Total Hours	36 hours
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to do the following

- 1. Menu planning, cover laying and the service of various courses of menu
- 2. The service of different types of alcoholic beverages

Practical

- 1. Menu Planning- Indian and Continental
- 2. Table set up for menu compiled
- 3. Table set up for a la carte menu
- 4. Food service procedure
- 5. Application of English, French, American, Russian, and buffet service
- 6. Service of alcoholic beverages.
 - a. Beverage order taking procedure.
 - b. Service of red wine.
 - c. Service of white wine.
 - d. Service of rose wine.
 - e. Service of Sherry, Port, Madeira and Marsala.
 - f. Service of Vermouth
 - g. Service of Bitters.
 - h. Service of Champagne and other sparkling wine.
 - i. Service of Brandy.
 - j. Service of Whisky.
 - k. Service of Gin.
 - l. Service of Vodka.
 - m. Service of Rum.
 - n. Service of Tequila.
 - o. Service of bottled Beer, canned Beer and draught Beer.

Reference

- 1. Food and Beverage Service, R. Singravelavan, Oxford University Press
- 2. Food and beverage Service: Dennis R. Lillicrap, John A Cousins

Continuous Evaluation (CE): Max 10 Marks

Components	Marks
Personal Hygiene and Grooming	02
Assignment	05
Product Knowledge/Viva	03
Performance	07
Record	03
TOTAL	20

End Semester Evaluation

Components	Marks
Personal Hygiene and Grooming	03
Waiters Kit	02
Table d hôte Menu Planning	10
Cover laying	10
Service of any one course/dish	10
Service of any Two alcoholic drinks	20
Viva	15
Record	10
TOTAL	80

FRONT OFFICE PRACTICAL

Course Category	Core
Code	3B14HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Acquire skills in telephone handling
- 2. Perform the tasks of reservation, registration, check in, guest services, check out, preparation and settlement of bills
- 3. handle various situations, calculate occupancy ratios and use PMS software

Practical

- Telephone Handling Skills
- Role Play on the following. The necessary formats of the documents should be used for the same.
 - o Reservation
 - Registration
 - Check in Procedures
 - Assigning Rooms
 - Luggage handling
 - Paging the guests
 - Message handling
 - Wakeup Call
 - Check Out procedures
 - Preparation of Guest Bills
 - Settlement of bills
- Handling Special Situations
 - Crew Check-in, Group Check-in, walk in, Scanty Baggage customer, No Show, Request for overstay, Cancellation of reservations, Request for Change of room, Request for safety locker, Currency exchange
- Calculation of Occupancy ratios, and RevPAR
- PMS Computer application related to front office procedures

Reference

- 1. Hotel Front Office Operations and Management Jatashankar R.Tewari
- 2. Front office training manual- Sudhir Andrews.

Continuous Evaluation (CE): Max 10 Marks

Components	Marks
Personal Hygiene and Grooming	02
Assignment	05
Product Knowledge/Viva	03
Performance	07
Record	03
TOTAL	20

End Semester Evaluation

Components	Marks
Personal Hygiene and Grooming	03
Telephone Handling	07
Situation Handling	05
Any four Tasks in PMS	40
Viva	15
Record	10
TOTAL	80

HOUSEKEEPING PRACTICAL

Course Category	Core
Code	3B15HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	50 Marks (Internal 20 Marks + External 30 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Identify various cleaning equipment, cleaning agents, and linen
- 2. Perform various cleaning methods
- 3. Clean various surfaces, public areas, upholstery, and carpets
- 4. Clean the guest room and do bed making
- 5. Remove various types of stain and make flower arrangements

Practical

- Identification of cleaning agents, equipment & linen
- Cleaning Methods- Dusting, brooming, scrubbing, sweeping, polishing and vacuum cleaning
- Cleaning -various surfaces -Metal, Glass, Leather, Plastics, Ceramics, Wood, Tiles
- Cleaning -Public Areas- Windows, Wall, Ceilings, door
- Cleaning -Upholstery, Curtains and carpets
- Maid's Trolley set up
- Cleaning- guest rooms- Departure, Occupied, Vacant and VIP Room
- Guest supplies- In Room and Bath room
- Bed Making Procedures
- Room Inspection
- Stain Removal
- Flower Arrangement

Reference Books

- 1. Hotel Housekeeping Training Manual, Sudhir Andrews
- 2. Hotel House Keeping, A Training Manual, Second edition, Sudheer Andrews, Tata Mcgraw Hill Companies
- 3. Hotel House Keeping Operations and Management, Mr. G Raghubalan & Smirtee Raghubalan

Continuous Evaluation (CE): Max 10 Marks

Components	Marks	
Personal Hygiene and Grooming	02	
Assignment	05	
Product Knowledge/Viva	03	
Performance	07	
Record	03	
TOTAL	20	

End Semester Evaluation

Components	Marks
Personal Hygiene and Grooming	03
Cleaning Activity	30
(Two different surfaces)	
Bed Making	12
Flower Arrangement	10
Viva	15
Record	10
TOTAL	80

FOOD SCIENCE AND NUTRITION

Course Category	Complementary Elective course
Code	3C01HMC
Credit	4
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

At the end of the course, the students will be able to

- 1. Understand the types and action of heat on Carbohydrates and Protein
- 2. Explain the effect of cooking on Vegetable and Fruits, fats and oils, rancidity, reversion, polymerization and hydrogenation of oils.
- 3. Detail the classification of flavours, the role of flavour enhancer, about browning reactions and emulsions
- Appreciate the importance of nutrition, classification of nutrients, digestion, absorption, metabolism, function, sources, and daily requirements of Carbohydrates, proteins and fats.
 Classify the vitamins and Minerals, name the sources, and explain the function and their deficiencies
- 5. Understand the Basal Metabolic Rate, energy needs of a man and a woman, the calculation of Kilo calorie value, and Balance diet

UNIT I

11 Hrs

Introduction to and Importance of Food science

Carbohydrates – Introduction, Action of Moist heat and dry heat on starch and sugar Uses of Carbohydrates in food production

Protein- Classification of Protein-Complete, Partially complete, and incomplete protein Effect of heat on Milk protein, Egg protein

Meat- rigor mortis, factors affecting rigor mortis, changes in meet during cooking, tenderness of meat.

Effect of cooking on pulses

Texturized Vegetable Protein (TVP)- Meaning and its advantages

UNIT II

Fruits and Vegetables- Effect of cooking on vegetables and fruits, Colouring pigmentschlorophylls, carotenoids, flavonoids

Lipids - Sources of fats and oils-Animal, Marine and Vegetables with example

Saturated, unsaturated and polyunsaturated fats- meaning

Properties of fats and oils

Rancidity-Meaning and Types

12 hrs

Reversion- meaning – Difference between rancidity and reversion Factors responsible for rancidity and reversion, Prevention of rancidity Effect of heat and fats and oils, Polymerization Hydrogenation of Oils

UNIT III

9 Hrs

Flavours- Meaning, Classification with examples, Flavour enhancer – Meaning with examples Browning reactions- Introduction, types of browning reactions, prevention of enzymatic browning, Non-Enzymatic Browning-Maillard reaction Role of browning food production, Detrimental effects of Browning Emulsion-meaning and some common food emulsions

UNIT IV

11 Hrs

Introduction to and Importance of Nutrition Definition of Malnutrition, Under nutrition, Over nutrition, diet, Kilocalorie Classification of Nutrients- Macro Nutrients and Micro Nutrients- Meaning and Examples Digestions, absorption and metabolism of food Carbohydrate- Classification, digestion, absorption and metabolism, function of carbohydrates, sources, Role of dietary fibre, Recommended Daily allowances Protein-- Classification, digestion, absorption and metabolism, function of Protein, Sources, deficiency. Effect of excess protein, Recommended Daily allowances Lipids- digestion, absorption and metabolism, function of fats, Sources, deficiency, Recommended Daily allowances Water-Function, Daily requirement, Deficiency of water

UNIT V

11 Hrs

Vitamins- Classification- Fat Soluble and Water soluble- Examples Function, deficiency and sources of fat and water soluble vitamins Effect of cooking on Vitamins

Minerals- Meaning, classification with examples, General function of Minerals Function, sources and deficiency of Calcium, Phosphorous, Magnesium, Potassium, Sodium, Chlorine, Sulphur, Iron, manganese, iodine, fluorine, and zinc Energy Metabolism- Meaning of Kilo Calorie, Energy value of Carbohydrates, Protein and Fat, Meaning of Basal Metabolic Rate (MBR) for men and women, Factors affecting the BMR, Energy needs of a normal/reference man and woman Calculation of energy/Kilo calorie value of a meal or dish Balance diet _meaning and its importance, Steps in planning a balanced meal

Reference

- 1. Food Science and Nutrition, Sunetra Roday, Oxford University Press
- 2. Food science, B. Srilakshmi, New Age International

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 Marks HRS 3

Question Paper Pattern

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL	
А	Multiple Choice Questions.	10 Questions	01 Mark	10	
	Each Question should have	2 Questions to be	Each		
	four options	asked from Each			
		Unit			
В	EITHER OR	5 Questions	05 Marks	25	
	(Short answer)	2 Questions from	for Each		
		each Unit with			
		internal Choice			
С	EITHER OR	5 Questions	09 Marks	45	
	(Long answer)	2 Questions from	for Each		
		each Unit with			
		internal Choice			
	TOTAL MARKS				

SCHEME OF EXAMINATION AND SYLLABUS

SEMESTER IV

	Course			Marks		Duration	Contact	
No.	Code	Title	Internal	External	Total	of Exam	Hrs / Wk	Credit
1	4B16HMC	Industrial Training	20	80	100	3 hrs		5
	TC	TAL	20	80	100			5

INDUSTRIAL TRAINING

Course Category	Core
Code	4B16HMC
Credit	5
Weeks / Days of Training	17 weeks/ 102 Days
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

- 1. To understand the real work environment of the industry
- 2. To observe and learn the new technology and latest trends used in various departments
- 3. To impart confidence in handling the guests
- 4. To improve their communication skills and over all personality development.

Industrial Exposure training for a duration of 17 weeks in a not less than 3-star Hotels is introduced in the fourth semester as a part of the curriculum requirement.

The primary objective of this training is to provide an opportunity to the students to understand the actual work environment in the four core departments of the Hotel. Students will be able to observe the latest technology applied and the latest trends followed in the Hotels. The students will be able to interact with the guests and understand their needs. At the end of the training, the students' communication skills, confidence level and overall personality will improve.

Training arrangement will be made by the Training Coordinator of the Institute. Once the student has been selected / deputed for Industrial Training bythe institute, he/she shall not be permitted to undergo IT elsewhere. In case students make direct arrangements with the hotel for Industrial Training, these will necessarily have to be approved by the institute. Students selected through campus interviews will not seek Industrial Training on their own.

The students should undergo training from the date announced by the Institute. No student is allowed to deviate from the training schedule unless approved by the Principal of the Institute for a valid reason.

The duration of training will be 17 weeks. This would be divided into four/five weeks training in each of the four key areas of the Hotel- Food Production, Food & Beverage Service, Accommodation Operations & Front Office Operations.

Industrial Training will require an input of 102 working days i.e. (17 weeks x 06 days = 102 days). A student can avail leave to a maximum of 15% (15 days) only with prior permission of the hotel authorities. Minimum 75 % of attendance is required to appear for the end term examination. The Vice-Chancellor of the University can condone the shortage of attendance maximum of fourteen days on Medical grounds, if eligible, as per the University regulations.

Any student having less than the required percentage of attendance i.e 75% will have to compensate the attendance shortage during the summer vacation of the second year and to appear for the examination in the next academic year at the end of fourth semester. Only one chance will be given to compensate the attendance shortage. It is mandatory that every student complete the Industrial Training before he appears for 6th Semester examination.

All the students will be contacted frequently by the Training coordinator of the Institute.

During the training, each student should maintain a log book. Students should enter the daily activities, skills acquired and the observations in the log book and get it signed by the immediate supervisor.

At the end of the training, each student should prepare a training report. The content of the training report will include the Certificate page for the Institute, Certificate page to be signed by the Examiners, Copy of the Certificate issued by the Hotel, Introduction, Profile of the Hotel, Organization structure of the Hotel, Functions of the departments, Duties Performed, skills acquired in each department, Observations on technology / latest trend and any other relevant information pertaining to leaning outcome.

Out total 100 marks, 20 marks will be for internal and 80 marks for external. The internal marks will be awarded at the end of the training by the Training Manager or Personnel Manager or any competent authority of the Hotel who is closely monitoring the trainees based on the parameters given below

Attendance	3 Marks
Punctuality	2 Marks
Grooming	2 Marks
Attitude	3 Marks
Performance	10 Marks

The Internal Mark statement (format enclosed) will be signed by the authority awarded the marks with name and the seal of the Hotel

End Semester Evaluation

Out of 80 marks for end semester evaluation, 10 marks is assigned for log book, 20 for the training report and 50 marks for the seminar/presentation before the panel of examiners. Panel of examiners will consist of one Internal examiner and one external examiner appointed by the University. The presentation would be limited to only one key area of the student's interest.

During the external examination, every student must produce the following compulsorily.

- 1. Training certificate -original along with attested photo copy
- 2. Log Book
- 3. Training report- 2 copies

After the examination, Original training certificate, one copy of the training report and the log book will be returned to the students.

Out of 80 External marks, 10 marks is assigned for log book, 20 for the training report and 50 marks for the seminar/presentation before the panel of examiners. The students should do power point presentation

Panel of examiners will consist of one Internal examiner and one external examiner appointed by the University. The presentation would be limited to only one key area of the student's interest.

During the external examination, every student must produce the following compulsorily.

- 4. Training certificate -original along with attested photo copy
- 5. Log Book
- 6. Training report- 2 copies

After the examination, original training certificate, one copy of the training report and the log book will be returned to the students.

FORMAT FOR NTERNAL MARKS STATEMENT

NAME OF THE HOTEL AND ADDRESS

CONTINUOUS EVALUATION MARK STATEMENT

COURSE: BSc Hotel Management and Catering Science SUBJECT: Industrial Training 4B16HMC SEMESTER: 4 ACADEMIC YEAR:_____

MAX MARKS: 20

SNO	NAME	REGD NO	TRAINING		DAYS	MARKS
			FROM	TO	PRESENT	AWARDED

DATE:

signature

Name:

Designation:

Seal

SCHEME OF EXAMINATION AND SYLLABUS

	Course		Marks			Duratio	Contact	
No.	Code	Title	Internal	External	Total	nof Exam	Hrs / Wk	Credit
1	5A02HMC	Environmental Studies	20	80	100	3	3	4
2	5A03HMC	Accounts	20	80	100	3	4	4
3	5B17HMC	Food Production III	20	80	100	3	3	2
4	5B18HMC	Food and Beverage Service III	20	80	100	3	3	2
5	5B19HMC	Food Production Practical II	20	80	100	4	3	2
6	5B20HMC	Food and Beverage Service Practical III	20	80	100	3	3	2
		Project					1	
7	5C02HMC	Functions of Management	20	80	100	3	3	4
8	5D01HMC 5D02HMC 5D03HMC		10	40	50	3	2	2
	TOTAL		150	600	750		25	22

SEMESTER V

ENVIRONMENTAL STUDIES

Course Category	General Awareness
Code	5A02HMC
Credit	4
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives

- To understand the multi-disciplinary nature of environmental studies, need for Public awareness renewable and non-renewable resources, problems associated with Natural resources
- To study about ecosystem and bio diversity
- To learn environmental pollution, disaster management, social issues, environment Protection Act, Human Population and the Environment

UNIT I

Multidisciplinary nature of environmental studies

Definition, scope and importance, Need for public awareness.

Natural Resources

Renewable and non-renewable resources

Natural resources and associated problems.

Forest resources: Use and over-exploitation, deforestation, Timber extraction, mining, dams and their effects on forest and tribal people.

Water resources: Use and over-utilization of surface and ground water, floods, drought, conflicts over water, dams-benefits and problems.

Mineral resources: Use and exploitation, environmental effects of extractingand using mineral resources.

Food resources: World food problems, changes caused by agriculture and overgrazing, effects of modern agriculture, fertilizer-pesticide problems, waterlogging, salinity.

Energy resources: Growing energy needs, renewable and non-renewable energy sources, use of alternate energy sources.

Land resources: Land as a resource, land degradation, man induced landslides, soil erosion and desertification.

Role of an individual in conservation of natural resources.

Equitable use of resources for sustainable lifestyles.

UNIT II

Ecosystems Concept of an ecosystem, Structure and function of an ecosystem. Producers, consumers and decomposers. Energy flow in the ecosystem. Ecological succession. Food chains, food webs and ecological pyramids. Introduction, types, characteristic features, structure and function of Forest ecosystem, Grassland ecosystem, Desert ecosystem, Aquatic ecosystems (ponds, streams, lakes, rivers,

oceans, estuaries)

Biodiversity and its conservation-Introduction – Definition: genetic, species and ecosystem diversity.

Biogeographical classification of India

Value of biodiversity: consumptive use, productive use, social, ethical, aesthetic and optionvalues

Biodiversity at global, National and local levels.

India as a mega-diversity nation

Hot-sports of biodiversity.

Threats to biodiversity: habitat loss, poaching of wildlife, man-wildlife conflicts.

Endangered and endemic species of India

Conservation of biodiversity: In-situ and Ex-situ conservation of biodiversity.

UNIT III

10 Hrs

Environmental Pollution-Definition, Cause, effects and control measures of Air pollution, Water pollution, Soil pollution, Marine pollution, Noise pollution, Thermal pollution, Nuclear hazards

Solid waste Management: Causes, effects and control measures of urban and industrial wastes.

Role of an individual in prevention of pollution.

Disaster management: floods, earthquake, cyclone and landslides.

UNIT IV

10 Hrs

From Unsustainable to Sustainable development

Urban problems related to energy

Social Issues and the Environment

Water conservation, rain water harvesting, watershed management

Resettlement and rehabilitation of people; its problems and concerns

Environmental ethics: Issues and possible solutions.

Climate change, globalwarming, acid rain, ozone layer depletion, nuclear accidents and holocaust.

Wasteland reclamation

Consumerism and waste products

UNIT V

Environment Protection Act. Air (Prevention and Control of Pollution) Act. Water (Prevention and control of Pollution) Act Wildlife Protection Act Forest Conservation Act Issues involved in enforcement of environmental legislation. Public awareness. Human Population and the Environment Population growth, variation among nations. Population explosion – Family Welfare Program Environment and human health. Human Rights. Value Education. HIV/AIDS. Women and Child Welfare. Role of Information Technology in Environment and human health.

Reference

1. Environmental Studies, Erach Bharucha, University Grants Commission

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	ТОТА	L MARKS		80

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ACCOUNTS

Course Category	General Awareness
Code	5A03HMC
Credit	4
Hours/week	4
Total Hours	72
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

- To understand the importance of accounting, accounting equation, journalizing rules, journal formats and journal entries
- to learn the ledger posting and subsidiary books
- To knowthe preparation of bank reconciliation statement
- To learn the preparation of trial balance and final accounts
- To understand revenue and capital expenditure, the need for depreciation and the calculation of depreciation

UNIT I

Introduction to accounting, meaning of accounting, Importance of accounting, Accounting concepts, accounting equation. Terms- Capital, Liabilities, Assets, Debtors, Creditors Journal- Meaning and Definition of Journal, Journal Format Rules for journalizing Opening entry, Simple and Compound entries – Journal entry Exercise

UNIT II

Ledger-Meaning of ledger Ledger Format, Ledger Posting Balancing of an account

Subsidiary books- Meaning and uses Entries in Purchase Book, Sales Book, Purchase Returns, Sales Returns, Bills receivable, Bills payable, Cash book, Journal Proper - Exercise

UNIT III

Cash book- Meaning, Advantages Simple, Double and Three Column Cash Book Petty Cash Book

15 Hrs

15 Hrs

Bank reconciliation statement-Meaning Reasons for difference in Pass Book and Cash Book Balances Preparation of Bank Reconciliation Statement- Exercise

UNIT IV

Trial balance Objects of Trial Balance, Method of Preparing Trial Balance, Advantages of Trial Balance Errors disclosed and not disclosed by Trial Balance Preparation of Trial Balance - Exercise

Final accounts Procedure for preparation of Final Accounts Difference between Trading Accounts, Profit & Loss Accounts and Balance Sheet Adjustments (Only four) -Closing Stock, Pre-paid Expenses, Outstanding Expenses, Depreciation. Exercise

UNIT V

10 Hrs

Capital and revenue expenditure Meaning Definition of Capital and Revenue Expenditure Deferred revenue expenditure Difference between capital expenditure and revenue expenditure

Depreciation

Meaning od depreciation, need for depreciation, Straight line Method and diminishing Balance method of depreciation. Advantages and disadvantages- Exercise

Reference

- 1. Maheshwari, S.N. and Maheshwari, S. K (2013). *An introductionto Accountancy*. New Delhi: Vikas Publishing House.
- 2. Double Entry Book Keeping, T.S.Grewal, Sultan Chand Publishers

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	ТОТА	L MARKS	1	80

FOOD PRODUCTION – III

Course Category	Core
Code	5B17HMC
Credit	2
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

- 1. To learn the history of and the various spices and masalas used in Indian Cuisine
- 2. To gain knowledge on basic gravies and thickening agents used in Indian cuisine
- 3. To understand the characteristics of regional and ethnic cuisines of India
- 4. To learn Indian breakfast, street foods, and sweet preparations

UNIT I

Introduction to Indian Cookery- History, Influence of religious faith and foreign invasion on Indian Cuisine.

Spices and condiments used in Indiancookery, masalas-Meaning and its role, different masalas used in Indian cookery, composition of different masalas- Garam Masala, Sambhar Masala, Rasam Masala, Chat Masala, Pulao Masala, Chai Masala, and masalas available in regional areas

UNIT II

Basic Indian gravies -Brown onion gravy, Makhani gravy, White gravy, Hariyali gravy-Recipes with any three dishes prepared from these gravies, difference between masalas and gravies. Thickening agents used in Indian cookery

Tandoori Marination- recipe, use of marination

Indian culinary terms

UNIT III

Characteristics of Parsi, Awadhi, Jain, Mughlai, Bhojpuri cuisines and Sattvic Diet – Examples of dishes

Regional Indian cuisine- Characteristics, special equipment, staple diets of Maharashtra, Rajasthan, Gujrat, Punjab, Kashmir- Examples of popular dishes of each State

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10 Hrs

12 Hrs

UNIT IV

Regional Indian cuisine- Characteristics, special equipment, staple diets of Uttar Pradesh, Madhya Pradesh, West Bengal, Andhra, Goa, Karnataka, Tamil Nadu, Kerala- Examples of popular dishes of each State

UNIT V

Indian Breakfast Preparations

Street Foods of India- Meaning, popular street foods- Preparation methods and descriptions of Wada Pav, Pav Bhaji, Samosa, Kachori, Bhel Puri, Pani Puri, Momos, Pakoras, Mirchi Bajji, Masala Wada

Indian Sweets- Famous Indian sweets- Preparation methods and descriptions of Shrikhand, Peda, Rasagulla, Rabri, Rasmalai, Gulab Jamun, Kaju Kathli, Wheat Halwa, Falooda, Malpua Indian cuisine around the world- factors contributing to growth of Indian cuisine around the world

Reference

- 1. Modern Cookery. Volume I, Thangam E. Philip, Orient Longman
- 2. Rotis & Naans of India, 5th edition, Purobi Babbar Laurier Books Ltd.
- 3. Mithai: Collection of Indian Traditional sweets, Pramila Parmar, Ubs Publishers
- 4. Food Heritage of India, Vimla Patil, Vakils Feffer & Simons Ltd

12 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	ТОТА	L MARKS	1	80

FOOD AND BEVERAGE SERVICE III

Course Category	Core
Code	5B18HMC
Credit	2
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

- 1. To learn about liqueurs, eaux-de-vie, specialty coffee, wine tasting procedure, and pairing wines with food
- 2. To understand various methods of preparing cocktails, mocktails, and mixed drinks and equipment required to make these drinks
- 3. To gain knowledge on Guéridon service
- 4. To understand organizing of a function catering, various types of table plans, service procedure for formal and informal functions, and procedure for toast.
- 5. To learn about organizing an out catering, supervisory function and the impact of covid 19 on restaurant and function catering business

UNIT I

Liqueurs: Meaning,

Production of liqueurs- Base spirit, Flavoring agents, sweetening agents and Production methods

Flavour, colour, base spirit and country of origin of Liqueurs

Method of making Liqueur coffee/Specialty coffee

Eaux-de-vie- Meaning and examples

Wine Tasting- Purpose and the steps in wine tasting

Pairing wine and food-guidelines, wine and food suggestions, problem dishes Wines with Asian food

UNIT II

Meaning of cocktails, mocktails and mixed drinks

Components of cocktails

Methods of making cocktails- building, stirring, shaking, blending and layering

Equipment and tools required for making cocktails and their uses

Points to note while making cocktails

Whisky, Rum, Gin, Brandy, Vodka, Tequila based cocktails- Five examples for each with recipes

Method of Making Mulled wines, Egg Nogs, Punches, Mint Julep, Daisy, Pousse-café, Sours, Frappes, Sangarees

Examples and recipes for any five Mocktails

11 Hrs

UNIT III

Guéridon Service- Meaning Types of trolleys, Equipment used on a trolley Food preparation techniques- Tossing/Mixing, cooking, carving, flambéing Dishes prepared on the trolley- Steak Tartare, Steak Diane, Strawberry Romanoff, Crepes Suzette Advantages and limitations of Guéridon service

UNIT IV

Function catering Function of a Banqueting Department Meaning of function catering, Types of Function Organizing a function catering Booking a Function, Function prospectus or Function contract sheet Communication to other departments Function Menus-Factors to be considered while planning Menus for functions Different types of Table plans and space requirement Staff requirement calculation Seating plan in a formal function Service procedure for a formal function and informal function Procedure for Toast

UNIT V

Outdoor catering Meaning and its importance Organizing outdoor catering service Importance of Preliminary survey of the cite Menu analysis for Function Catering Staff requirement for outdoor catering Checklist for outdoor catering Buffet set up and service Disposables and its Importance in outdoor catering Post catering functions

Effect of Covid 19 pandemic on Restaurant and banquet business

Supervisory functions- Briefing, checking the table set ups, table allocations, handling tips, stock taking, requisitioning, handling complaints, and staff training Customer Relations Management

Reference

- 1. Food and Beverage Service, R,Singaravelavan, Oxford University Press
- 2. The Students Guide to Food & Drink John Cousins & Andrew Durkan Hodder & Stoughton.
- 3. The International Guide to Drinks United Kingdom Bartenders Guild.
- 4. Food and beverage Service: Dennis R. lillicrap, John A Cousins

09 Hrs

12 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL	
Α	Multiple Choice Questions.	10 Questions	01 Mark	10	
	Each Question should have	2 Questions to be	Each		
	four options	asked from Each			
		Unit			
В	EITHER OR	5 Questions	05 Marks	25	
	(Short answer)	2 Questions from	for Each		
		each Unit with			
		internal Choice			
С	EITHER OR	5 Questions	09 Marks	45	
	(Long answer)	2 Questions from	for Each		
		each Unit with			
		internal Choice			
	TOTAL MARKS				

FOOD PRODUCTION PRACTICAL II

Course Category	Core
Code	5B19HMC
Credit	2
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

To impart skills in the preparation of various regional, tandoor, breakfast, street food and festival dishes of India.

Practical

18 practical will be conducted to train the students in the preparation of Indian regional dishes.

Institute will compile 10 menus of 5 dishes each, including the varieties given from the S.No 1 to 12 as per the guidelines given below. As far as possible, the menu should represent regional cuisine.

Guidelines for the Menu

- 1. Rice OR Indian Bread
- 2. Vegetables OR Panir AND /OR Dal
- 3. Egg OR Fish OR Chicken OR Mutton
- 4. Chutney/Raitha
- 5. Indian Sweet

Other 8 Practical comprise of 2 practical on Street food, 1 practical on Tandoor demonstration, 2 practical on South Indian breakfast and one 3 practical on Regional Festival Menus.

S.N	Dishes	Varieties	No. of Practical
1	Rice	6	
2	Indian Bread	4	
3	Dal preparation	4	
4	Panir Preparation	3	
5	Vegetable Preparation	5	

6	Egg Preparation	2	
7	Fish Preparation	2	10 No
8	Chicken Preparation	4	
9	Mutton Preparation	2	
10	Chutney	3	
11	Raitha	5	
12	Indian Sweets	10	
13	Street Foods	6	2 No
14	Demonstration on Tandoori Preparation		1 No
	Nan/Roti. Chicken Tikka, Seek Kebab,		
	Vegetable and Panir Tikka		
15	South Indian Break Fast Menus	6	2 No
16	Regional Festival Menus		3 No

Reference

- 1. Modern Cookery. Volume I, Thangam E. Philip, Orient Longman
- 2. Rotis & Naans of India, 5th edition, Purobi Babbar Laurier Books Ltd.;
- 3. Mithai: Collection of Indian Traditional sweets, Pramila Parmar, Ubs Publishers
- 4. Food Heritage of India, Vimla Patil, Vakils Feffer & Simons Ltd

Continuous Evaluation

Components	Marks	
Personal Hygiene and Grooming	02	
Assignments - assignments relevant to course	05	
Product Knowledge / Viva	03	
Performance	07	
Record	03	
Total	20	

End Semester Evaluation

Each student should prepare the following

- 1. Rice
- 2. Indian Bread
- 3. Fish/Chicken/Mutton preparation
- 4. Vegetables/dal/Panir Preparation
- 5. Sweet

Components	Marks
Uniform and Grooming	3
Indenting and Plan of Work	5
Rice	10
Indian Bread	07
Fish/Chicken/Mutton	10
Vegetables /Dal/Panir	05
Sweet	08
Presentation	5
Scullery	2
Viva	15
Record	10
TOTAL	80

The parameters for evaluating the dishes : Temperature 20%, Texture /Consistency 20%, Aroma/flavour 20%, Taste 20%, Eye Appeal 20%

FOOD AND BEVERAGE SERVICE PRACTICAL III

Course Category	Core
Code	5B20HMC
Credit	2
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

To impart training to the students in

- 1. Menu planning, table set up and service
- 2. Wine evaluation, wine suggestion with the dishes and wine service with the food
- 3. The preparation of cocktails, mixed drinks and mocktails
- 4. Trolley service
- 5. Function booking, organizing, and in setting up various table plans
- 6. The food service for the formal and informal function
- 7. Toasting procedure
- 8. Organizing outdoor catering service

Practical

- 1. Menu planning, table set ups and service procedure
- 2. Service of liqueurs and specialty coffee
- 3. Wine evaluation
- 4. Menu planning with wine suggestion
- 5. Indian Menu planning with wine suggestion
- 6. Cover set up with wine glasses and service of wine with food
- 7. Chinese dishes and wine suggestion
- 8. Serving wine with food
- 9. Identification of equipment used for cocktail making
- 10. Preparation and service of whiskey, rum, brandy, gin, vodka, and tequila-based cocktails
- 11. Preparation and service of Mocktails
- 12. Preparation of mixed drinks
- 13. Gueridon service- Steak and flambe preparations
- 14. Function booking
- 15. Table plans for theatre style, class room style, top table with sprigs
- 16. Function Menu planning
- 17. Service Procedure in formal function
- 18. Service procedure in informal function
- 19. Toasting procedure

- 20. Calculation of staff requirement for formal and informal function
- 21. Buffet arrangement
- 22. Preliminary survey for outdoor catering format
- 23. Checklist for outdoor catering
- 24. Menu analysis for identifying outdoor catering food production and service equipment requirement

Reference

- 1. Food and Beverage Service, R,Singaravelavan, Oxford University Press
- 2. The Students Guide to Food & Drink John Cousins & Andrew Durkan Hodder & Stoughton.
- 3. The International Guide to Drinks United Kingdom Bartenders Guild.
- 4. Food and beverage Service: Dennis R. lillicrap, John A Cousins

Continuous Evaluation

Components	Marks
Personal Hygiene and Grooming	02
Assignments - assignments relevant to course	05
Product Knowledge / Viva	03
Performance	07
Record	03
Total	20

End Semester Evaluation

Components	Marks
Uniform and Grooming	3
Waiters kit	2
Menu Planning with Wine	10
suggestion	
Cover set up for the Menu	10
compiled	
Gueridon trolley set up	10
Gueridon trolley service	10
Cocktail preparation and	10
service	
Viva	15
Record	10
TOTAL	80

PROJECT

The students are introduced to Research work in Sem V to train the students in the research area. Research topic will be from any sectors of the hospitality Industry. The result and the findings of the research should be useful to all the stake holders. Each student should do the research individually.

The objective of research is to seek answers to problems through application of scientific methodology which guarantees that information collected is reliable and unbiased. This information is utilized to make conclusions and recommend solutions.

The elements that are to be kept in mind while undertaking research is deciding a relevant topic, feasibility, coverage, accuracy, objectivity and ethics. In the SEM V, students will work closely with their supervisor/guide and develop mutually working relationship to initiate the research which would involve preparing an outline and preliminary collection of data. The supervisor will guide the student in framing and planning the research project and the methodology to be adopted in collection of data, through interviews, telephones, mailers etc. while the student on their part will expose themselves to research of the topic through meetings, interviews, internet search, library etc.

The student should generally produce all material in word processed or typed format so that the presentation is neat and legible. The research should be planned to minimise time wastage and a clear time scale should be put in place. The research should really spell out the objective, its findings, the methodology adopted, its conclusions and recommendations. The student and supervisor will work together to prepare synopsis of the research.

One hour per week has been allocated for the purpose and students along with the supervisor must regularly interact during this period. At the end of the fifth semester, the students should have finalized the topic, developed the research design, review of literature, collected secondary data and reference material, and developed the questionnaires. The status of the research should be presented at the end of the semester to the guide.

Complementary Elective course

FUNCTIONS OF MANAGEMENT

Code	5C02HMC
Credit	4
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives:

Course Category

- 1. To learn the Nature of Management, different schools of thoughts and the functions of Management
- 2. To understand importance of planning and the decision-making process
- 3. To understand types of organization, span of control, delegation of authority, and various styles of leadership
- 4. To gain knowledge on staffing, induction, and training, importance of job analysis, job description and Performance appraisal
- 5. To learn the importance of directing, motivation and controlling

UNIT I

Nature and Scope of Management – Management Science or Arts Frederick Taylor's Principles of Management Henri Fayol's 14 Principles of Management Different Schools of Thoughts. The Hawthorne Studies Functions of Management

UNIT II

Planning: The Meaning and Importance of Planning, Steps in Planning, Types of planning
Objectives and Policies – Meaning of Objectives, Importance.
Nature of Policies – Methods of Policies and Procedures.
Decision Making – Process of Decision Making, Problems involved in decision Making.

UNIT III

Organization - meaning Types of organization – Formal, Informal, Organization Structures, Span of Control Delegation of authority- Meaning – Importance – Centralization and Decentralization, their advantages and disadvantages Line and Staff relationship. Leadership -Meaning and Definition – Traits of a Leader Leadership styles- various styles of Leadership, their advantages and disadvantages

10 Hrs

12 Hrs

UNIT IV

Staffing -Sources of Recruitment – Selection Process – Induction – Training. Job Analysis -Job Specification – Job Description – Job enrichment Performance Analysis: Purpose

UNIT V

11 Hrs

11 Hrs

Directing : Meaning & Definition – Nature and Importance of Directing. Motivation: Meaning – Importance of Motivation – Theories of Motivation, Abraham Maslow's, Frederick Herzberg, Douglas McGregor's X-Y theory Controlling : Meaning and Definition – Importance of Control – Control Process.

Reference

- 1. Management L.M. Prasad, Sultan Chand & Sons
- 2. Essentials of Management Harold Koontz, Heinz Weihrich Tata McGraw Hill
- 3. Business Management Dinkar Pagare, Sultan Chand & Sons
- 4. Organization & Management C.B Gupta, Sultan Chand & Sons

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
B	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	80			

FOOD COST CONTROL

Course Category	Generic Elective Course
Code	5D01HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	50 Marks (Internal 10 Marks + External 40 Marks)
Exam Hours	2 Hours

Objective

- 1. To understand the responsibilities and constraints of F&B department, factors contributing to meal and drink experience and the customers preference for a Restaurant
- 2. To learn the types of Menu, considerations in Menu planning, Menu pricing models, Pricing of Beverages, types of beverage list and designing of wine list
- 3. To know the Purchasing procedure, different methods of purchasing. the importance of purchase specification, receiving and issuing procedures of food and Beverages
- 4. To comprehend the objective and Problems in food and beverage cost control, importance of standard recipes, standard yield and standard portions in food cost control and the calculation of food cost and beverage cost
- 5. To learn the Classification of cost, elements of cost and sales, various profits, Breakeven point and calculation Breakeven sales
- 6. To gain knowledge on the yardstick to measure the performance of Food and Beverage department

UNIT-1

Introduction to Costing- Types of Cost- according to Nature and Behaviour, controllability, and Time.

Elements of Cost and Sales- Industry average of elements of cost Food Cost and Beverage cost- calculation

UNIT II

Recipe costing, food cost per portion Methods of fixing Selling price Profits- Gross profit, After wage Profit and Net Profit

7 Hrs

7Hrs

132

UNIT- III

Standard purchase specification: meaning & objective Receiving procedure – Receiving of expensive commodities Storing & issuing procedure Stock taking – Objective of stock taking, Stock turnover – Stock levels.

UNIT IV

Food cost Control: Objective of food cost control, Problems in Food cost control, Importance of Volume forecasting, standard recipes, standard yield and standard portions in food cost control Calculation of food cost

UNIT V

Food cost control check list Daily and weekly food cost report Sales control- Manual and Computerised System-Manual sales control procedure and problems, Computerised system and advantages.

Reference

- 1. Food and Beverage Management Bernard Davis, Andrew Lockwood, Peter Alcott, Ioannis S. Pantelidis, Elsevier
- 2. Food and Beverage Service- R.Singaravelavan, Oxford University Press

7 Hrs

7 Hrs

Continuous Evaluation (CE): Max 10 Marks

Components	Marks
Test	05 Marks
Assignments and Viva	05 Marks
TOTAL MARKS	10

End Semester Evaluation (ESE): Max 40 MarksHRS 2

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL	
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	⅓ Mark Each	05	
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	02 Marks for Each	10	
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25	
	TOTAL MARKS 40				

135

FOOD SAFETY

Course Category	Generic Elective Course
Code	5D02HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	50 Marks (Internal 10 Marks + External 40 Marks)
Exam Hours	2 Hours

Objective

At the end of the course, the students will be able to

- 1. Understand various food borne micro-organisms, factors affecting their growth and causes for food spoilage
- 2. Knowthe storage temperatures for various types of food, and storage procedure
- 3. Detail the food preservation methods
- 4. Understand food allergies, adulterants, importance of food hygiene and causes for food poisoning role of food additives, common food adulterants used and the ways to detect them
- 5. Understand types of food poisoning bacteria and prevention

UNIT I

Micro-organisms- General characteristics and

Common food borne micro-organisms-Bacteria, Fungi- Yeasts and Moulds, Virus, and Parasites

Factors affecting their growth in food

Food Spoilage-Types- Chemical and Microbial

Microbial Spoilage- Moulds, Yeasts, Bacteria

Chemical Spoilage Causes for spoilage

UNIT II

Food storage- Purpose- storage temperature of Vegetables, fruits, Dairy products, Fish, Meat, Poultry, Bakery products and frozen foods Storage procedure

6 Hrs

UNIT III

Preservation- Meaning and importance

Methods of Food preservation- Preservation by drying or dehydration, chilling and freezing, heating (canning and bottling, pasteurization, sterilization) salting, smoking, sugar, acids, chemicals, radiation, Modified atmosphere packaging

UNIT IV

Food Allergies- Meaning, symptoms, foods that commonly contain allergens, control of food allergies

Adulterants-Meaning of adulterated food, Common adulterants in food and Method of their detection

Importance of Personal, Kitchen and Food Hygiene

Food Poisoning- Meaning and Types of food poisoning- Bacteria, Chemical and Metal Chemical and Metallic food poisoning and prevention

UNIT V

8 Hrs

Bacteria Food Poisoning, cross-contamination, conditions for bacterial growth, danger zone, Types of food poisoning bacteria- Salmonella group, Staphylococcus aureus, Clostridium perfringens, Bacillus cereus, and Escherichia Coli (E. coli) their incubation period, symptoms and prevention. Sources and Prevention of bacterial food poisoning.

Foods requiring special attention to avoid food poisoning.

Reference

- 1. The theory of Catering, 11th Edition, David Foskett and Victor Cesarani, Hodder Education
- 2. Food Science and Nutrition, Third Edition, Sunetra Roday, Oxford university Press

Continuous Evaluation (CE): Max 10 Marks

Components	Marks
Test	05 Marks
Assignments and Viva	05 Marks
TOTAL MARKS	10

End Semester Evaluation (ESE): Max 40 MarksHRS 2

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	½ Mark Each	05
B	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	02 Marks for Each	10
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
	ТОТА	L MARKS		40

Course Category	Generic Elective Course
Code	5D03HMC
Credit	2
Hours/week	2
Total Hours	36
Max Marks	50 Marks (Internal 10 Marks + External 40 Marks)
Exam Hours	2 Hours

INTRODUCTION TO HOSPITALITY INDUSTRY

Objectives

- 1. To understand various sectors of the hospitality industry and the career opportunity *in Hospitality industry*
- 2. To know types of hotels, rooms, tariffs and the sources of reservations
- 3. To learn the organization structure of hotels and the functions of the department
- 4. To knowabout various types of restaurants and their characteristics
- 5. To understand the Institutional and Transport Catering

UNIT I

Meaning of Hospitality, Sectors of Hospitality Industry, Meaning with examples, Career opportunities in Hospitality industry, Growth of Hospitality industry in India, Demand for hospitality services, National and International chains of Hotel in India

UNIT II

Type of Hotels, Meaning and characteristics, Criteria for star rating, types of rooms and plans, tariff-meaning and different types of tariff, sources of reservation, services offered to the guests

In the Hotel. Calculations of occupancy ratios

UNIT III

Hotels, Organization structure of a five star hotels, Departments in a Hotel, Functional and organization structure of each department, coordination between departments

Unit IV

Types of restaurants and their features, types of Menu, Menu planning, styles of food service, advantages and disadvantages of each.

7 Hrs

7 Hrs

7 Hrs

UNIT V

Institutional and Transport Catering, An overview of Hospital, industrial, school, Railway, Air and Ship catering- Menus offered, type of Market, Type of service and operational aspects of these sectors

Reference

- 1. Food and Beverage Service, R. Singaravelavan, Oxford University Press
- 2. Front Office Management, S.K.Bhatnagar, Frank Brothers
- 3. Food Service Operations- Peter Jones, Cassell

Continuous Evaluation (CE): Max 10 Marks

Components	Marks
Test	05 Marks
Assignments and Viva	05 Marks
TOTAL MARKS	10

End Semester Evaluation (ESE): Max 40 MarksHRS 2

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	¹ ⁄2 Mark Each	05
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	02 Marks for Each	10
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
	ТОТА	L MARKS		40

SCHEME OF EXAMINATION AND SYLLABUS

	Course		Marks		Duratio	Contact		
No.	Code	Title	Internal	External	Total	nof Exam	Hrs / Wk	Credit
1	6A04HMC	Entrepreneurial Development	20	80	100	3	3	4
2	6B21HMC	Larder and Kitchen Administration	20	80	100	3	3	2
3	6B22HMC	Food and Beverage Management	20	80	100	3	3	3
4	6B23HMC	Research	20	80	100	3	3	3
-	(DA UD (G	Methodology	•		100	-		2
5	6B24HMC	Financial Management	20	80	100	3	3	3
6	6B25HMC	Project	20	80	100	3	2	2
7	6B26HMC	MS Office Practical	20	80	100	3	2	2
8	6C03HMC	Facility Planning	20	80	100	3	3	4
9	6C04HMC	Hotel Engineering	20	80	100	3	3	4
	TO	ΓAL	180	720	900		25	27

SEMESTER VI

ENTREPRENEURIAL DEVELOPMENT

Course Category	General Awareness
Code	6A04HMC
Credit	4
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objectives

- 1. To learn the characteristics of entrepreneurship, types of entrepreneurs and steps to establish entrepreneurial systems
- 2. To understand project network and SWOT analysis
- 3. To understand financial issues, types of banking, and financial statements
- 4. To learn quality control and sales management
- 5. To knowthe management and characteristics of small scale industries

UNIT I

Introduction to Entrepreneurship Development

Need, scope and characteristics of entrepreneurship, types of entrepreneurs, Qualities of successful Entrepreneurs steps in Establishing Entrepreneurial systems

UNIT II

Project Design

Steps in project formulation, plant and process layout, network techniques, SWOT analysis

UNIT III

Financial Issues of an Enterprise Financial institutions, banking and types of banking, financial incentives and subsidies, financial ratios and their significance, book keeping, financial statements.

UNIT IV

Quality Control and Sales Management Meaning and importance of quality control, quality standards, market survey techniques, pricing, packaging, advertising, and sales promotion.

12 Hrs

12 Hrs

11 Hrs

UNIT V

10 Hrs

Management of Small-Scale Industries Characteristics of small-scale industries, social responsibilities

and business ethics, sickness and remedial measures in small scale industries

Reference:

- 1. Hand book of entrepreneurship, Rathore B.S. and Sinin .F.S., AApga Publications
- 2. Text book of entrepreneurship Development, Gopal. J.Kalantri, Vision Publications,
- 3. Entrepreneurship Development, Gupta C. B. Srinivasan, Sultan Chand and Sons
- 4. Entrepreneurship Development, Kavil Ramachandran, Mc Graw Hill

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have four options	2 Questions to be asked from Each Unit	Each	
B	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	TOTAL MARKS 80			

LARDER AND KITCHEN ADMINISTRATION

Course Category	Core
Code	6B21HMC
Credit	3
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective:

- 1. To impart knowledge the functions of cold kitchen, liaison with other sections of the kitchen, duties and responsibilities of larder staff
- 2. To knowthe equipment used in the larder and the layout
- 3. To learn various types of cold preparations, cold buffet dishes, garnishes, and non-edible displays
- 4. To understand considerations for procuring kitchen equipment, the advantages of centralized food production, advantages and limitations of convenience foods
- 5. To Understand the importance of production planning, stock taking and costing of staff meals
- 6. To appreciate the significance of the Product development and Kitchen Supervision, induction and training.

UNIT I:

Larder Kitchen_ Importance and Functions of larder room

Liaison with other sections of the kitchen, duties and responsibilities of larder chef and his staff Larder equipment and tools_Equipment and tools used in larder room

Layout Of larder section

Panada – meaning, uses, types and recipes

Compound butters - meaning, uses, types, recipes and examples

Marinades - different types and uses

Brine – types & uses

UNIT II

Forcemeat – meaning, uses, types and recipes

Cold preparation – galantine, ballotine, terrine, pâté, quenelles, moussé, mousselines, soufflés – recipes of above.

Sausages_ Types of sausages, Types of casings, Fillings

Ham and bacon_ processing of ham and Bacon, Green bacon, types of Ham

Aspic Jelly – uses and preparation

Chaud froid – uses and preparation

12 Hrs

10 Hrs

UNIT III

Garnishes for cold Buffet work Garnishes - Garnishes used for Fish, Meat and Poultry and their composition Non Edible displays:_ Ice carvings, tallow sculpture, Fruits and vegetable displays, Salt dough, pastillage, Jelly Logo, Thermocol work. Mirror Platters_ arranging dishes on Mirror platters.

UNIT IV

11 Hrs

11 Hrs

Considerations for Kitchen equipment Purchases Centralized Food production_ advantages Convenience Foods- Advantages and limitations Production planning, Indenting, Receiving and storing goods in the kitchen Stock taking , recording material transfer in and out, Stock turn over. Staff meals _ preparation and costing

UNIT V:

10 Hrs

Product Development_Importance, new ideas, considerations Kitchen supervision_Supervisory function, Technical function, Administrative Function, Social function. Elements of Supervision, Supervisor and ethical issues

Induction and Training

Reference

- 1. William Heinemann Escoffier The complete guide to the art of modern cookery.
- 2. Practical Professional Cookery- H.L Cracknell, R.J Kaufmann, Mac Millan
- 3. Victor Cesarni, Ronald Kinton Practical cookery Hodder & Stoughton
- 4. Theory of catering, Victor Cesarni, Ronald kinton Hodder & Stoughton
- 5. M. J. Leto & W.K.H. Bode Heinemann The larder chef.

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL	
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10	
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25	
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45	
	TOTAL MARKS 80				

FOOD AND BEVERAGE MANAGEMENT

Course Category	Core
Code	6B22HMC
Credit	3
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

- 1. To understand the responsibilities and constraints of F&B department, factors contributing to meal and drink experience and the customers preference for a Restaurant
- 2. To learn the types of Menu, considerations in Menu planning, Menu pricing models, Pricing of Beverages, types of beverage list and designing of wine list
- 3. To know the Purchasing procedure, different methods of purchasing. the importance of purchase specification, receiving and issuing procedures of food and Beverages
- 4. To comprehend the objective and Problems in food and beverage cost control, importance of standard recipes, standard yield and standard portions in food cost control and the calculation of food cost and beverage cost
- 5. To learn the Classification of cost, elements of cost and sales, various profits, Breakeven point and calculation Breakeven sales
- 6. To gain knowledge on the yardstick to measure the performance of Food and Beverage department

UNIT-1

11 Hrs

Introduction to Food and Beverage Management, Responsibilities of F&B department – Constraints of food & beverage management

The Meal and drink experience - Food & drink, Variety in menu choice, level of service, value for money, interior design, atmosphere & mood, expectation & identification, location / accessibility and staff.

Customers' preference for a Restaurant

Menu- Introduction and its importance in F&B Management, Types of Menu, Considerations in Menu planning, Lay out of the Menu, size and form, Table d'hôtel vs A la carte- Advantages and limitations

Types of Beverage lists- Wine list, Bar list, Banquet wine list, Room service wine list Designing a wine list

UNIT-2

11 Hrs

Menu pricing models- Cost plus pricing, Competition pricing, rate of return pricing, Elasticity pricing, Backward pricing, Prime cost, Departmental profit margins, and Differential profit margins.

Special pricing considerations- Tax, Service charge, Cover charge and Minimum charge Pricing of Beverages Pricing in Subsidized operations

UNIT 3

Purchasing and Storage -Function of Purchase department Purchasing procedure – selection of a supplier –Price and quality performance Purchasing by contract or tender, Purchasing by Cash and Carry, Purchasing by Paid Reserve, Total supply Standard purchase specification: meaning & objective Receiving of food and Beverages- receiving procedure – Receiving of expensive commodities – Returnable containers – Blind receiving Storing & issuing procedure of food & beverages- Procedures Stock taking of food & beverages – Objective of stock taking, Stock turnover – Stock levels.

UNIT-4

11 Hrs

10 Hrs

Food cost Control : Objective of food cost control, Problems in Food cost control, The essentials of a control system – Importance of standard recipes, standard yield and standard portions in food cost control, Calculation of food cost - method of food control – Food control check list Daily and weekly food cost report

Beverage Control: Objectives of beverage control – Par stock / bottle control system, Potential sales value, Calculation of beverage cost – method of beverage control – Beverage control checklist. Possible bar frauds

UNIT- 5

11 Hrs

Cost- meaning, Classification of cost based on Nature, behaviour, controllability and Time with examples

Elements of Cost and Sales, Meaning of Gross profit, after wage profit, EBDIT, EBIT, EBT, EAT

Meaning of Breakeven point, Breakeven point Calculations and Break-even chart preparation, Margin of safety, sales to achieve desired profits

Food and Beverage Sales control- Manual and Computerised System-Manual sales control procedure and problems, Computerised system and advantages

Operating yard stick of Food and Beverage Management. - Total food & beverage sales to total sales – Department profit, Average spending power – Sales mix – Pay roll cost – Index of productivity – Stock turn over – sales per seat available – rate of seat turn over – Sales per waiter, Sales per sq. meter

Reference

- 1. Food and Beverage Management Bernard Davis, Andrew Lockwood, Peter Alcott, Ioannis S. Pantelidis, Elsevier
- 2. Food and Beverage Service- R.Singaravelavan, Oxford University Press

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	TOTAL MARKS 80			

RESEARCH METHODOLOGY

Course Category Core 6B23HMC Code Credit 3 3 Hours/week Total Hours 54 Max Marks 100 Marks (Internal 20 Marks + External 80 Marks) 3 Hours Exam Hours

Introduction to Research Methodology

Meaning, and purpose of doing research, Types of Research. Criteria of a good research, Problems in conducting research

Research Design- Need, Characteristics of a good research design Research procedure – Research problem, statement of research problems, Hypothesis, Sampling, Sampling methods

UNIT III

UNIT I

UNIT II

Collection of Primary data Observation, Experiment, Survey, Questionnaire, Interview Schedule, Mechanical Devices Collection of Secondary data Review of Literature- Purpose of related literature, Sources of information, Bibliography, Foot

UNIT IV

notes.

Analysis and Interpretation of Data Organization of Data - Editing, Coding, Tabulation, Statistical Analysis, Interpretation, Formulation of Conclusion and Generalization.

UNIT V

Research Report Report format, Introduction, Literature Review, Methodology, Result and Discussion, Summary and Conclusion, Bibliography, Appendix.

Reference

1. Research Methodology- Methods and Techniques, C.R.Kothari, New Age International **Publishers**

10 Hrs

11 Hrs

12 Hrs

12 Hrs

9 Hrs

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
	TOTAL MARKS			

Financial Management

Course Category	Core
Code	6B24HMC
Credit	3
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective:

- 1. To learn functions, classifications, and accounting concepts
- 2. To understand ratio analysis and their advantages and limitations
- 3. To learn working capital management, cash and fund flow statement
- 4. To knowthe importance of budget and budgetary control
- 5. To understand capital budgeting and project evaluation techniques

UNIT I

Functions of accounting, Classification of accounting, Meaning and Functions of Financial accounting, Meaning and Functions of Management accounting, Management Vs Financial accounting, accounting concepts

UNIT II

Financial statements-meaning and types of financial statements. Ratio analysis-meaning of ratios, classification of ratios, advantages and limitations of ratio analysis.

UNIT III

Working Capital management- concepts, importance and determinants of working capital. Fund flow analysis-Meaning of 'fund' and 'flow of fund'; Uses and limitations of fund flow statement. Meaning of Cash flow statement, difference between Fund flow and cash flow statement; preparation of fund flow and cash flow statement (simple problems only)

UNIT IV

Budget and Budgetary control- meaning of budget and budgetary control; uses and limitations of budgetary control; classification of budgets, Preparation of flexible and cash budget.

UNIT V

Capital Budgeting: Principles and techniques - Nature of capital budgeting- Identifying relevant cash flows - Evaluation Techniques: Payback, Accounting rate of return, Net Present Value, Internal Rate of Return, Profitability Index - Comparison of DCF techniques - Project selection under capital rationing

Reference:

Principles of management accounting- Dr. S.N.Maheshwari, Sultan Chand and Sons, 13th edition Financial Management- R.K.Sharma and Shashi Gupta , Kalyani Publishers , 3rd edition Management accounting – M.Y.Khan and P.K.Jain- Tata Mc Graw Hill, 3rd edition

11 hrs

10 Hrs

10 Hrs

11 hrs

12 Hrs

153

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
	_	each Unit with		
		internal Choice		
	TOTAL MARKS 80			

PROJECT

Course Category	Core
Code	6B25HMC
Credit	2
Hours/week	2
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Students should complete the Project work on time.

The project report shall be printed in A4 size paper and spiral bound

The layout is:

Font : Times New Roman Size 12 Line Spacing: 1.5 Margin: Left - 1.25; Right-1; Top-1; Bottom-1

The project report should be submitted to the Department in the last week of February of the sixth semester without fail.

Belated and incomplete Project will not be entertained. The candidate shall prepare three copies of the report: two copies for submission to the Department and one copy for the student to bring at the time of viva-voce

Structure of the Report

TitlePages Certificateofthesupervising Teacher withsignature Certificate Pageofthe Examiners Contents List ofTables, Figures, Chartsetc Chapter 1- Introduction, Objectives ofthe study, Review of literature, Statement ofthe problem,Need and Significance of the study, Research Methodology, scheme etc Chapter II - Theoretical Back ground Chapter III - DataAnalysisandInterpretation Chapter III- DataAnalysisandInterpretation Chapter) IV Summary, Findings and Recommendations Appendix Questionnaire, Specimen copiesofforms, other exhibits Bibliography (Books, journal articles, website etc. used for the project work)

Components for the Continuous Evaluation

Following are the components for the Continuous Evaluation for Project

Punctuality	3 Marks
Involvement	3 Marks
Data Collection	4 Marks
Organization of Report	5 Marks
Viva-Voce	5 Marks
Total	20 Marks

Submission of the Project Report and presence of the student for viva are compulsory for internal evaluation.

End Semester Evaluation

A Board of two examiners, internal and external, appointed by the University shall evaluate the project

The components for End semester Evaluation of 80 Marks for project are:

•	Statement of Problems/Objectives	5	Marks
•	Review of Literature	5	Marks
•	Methodology	5	Marks
•	Statistical tools	5	Marks
٠	Analysis and Interpretations	10	Marks
•	Presentation	10	Marks
•	Viva-Voce	40	Marks

No marks shall be awarded to a candidate if she/he fails to submit the Project Report for external evaluation.

The student should get a minimum of 40 % marks of the aggregate and 40 % separately for ESE and 10% marks CE for pass in the project

MS OFFICE PRACTICAL

Course Category	Core
Code	6B26HMC
Credit	3
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

To train the students in various functions of MS office

WINDOWS OPERATIONS

- Creating Folders
- Creating Shortcuts
- Copying Files/Folders
- Renaming Files/Folders
- Deleting Files
- Exploring Windows
- Quick Menus

MS-OFFICE WORD

Creating a document

- Entering Text
- Saving the Document
- Editing a Document already saved to Disk
- Getting around the Document
- Find and Replace Operations
- Printing the Document

Formatting a document

- Justifying Paragraphs
- Changing Paragraph Indents
- Setting Tabs and Margins
- Formatting Pages and Documents
- Using Bullets and Numbering
- Headers/Footers
- Pagination

7 Practical

1 Practical

Special effects

- Print Special Effects e.g. Bold, Underline, Superscripts, Subscript
- Changing Fonts
- Changing Case

Cut, Copy and Paste Operation

- Marking Blocks
- Copying and Pasting a Block
- Cutting and Pasting a Block
- Deleting a Block
- Formatting a Block
- Using Find and Replace in a Block

Using Ms-Word Tools

- Spelling and Grammar
- Mail Merge
- Printing Envelops and Labels

Tables

- Create
- Delete
- Format GRAPHICS
- Inserting Clip arts
- Symbols (Border/Shading)
- Word Art

Print Options

- Previewing the Document
- Printing a whole Document
- Printing a Specific Page
- Printing a selected set
- Printing Several Documents
- Printing More than one Copies

MS OFFICE -EXCEL

- How to use Excel
- Starting Excel
- Parts of the Excel Screen
- Parts of the Worksheet
- Navigating in a Worksheet
- Getting to know mouse pointer shapes

7 Practical

Creating Spreadsheet

- Starting a new worksheet
- Entering the three different types of data in a worksheet
- Creating simple formulas
- Formatting data for decimal points
- Editing data in a worksheet
- Using AutoFill
- Blocking data
- Saving a worksheet
- Exiting excel

•

Making the Worksheet Look Pretty

- Selecting cells to format
- Trimming tables with Auto Format
 - Formatting cells for:
 - Currency
 - Comma
 - Percent
 - Decimal
 - Date
- Changing columns width and row height
- Aligning text
 - Top to bottom
 - Text wrap
 - Re ordering Orientation
- Using Borders

Going Through Changes

- Opening workbook files for editing
- Undoing the mistakes
- Moving and copying with drag and drop
- Copying formulas
- Moving and Copying with Cut, Copy and Paste
- Deleting cell entries
- Deleting columns and rows from worksheet
- Inserting columns and rows in a worksheet
- Spell checking the worksheet

Printing The Worksheet

- Previewing pages before printing
- Printing from the Standard toolbar
- Printing a part of a worksheet
- Changing the orientation of the printing
- Printing the whole worksheet in a single pages
- Adding a header and footer to a report
- Inserting page breaks in a report
- Printing the formulas in the worksheet

Additional Features of a Worksheet

- Splitting worksheet window into two four panes
- Freezing columns and rows on-screen for worksheet title
- Attaching comments to cells
- Finding and replacing data in the worksheet
- Protecting a worksheet
- Function commands

Maintaining Multiple Worksheet

- Moving from sheet in a worksheet
- Adding more sheets to a workbook
- Deleting sheets from a workbook
- Naming sheet tabs other than sheet 1, sheet 2 and so on
- Copying or moving sheets from one worksheet to another

Creating Graphics/Charts

- Using Chart wizard
- Changing the Chart with the Chart Toolbar
- Formatting the chart's axes
- Adding a text box to a chart
- Changing the orientation of a 3-D chart
- Using drawing tools to add graphics to chart and worksheet
- Printing a chart with printing the rest of the worksheet data

Excel's Database Facilities

- Setting up a database
- Sorting records in the database

MS OFFICE -POWER POINT

- Making a simple presentation
- Using Auto content Wizards and Templates
- Power Points five views

2 Practical

- Slides
 - Creating Slides, re-arranging, modifying
 - Inserting pictures, objects
 - Setting up a Slide Show
- Creating an Organizational Chart

INTERNET & E-MAIL

1 Practical

Continuous Evaluation (CE): Max 10 Marks

Components	Marks
Personal Hygiene and Grooming	02
Assignment	05
Product Knowledge/Viva	03
Performance	07
Record	03
TOTAL	20

End Semester Evaluation

Components	Marks
Word Exercise – 2 Tasks	15
Excel Exercise – 2 Tasks	15
Power Point Exercise – 2 Tasks	15
Typing and Printing	10
Viva	15
Record	10
TOTAL	80

FACILITY PLANNING

Course Category	Complementary Elective Course
Code	6C03HMC
Credit	4
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

Objective

- 1. To understand design considerations, space allocations for various areas, key terms in building constructions
- 2. To understand planning of guest room and restaurant facilities
- 3. To learn kitchen, store room, kitchen steward planning and space calculation for parking
- 4. To learn the concepts of CPM and PERT, Network drawing, the calculation of Project Cost and the design for physically challenged

UNIT I

Introduction

Design Consideration-Location, landscape, appearance, suitable material, energy conservation, direction, efficient plan, and sound finance

Architectural Features, facilities, and services in Star Hotels

Systematic layout planning

Thumb rules for allocation of space in a Hotel

Key definitions in Building construction- Plinth Area, Floor Area, Floor Area Ratio, Floor space index, Carpet area, Circulation Area

UNIT II

Guest Room- Guest room design- Considerations to be given to Guest room design, Facilities in the Guest room, safety, Furnitures, lighting, and ventilation. Space allocation for living room to bath room in different types of hotels.

Restaurant Design- Introduction, Equipment and space requirement, Space allowance for covers, Ambience and décor, Lighting considerations, Bar design

UNIT III

Kitchen Design- Area required, Flow of work, Layout of Kitchen- Square, Rectangular, island, U shaped, and L shaped- See through kitchen design, Essential considerations for kitchens- Water supply and Drainage, Electricity and gas pipelines, Floors, walls, Ceilings, Lighting, Ventilation

12 Hrs

11 Hrs

10 Hrs

UNIT IV

Storage layout – Function, Types of store- Perishable, dry, Frozen, cellar, Storage equipment, work flow study, space allocation, Design consideration Kitchen stewarding layout-Function, work flow, layout, Equipment used Car Parking- Space calculation for car parking

UNIT V

12 Hrs

Project Management- Introduction- Importance, Meaning of CPM and PERT, Advantages and limitations of PERT and CPM, Network analysis, Network drawing procedure, Project Cost Analysis- Normal cost and Crashing cost.

Facilities for Physically challenged guests-Types of Physical challenged guests, designs for physically challenged guests- Public entrance, public area and room, bathroom, Water closet, Govt. rules for the physically challenged guests.

Reference

- 1. Hotel Facility Planning, Tarun Bansal, Oxford University Press
- 2. Hospitality Facilities Management and Design BY David M.Stipanuk, Harold Rofffmann Published: Educational Institute, AHMA

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
Α	Multiple Choice Questions.	10 Questions	01 Mark	10
	Each Question should have	2 Questions to be	Each	
	four options	asked from Each		
		Unit		
В	EITHER OR	5 Questions	05 Marks	25
	(Short answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
С	EITHER OR	5 Questions	09 Marks	45
	(Long answer)	2 Questions from	for Each	
		each Unit with		
		internal Choice		
	TOTAL MARKS 80			

Course Category	Complementary Elective Course
Code	6C04HMC
Credit	4
Hours/week	3
Total Hours	54
Max Marks	100 Marks (Internal 20 Marks + External 80 Marks)
Exam Hours	3 Hours

HOTEL ENGINEERING

Objective

- 1. To understand the importance of Engineering department in a hotel, meaning of preventive and breakdown maintenance, gas installation
- 2. To learn the basics of electricity terminology, wiring and about types of lighting
- 3. To knowabout different types of fuels and sources of water and water treatment
- 4. To learn about refrigeration and air conditioners
- 5. To understand fire prevention and fire fighting systems and ways to conserve energy and water

UNIT I

Introduction- Function and Importance of a Maintenance department in hotel industry, Relation with other departments of the Hotel, Organization chart of Engineering Department in a Hotel

Preventive & Breakdown Maintenance- Meaning

Gas

Heat terms and units, method of transfer

LPG and its properties

Principle of Bunsen burner

Precautions to be taken while handling gas

Low- and high-pressure burners, Corresponding heat output

Gas bank and accessories used in Gas pipeline installation

UNIT II

Electricity

Fundamentals of electricity, insulators, conductors, current, potential difference resistance, power, energy - concepts definitions, their units and relationships, AC and DC, single phase and 3 phase and its importance on equipment specifications

11 Hrs

12 Hrs

Electric circuits, open circuits and closed circuits, symbols of circuit elements, series and parallel connection, short circuit, fuses, MCB, earthing, reason for placing switches on live wire side.

Electric wires and types of wiring.

Calculation of electric energy consumption of equipment, safety precautions to be observed while using electric appliances.

Types of lighting, different lighting devices, incandescent lamps, florescent lamps, other gas discharge lamps! illumination, units of illumination.

UNIT III

9 HRS

Fuels used in catering industry

Types of fuels used in catering industry calorific value, comparative study of different fuels.

Calculation of amount of fuel required and cost. Water,Sources of Water Types of Hardness Water Treatment Hot Water supply system Drainage of Water-Traps, Grease Trap, Inspection chamber

UNIT IV

Refrigeration and Air Conditioning

Basic principles, latent heat, boiling point and its dependence on pressure, vapour Compression system of refrigeration and refrigerants.

Vapour absorption system, care and maintenance of refrigerators; defrosting; types of refrigerant units, their care and maintenance.

Conditions for comfort, relative humidity Humidification, dehumidifying, dew pointcontrol, unit of air conditioning.

Window type air conditioner, central air conditioning. preventive maintenance.

UNIT V

11 Hrs

11 Hrs

Fire Prevention and Fire Fighting Systems Classes of fire methods of extinguishing fires Fire extinguishers, portable and stationery Fire detectors and alarm Automatic fire detectors-cum-extinguishing devices Structural Protection Energy Conservation

General tips for energy conservation and water conservation methods in hotel

Reference

Hotel Engineering, Sujit Ghosal, Oxford University Press

Continuous Evaluation (CE): Max 20 Marks

Components	Marks
Test	10 Marks
Assignments and Viva	10 Marks
TOTAL MARKS	20

End Semester Evaluation (ESE): Max 80 MarksHRS 3

PART	TYPE OF QUESTIONS	NO.OF QNS	MARKS	TOTAL
A	Multiple Choice Questions. Each Question should have four options	10 Questions 2 Questions to be asked from Each Unit	01 Mark Each	10
В	EITHER OR (Short answer)	5 Questions 2 Questions from each Unit with internal Choice	05 Marks for Each	25
С	EITHER OR (Long answer)	5 Questions 2 Questions from each Unit with internal Choice	09 Marks for Each	45
TOTAL MARKS				80